



# The Fluffy Penguin Company

We care very much about the safety of our products and stand behind them 100%.

## **What is Product Safety Compliance?**

There are basic requirements set forth by the US Consumer Product Safety Commission (CPSC). Their job is to make sure sellers provide safe products to you.

## **What is The Fluffy Penguin Company's role in product safety compliance?**

We adhere to all required regulations under the Consumer Product Safety Improvement Act of 2008 (CPSIA). This means that we test products as needed, keep records of testing, and track all products to ensure that you will have a safe product in your hands.

## **What if something goes wrong with my product?**

We want to provide the very best in service, so contact us!

[Support@TheFluffyPenguinCompany.com](mailto:Support@TheFluffyPenguinCompany.com) is the best way to reach us for any general questions on your product. If you have any safety questions, please refer to [Safety@TheFluffyPenguinCompany.com](mailto:Safety@TheFluffyPenguinCompany.com)

## **Can I have a certificate showing your compliance?**

While we do not give out our actual certificates of compliance or testing reports to individual consumers, we can say with confidence that our products have been tested and comply with all US federal requirements set forth in the CPSIA by the CPSC. If you would like an official form for donation purposes, please download the appropriate document.

- [Cloth Diapers & Trainers](#)
- [Bibs](#)
- [Rompers](#)

Thank you so much for asking and allowing us to share the great news with you. Please let us know if you need any further assistance to help make your shopping experience the best.