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# Bulldog® Vaults

# Bulldog® Cases & Vaults

# DUO LED / BIOMETRIC VAULT INSTRUCTIONS
## BD5010 / BD5012 / BD5020

# DUAL ACCESS LED / BIOMETRIC PISTOL VAULTS
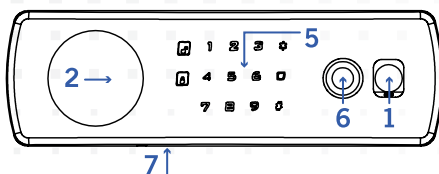## OPERATING INSTRUCTIONS

ACCEPTS UP TO
30 PRINTS

## BD5010 / BD5012 / BD5020

Thank you for purchasing the **DUO DIGITAL VAULT**. To get started you will need 4 AA alkaline batteries (not included), the instructions and the emergency key. The vault has been shipped in the locked position. To install the batteries and begin programming your new vault please read the entire instruction manual and then proceed to the **opening the vault using the emergency key** section below.

### OPENING THE VAULT USING THE EMERGENCY KEY

Slide the override key cover (1 in diagram) down to expose the emergency lock. Insert the emergency key into the lock and turn it counter-clockwise. With the key held in this position push in on the main opening knob (2 in diagram). Once the opening knob is pressed it will pop out to expose the full knob. Turn the knob in the clockwise direction to open the vault. **NEVER STORE THE EMERGENCY KEY INSIDE OF THE VAULT!**

1. Override Key Cover
2. Main Opening Knob
3. Bettery Compartment
4. Programming Button
5. LED Key Pad
6. Biometric Print Reader
7. External Power Supply Input

### INSTALLING THE BATTERIES

For this step you will need 4 AA alkaline batteries (not included). With the door open, locate the **battery compartment** (3 on diagram). Open the compartment cover by sliding the cover to the right. Insert the 4 AA batteries paying attention to the + and − signs. The − end of the batteries go against the spring inside of the compartment. If the batteries are installed correctly the vault will beep once. Replace the compartment cover.

### THREE METHODS OF OPENING

The **DUO VAULT** has three different methods of entry. The first is the **emergency override key** as described in the previous step. This method may be used to open the vault at any time regardless of the battery condition. The second method is using a **4-to-8-digit personal code** that can be entered by using the touch screen LED panel. The third method is using the **biometric fingerprint reader.**

### OPENING THE VAULT USING THE FACTORY CODE

The factory preset code for the vault is 1,2,3,4,#. To wake the system, press the LED key pad firmly. (5 In diagram). The LED keypad will light up blue. Now enter the factory code 1,2,3,4,#. If the code is entered correctly the vault will beep once and the unlock symbol will remain lit. Once you hear the audible beep you will have 5 seconds to push in on the main opening knob (2 in diagram). Once the opening knob is pressed it will pop out to expose the full knob. Turn the knob in the clockwise direction to open the vault. If the step is not taken within 5 seconds the vault will return to the locked position and you must start the process again.

### LOCKING THE DUO VAULT

To lock the vault, close the door and turn the opening knob (2 in diagram) counter clockwise to lock the safe. Press in on the knob to hide the opening knob.

### PROGRAMMING YOUR PERSONAL ACCESS CODE

The **DUO VAULT** will accept a 4-to-8-digit personal code. To program your 4-to-8-digit personal code locate the programming button (4 on diagram). For this step, the vault door needs to be in the open position. To begin programming your new code press the LED key pad (5 in diagram) firmly to wake the system. The LED keypad will light up and remain blue. While the keypad is lit, press 0 twice and then immediately press the **programming button** (4 on diagram) one time and release. You will hear two audible beeps. Within 10 seconds of hearing the two audible beeps enter your new personal 4-to-8-digit code followed by the # symbol. If your new personal code has been accepted you will hear two audible beeps and the blue keypad will turn off. **MAKE SURE YOUR EMERGENCY KEYS ARE NOT INSIDE OF THE VAULT** and close the door of the vault. Test the new code. If the duo vault does not operate properly open the vault by using the emergency key as described in the previous section and repeat the above steps. **PLEASE RECORD YOUR NEW PERSONAL CODE IN A SAFE PLACE.**

### ENTERING THE WRONG CODE

If the code has been entered incorrectly 5 times the vault will enter a lock down security mode. The blue LED key pad will flash and the vault will be inoperable for 5 minutes. After the 5-minute period the normal operation will resume.

