

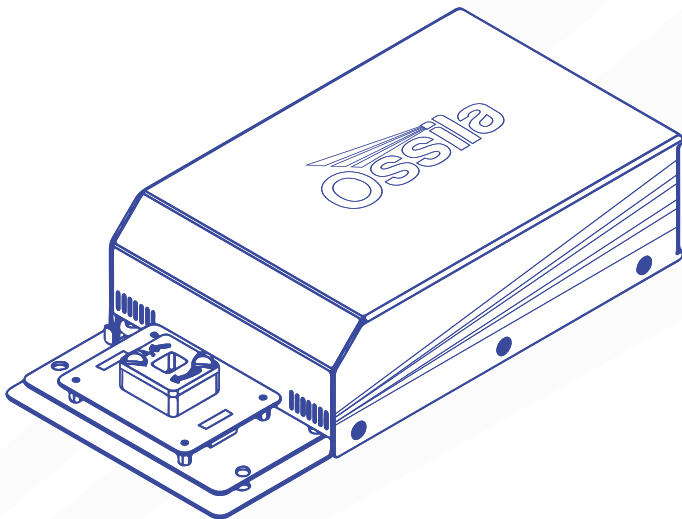
# SOLAR CELL I-V TEST SYSTEM (AUTOMATED) USER MANUAL

**Manual Version:** 1.0.D

**Product Code:** T2003

**Product Version:** 2.0

**Software Version:** 1.0



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# 1. Overview

The Ossila Solar Cell I-V Test System is a low-cost solution for reliable current-voltage characterisation of solar cells. The system is controlled by specially-designed software which can perform multiple I-V measurements, determine key metrics of solar cells, and measure these properties over long periods of time. The automated version of the system enables automatic switching between pixels, making measurements faster and easier.



# 2. EU Declaration of Conformity (DoC)

## We

Company Name: Ossila Limited  
Postal Address: Solpro Business Park, Windsor Street.  
Postcode: S4 7WB  
City: Sheffield  
Telephone number: +44 (0)114 2999 180  
Email Address: info@ossila.com

**declare that the DoC is issued under our sole responsibility and belongs to the following product:**

Product: Solar Cell I-V Test System – Automated (T2003A2/T2003B2/T2003C2)  
Serial number: T2003A2-2000-2100-2000-xxxx, T2003B2-2000-2100-2000-xxxx, T2003C2-2000-2100-2000-xxxx  
Object of declaration:  
Solar Cell I-V Test System – Automated (T2003A2/T2003B2/T2003C2)

**The object of declaration described above is in conformity with the relevant Union harmonisation legislation:**

EMC Directive 2014/30/EU  
RoHS Directive 2011/65/EU

**Signed:**



**Name:** Dr James Kingsley  
**Place:** Sheffield  
**Date:** 01/01/2019

**[Декларация]                    за съответствие на ЕС**

Производител: Ossila Ltd., Solpro Business Park, Windsor Street, S4 7WD, Великобритания

Декларира с цялата си отговорност, че посоченото оборудване съответства на приложимото законодателство на ЕС за хармонизиране, посочено на предходната(-ите) страница(-и) на настоящия документ.

**[Čeština]                        Prohlášení o shodě EU**

Výrobce: Ossila Ltd., Solpro Business Park, Windsor Street, S4 7WD, Spojené Království

Prohlašujeme na vlastní odpovědnost, že uvedené zařízení je v souladu s příslušnými harmonizačními předpisy EU uvedenými na předchozích stranách tohoto dokumentu.

**[Dansk]                         EU-overensstemme I seserklæring**

Producent: Ossila Ltd., Solpro Business Park, Windsor Street, S4 7WD, UK

Erklærer herved, at vi alene er ansvarlige for, at det nævnte udstyr er i overensstemmelse med den relevante EU-harmoniseringslovgivning, der er anført på den/de foregående side(r) i dette dokument.

**[Deutsch]                        EU-Konformitätserklärung**

Hersteller: Ossila Ltd., Solpro Business Park, Windsor Street, S4 7WD, Vereinigtes Königreich

Wir erklären in alleiniger Verantwortung, dass das aufgeführte Gerät konform mit der relevanten EU-Harmonisierungsgesetzgebung auf den vorangegangenen Seiten dieses Dokuments ist.

**[Eesti keel]                     Eli vastavusavaldus**

Tootja: Ossila Ltd., Solpro Business Park, Windsor Street, S4 7WD, UK

Kinnitame oma ainuvastutuse, et loetletud seadmed on kooskõlas antud dokumendi eelmisel lehelkujel / eelmistel lehekülgedel ära toodud asjaomaste ELi ühtlustamise õigusaktidega.

**[Ελληνικά]                     Δήλωση πιστότητας ΕΕ**

Κατασκευαστής: Ossila Ltd., Solpro Business Park, Windsor Street, S4 7WD, Ηνωμένο Βασίλειο

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**[Español]                        Declaración de conformidad UE**

Fabricante: Ossila Ltd., Solpro Business Park, Windsor Street, S4 7WD, Reino Unido

Declaramos bajo nuestra única responsabilidad que el siguiente producto se ajusta a la pertinente legislación de armonización de la UE enumerada en las páginas anteriores de este documento.

