

CUSTOMER SERVICE CONTACT

Email: shop@parraeels.com.au

Ph: Option2 - 1300 258 346



RETURNS FORM

The Eels Official Store offers returns on any reasons, within 30 days of purchase.
Please fill out this form and email us on shop@parraeels.com.au to confirm your return options.

ORDER DETAILS

Please fill out the below matching the details to your order

ORDER DATE:

FULL NAME:

ORDER NUMBER:

PHONE NUMBER:

EMAIL:

ITEM(S) BEING RETURNED

QTY	PRODUCT DESCRIPTION	SIZE
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>

REASON FOR RETURN:

- FAULTY ITEM(S)
 INCORRECT SIZE
 CHANGE OF MIND
 ORDERED WRONG

OTHER:

RETURN ACTION:

STORE CREDIT

EXCHANGE ITEM(S):

NEW ITEM(S)

RETURNS CHECKLIST:

1. Contact the Eels Official Store to confirm your return options
2. Read all the terms & conditions at <https://shop.parraeels.com.au/policies/refund-policy>
3. Complete this form, and enclose it with your original receipt and item in your parcel
4. Send to **ATTN: SHOP RETURNS PARRAMATTA EELS - PO Box 317, Kellyville NSW 2155**
5. Attach the labels and deliver to the post office, or drop into the red Australia Post box

RETURNS TERMS & CONDITIONS

- Item(s) must be returned within 30 days of purchase
- Item(s) must in original, re-sellable condition with all tags attached
- Proof of purchase must be supplied
- Original freight fees are non-refundable
- Item(s) purchased on sale cannot be returned and are final upon purchase
- If these conditions are not met your item(s) will be sent back to you

By submitting my return form, i understand and accept the Eels Official Store terms & conditions

SIGNATURE: _____

DATE: _____