

REPAIRS FORM

Any breakages under the 12-month warranty with proof of purchase will be repaired free of charge. After the 12-month warranty period, any accidental damage/ breakage can be repaired at a small charge. Unfortunately, if all components have been lost, we cannot repair nor replace your item.

Please fill out the form below:

Name	
Address	
Email Address	
Telephone Number	
Returns Address	
Service Required	
Product Details	
Proof of Purchase	If you ordered online at www.chlobo.co.uk please include your order number. Order Number: If you ordered via one of our stockists, please detail the place of purchase, date and include a receipt or order number.

Please attach the returns address (below) onto your parcel and post your items via recorded delivery. We always recommend that you send your jewellery to us in a secure padded envelope, using a signed for delivery service.

We pride ourselves on our speedy service and strive for your repair to be returned to you within 15 working days, however, please note that this is subject to stock. For more information, please email repairs@chlobo.co.uk.

Repair Returns Address:

ChloBo Group Limited
Repairs Department
PO Box 3826, Chester, CHI 9BB

Company Number: 09755970 VAT Registration Number: 236 2905 10