**[Français]                     Déclaration de conformité UE**

Fabricant: Ossila Ltd., Solpro Business Park, Windsor Street, S4 7WD, Royaume-Uni

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**[Hrvatski]                      E.U izjava o sukladnosti**

Proizvođač: Ossila Ltd., Solpro Business Park, Windsor Street, S4 7WD, Velika Britanija

Izjavljujemo na vlastitu odgovornost da je navedena oprema sukladna s mjerodavnim zakonodavstvom EU-a o usklađivanju koje je navedeno na prethodnoj(nim) stranici(ama) ovoga dokumenta.

**[Italiano]                        Dichiarazione di conformità UE**

Produttore: Ossila Ltd., Solpro Business Park, Windsor Street, S4 7WD, UK

Si dichiara sotto la propria personale responsabilità che l'apparecchiatura in elenco è conforme alla normativa di armonizzazione UE rilevante indicata nelle pagine precedenti del presente documento.

**[Latviešu]                      ES atbilstības deklarācija**

Ražotājs: Ossila Ltd., Solpro Business Park, Windsor Street, S4 7WD, UK

Ar pilnu atbildību paziņojam, ka uzskaitītais aprīkojums atbilst attiecīgajiem ES saskaņošanas tiesību aktiem, kas minēti iepriekšējās šī dokumenta lapās.

**[Lietuvių k.]****ES atitikties deklaracija**

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**[Magyar]****EU-s megfeleléségi nyilatkozat**

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Erklærer under vårt eneansvar at utstyret oppført er i overholdelse med relevant EU-harmoniseringslovverk som står på de(n) forrige siden(e) i dette dokumentet.

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Oświadczamy na własną odpowiedzialność, że podane urządzenie jest zgodne ze stosownymi przepisami harmonizacyjnymi Unii Europejskiej, które przedstawiono na poprzednich stronach niniejszego dokumentu.

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Declaro sob sua exclusiva responsabilidade que o equipamento indicado está em conformidade com a legislação de harmonização relevante da UE mencionada na(s) página(s) anterior(es) deste documento.

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Valmistaja: Ossila Ltd., Solpro Business Park, Windsor Street, S4 7WD, UK  
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**[Svenska]****EU-försäkran om överensstämmelse**

Tillverkare: Ossila Ltd., Solpro Business Park, Windsor Street, S4 7WD, Storbritannien  
Vi intygar härmed att den utrustning som förtecknas överensstämmer med relevanta förordningar gällande EU-harmonisering som finns på föregående sidor i detta dokument.

# 3. Safety

## 3.1 Use of Equipment

The Ossila Solar Cell I-V Test System (Automated) is designed to be used as instructed. It is intended for use under the following conditions:

- Indoors in a laboratory environment (Pollution Degree 2)
- Altitudes up to 2000m
- Temperatures of 5°C to 40°C; maximum relative humidity of 80% up to 31°C.

The unit is supplied with a 24V / 2A power adapter with a power cord for the country of purchase, in accordance with European Commission regulations and British Standards. Use of any other electrical power cables, adaptors, or transformers is not recommended

## 3.2 Hazard Icons

The following symbols can be found at points throughout the manual. Note and read each warning before attempting any associated operations associated with it:

**Table 3.1.** Hazard warning labels used in this manual.

Symbol	Associated Hazard
	Electrical shock

## 3.3 General Hazards

Before installing or operating the Solar Cell I-V Test System (Automated), there are several health and safety precautions which must be followed and executed to ensure safe installation and operation.

## 3.4 Power Cord Safety



Emergency power disconnect options: use the power cord as a disconnecting method and remove from wall. To facilitate disconnect, make sure the power outlet for this cord is readily accessible to the operator.

## 3.5 Servicing

If servicing is required, please return the unit to Ossila Ltd. The warranty will be invalidated if:

- Modification or service has been carried out by anyone other than an Ossila engineer.
- The unit has been subjected to chemical damage through improper use.
- The unit has been operated outside the usage parameters stated in the user documentation associated with the unit.
- The unit has been rendered inoperable through accident, misuse, contamination, improper maintenance, modification, or other external causes.

## 3.6 Health and Safety – Servicing



Servicing should only be performed by an Ossila engineer. Any modification or alteration may damage the equipment, cause injury, or death. It will also void your equipment's warranty.

# 4. Requirements

The system requires a computer running Windows (Vista or newer) with an available USB port or a network connection. Further details are given in **Table 4.1**.

**Table 4.1.** Solar Cell I-V Test System requirements.

Power	24 V / 2 A DC
Operating System	Windows Vista, 7, 8, or 10 (32-bit or 64-bit)
CPU	Dual Core 2 GHz
RAM	2 GB
Available Hard Drive Space	178 MB
Monitor Resolution	1680 x 1050
Connectivity	USB 2.0 or newer, or Ethernet (requires DHCP)



# 5. Unpacking

## 5.1 Packing List

The standard items included with the Ossila Solar Cell I-V Test System (Automated) are:

- Solar Cell I-V Test System.
- 24V / 2A power adapter with a cord set specifically for country of operation (UK, USA, EU, or AU).
- USB-B cable.
- USB memory stick pre-loaded with the user manual, USB drivers, quality control data, and software installer.
- Printed copy of the user manual.