### PROGRAMMING YOUR FINGERPRINT

NOTE: THE BIOMETRIC FINGERPRINT READER IS INOPERABLE UNTIL A FINGERPRINT IS REGISTERED INTO THE VAULT FOR THE FIRST TIME. ONCE THE NEXT STEP IS COMPLETE THE VAULT MAY BE OPENED WITH EITHER THE EMERGENCY KEY, 4-8 DIGIT PERSONAL CODE, OR THE BIOMETRIC FINGERPRINT READER.

The **DUO VAULT** will accept up to **30 fingerprint registrations.** To program a fingerprint, locate the programming button (4 on diagram). For this step, the vault door needs to be in the open position. To begin, press programming button (4 on diagram) one time and release. You will hear two audible beeps and the **biometric reader** (6 on diagram) will flash blue. Press the selected finger onto the reader and remove four times. If the print is accepted you will hear two short audible beeps and one long beep.

### OPENING THE VAULT USING THE FINGERPRINT READER

To open the vault using the registered finger, firmly press the registered finger onto the biometric reader (6 on diagram). Pay attention to the position of the finger on the reader. It needs to be similar to the position when the print was programmed. If the print is accepted the reader will light up blue and you will hear one audible beep. Once you hear the audible beep you will have 5 seconds to push in on the main opening knob (2 in diagram). Once the opening knob is pressed, it will pop out to expose the full knob. Turn the knob in the clockwise direction to open the vault. If the step is not taken within 5 seconds the vault will return to the locked position and you must start the process again

### DELETING REGISTERED PERSONAL CODES & FINGERPRINTS

NOTE: YOU CANNOT CHOOSE WHICH PERSONAL CODES OR FINGERPRINTS TO DELETE. THIS STEP WILL DELETE ALL CODES AND PRINTS AND RETURN THE VAULT TO THE ORIGINAL FACTORY DEFAULTS.

To delete all codes and prints the door needs to be in the open position. Press and hold the programming button (4 on diagram) until you hear one audible beep. All personal codes and prints have now been deleted.

### MUTING THE AUDIBLE SOUND

To mute the audible sound, press the LED keypad (5 on diagram) firmly until the blue LED numbers and symbols appear. Within 5 seconds press 1,1,#. The sound is now muted. To turn the sound back on follow the same steps and press 1,1,# again.

### EXTERNAL POWER SUPPLY

Your vault includes an external power supply for emergency power loss situations. Install 4 AA alkaline batteries into the power supply and plug it into the external power supply input (7 on diagram) to power the vault.

NOTE: NEVER STORE THE EXTERNAL POWER SUPPLY INSIDE THE VAULT

### MOUNTING YOUR MAGNUM VAULT TO FLOOR OR WALL

The vault that you have purchased is designed to be permanently mounted to something sturdy (i.e., shelf, wall, floor, etc.) for proper safety and security. The vault is not designed to be a portable carrying case. If the vault is dropped it could possibly cause the mechanism to be damaged or trigger, causing the safe to open. The vault comes with pre-drilled holes and mounting hardware. It is recommended that the vault be secured with screws or bolts from the inside to prevent removal. If you have any questions concerning the mounting of the vault, please contact our Customer Service Department at 800.843.3483.

### KEY REPLACEMENT

Should the vault keys become lost or misplaced, you may order a replacement key by calling the Service Center at 800.843.3483. Your key code number is printed on the face of the key lock; this number will be required for key replacement. Replacement cost is $5.00 per key plus shipping & handling.

### WARRANTY

Bulldog Vaults are protected by a full one-year guarantee that entitles the owner to free repair or replacement of the vault if the product failure was caused by a defective part or faulty workmanship. This guarantee lasts for one year from the date of purchase. The repair or replacement will either require the original sales receipt or the original registration. Your vault includes a registration card that must be filled out and returned to **Bulldog Vaults** (or you may register the vault online) with the serial number and original date of purchase. The serial number can be found on the back corner of the vault. Any vault returned to **Bulldog Vaults** must be returned using a return authorization number and shipped at the owner's expense. This number may be obtained by calling the Service Department at 800.843.3483. Any items returned to **Bulldog Vaults** without the said return authorization number may be refused and returned to the sender at their expense. Once the vault is received it will be evaluated, if the vault is deemed to be defective it will be repaired or replaced at the discretion of **Bulldog Vaults.**

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