

ChloBo

RETURNS FORM

ChloBo promise to refund any items you are not completely happy with, provided they are returned to us in a resaleable condition, if the white returns tag is still attached and it is within 14 days of receipt. All refunds will be credited back to your original method of payment. Unfortunately, we are unable to offer exchanges. Postage costs will be refunded on faulty items only.

Please Note: for hygiene reasons we do not accept returns on earrings or returns for personalised/engrivable products, perfume, and gift wrap.

To return your item:

- 1) Please fill put the form below and enclose it within your return
- 2) Attach the returns address (below) onto your parcel and post it back to us via recorded delivery. We always recommend that you send your jewellery to us in a secure padded envelope, using a signed for delivery service.


Order Date	Order Number	Name on Order

Product Name/Details	Qty	Reason Code

Reason Code:

1. Looks different to image on site 2. Too big/too long 3. Too small/ too short 4. Quality not what expected 5. Faulty/broken 6. Incorrect product sent 7. Didn't like it

Online Returns Address:



ChloBo Group Limited
Online Returns
PO Box 3826, Chester, CH1 9BB

ChloBo Group Limited, PO Box 3826, Chester, CH1 9BB

Tel: +44(0)1244 470244 Email: customerservice@chlobo.co.uk Web: www.chlobo.co.uk

Company Number: 09755970 VAT Registration Number: 236 2905 10