



Careers

Whistler Service Manager

RMU is seeking a full time dynamic and experienced Service Manager to join our team at the RMU Whistler location. This position will be responsible for overseeing the daily operations of our front-of-house team. Your main goal will be to drive sales and create RMU Brand awareness in the Whistler/Blackcomb community.

Responsibilities

Bartending

This position requires you to bartend 2 days a week, or more - with the option to choose your shifts and create your own schedule.

Meeting Sales Goals

You will work closely with the Ops team and the Whistler RMU staff to drive sales and meet weekly, monthly, and yearly sales goals.

Staff Support & Accountability

This position will be responsible for overseeing the day to day operations of the venue, and will lead and support the FOH operations. They will ensure daily checklists are completed thoroughly.

Stock-Take & COGS

This position will support the bar and kitchen manager in taking monthly inventory and ensuring its accuracy.



Staff Training

Train, mentor and motivate FOH team members to provide excellent customer service, create a positive work environment, and support staff development.

Event Coordination

You will assist the event coordinator in ensuring that RMU hosts successful events including, but not limited to: live music, open mic night, bike nights, ski video premieres, fundraisers, etc.. We strive to always be a positive impact in the Whistler community, and a cultural hub for the mountain lifestyle.

Live The Lifestyle

RMU is much more than a bar and restaurant. We are first and foremost a Mountain Culture Company. We produce exceptional Skis and Packs, and use our concept stores to showcase our products and bring the community together. We encourage anyone who takes this position to participate in the outdoor lifestyle as much as we do! You will be offered RMU gear allowances and industry pro deals.

Requirements

Skill Set

- Strong leadership and communication skills.
 - The ability to motivate and mentor team members. This also includes developing dynamic relationships and collaborations with the vendors and locals in our community.
- Excellent organizational and time-management skills.
 - The ability to manage multiple tasks and priorities effectively.
- Proficiency in POS systems and inventory management software.
- Strong analytical skills, with the ability to interpret financial data and make informed decisions.
- Ability to work flexible hours, including evenings and weekends
- English Proficiency. French language not required
- Flexible Schedule



- Varying shift schedule dependent on seasons. Variability with weekends, mornings, evening and day shifts.
- Secondary School Education Preferred

Experience

- 2 or more years in a management role, preferably in the food and beverage industry.
- 2 or more years Bartending

Benefits & Compensation

- Salary: \$60,000 - \$75,000 per year
- Extended Health Care
- Paid Time Off
- Flexible Schedule
- RMU Gear Allowance
- Ski Pass Reimbursement
- Travel to other World Class RMU Locations
- Tips
- Incentive Bonuses

RMU Whistler is an equal opportunity employer, committed to creating a diverse and inclusive workplace.

We offer a competitive base salary, as well as tips from bartending shifts, incentive bonuses, and opportunities for growth and development. If you are passionate about delivering exceptional customer service, leading a team to success, and being part of a diverse, unique, and mountain lifestyle driven company, we encourage you to apply for this exciting opportunity!