## 5.2 Damage Inspection

Examine the components for evidence of shipping damage. If damage has occurred, please contact Ossila directly for further action. The shipping packaging will come with a shock indicator to show if there has been any mishandling of the package during transportation.

# 6. Specifications

The Solar Cell I-V Test System (Automated) specifications are shown in **Table 6.1**,

**Table 6.1.** Solar Cell I-V Test System (Automated) specifications.

Voltage range	$\pm 333 \mu\text{V}$ to $\pm 10\text{V}$
Current range	$\pm 10\text{ nA}$ to $\pm 150\text{ mA}$
Substrate Size	20 mm x 15 mm
Substrate Compatibility (T2003A)	S101 (OLED substrates)
Substrate Compatibility (T2003B)	S211 (PV substrates)
Substrate Compatibility (T2003C)	S171 (Pixelated cathode substrates)
Overall Dimensions	Width: 155 mm Height: 73 mm Depth: 317 mm



# 8. Installation

1. Install the Solar Cell I-V software on your PC.
  - I. Run the file 'Ossila-Solar-Cell-IV-Installer-vX-X-X-X.exe' on the USB memory stick provided.
  - II. Follow the on-screen instructions to install the software.
2. Install the Source Measure Unit USB drivers on your PC.
  - I. On the USB memory stick provided, open the 'SMU-Driver' folder and run either 'Windows 32-bit SMU Driver' for 32-bit operating systems, or 'Windows 64-bit SMU Driver' for 64-bit operating systems.
  - II. Note that, on Windows 10, the drivers will install automatically when the unit is connected.
  - III. If the drivers fail to install, please refer to the SMU USB Driver Installation Guide found on the USB memory stick.
3. Connect the 24V DC power adaptor to the power socket on the rear of the unit.
4. Connect the unit to your PC using the provided USB-B cable, or an Ethernet cable if preferred.
  - I. If you are using a USB connection and the unit is not detected, please refer to the SMU USB Driver Installation Guide found on the USB memory stick.

**Note:** The Solar Cell I-V software and Source Measure Unit USB drivers can also be downloaded from [ossila.com/pages/downloads](https://ossila.com/pages/downloads)

# 9. Operation

## 9.1 Measurement Types

The Solar Cell I-V software can perform three different types of measurements. Each measurement type can be selected using the tabs at the top of the window. The available measurements are:

1. Solar Cell Characterisation (**Section 9.1.1**).
2. Solar Lifetime Measurement (**Section 9.1.2**).
3. Stabilised Current Output (**Section 9.1.3**).

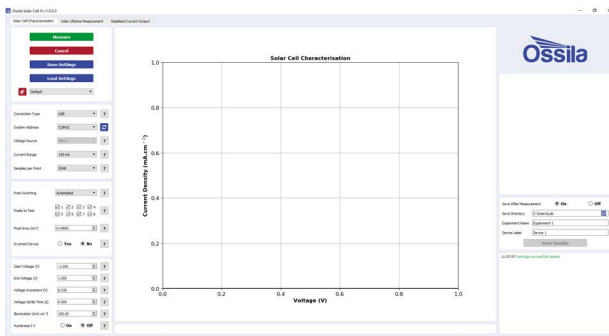
Each measurement type requires several settings to be selected before it can be performed. Settings that are shared between all measurements are detailed in **Section 9.2**. Measurement-specific settings are detailed in **Sections 9.4, 9.5, and 9.6**.

## 9.1.1 Solar Cell Characterisation

The Solar Cell Characterisation tab performs current-voltage (I-V) measurement and analysis of solar cells. The analysis calculates the following properties:

- Power conversion efficiency (PCE)
- Fill factor (FF)
- Short-circuit current density ( $J_{sc}$ )
- Open-circuit voltage ( $V_{oc}$ )
- Shunt resistance ( $R_{sh}$ )
- Series resistance ( $R_s$ )

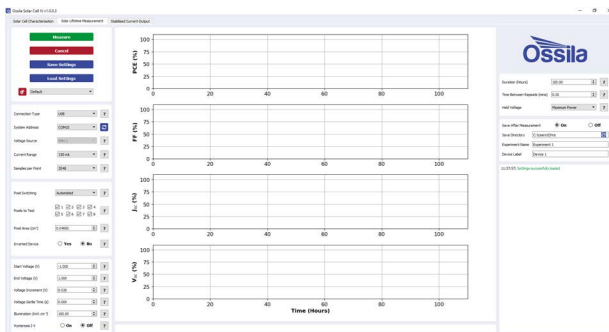
Figure 9.1. Solar Cell I-V software: The Solar Cell Characterisation tab.



## 9.1.2 Solar Lifetime Measurement

The Solar Lifetime Measurement tab tracks PCE, FF,  $J_{sc}$ , and  $V_{oc}$  over time by performing periodic I-V measurements and analysis. Between I-V measurements, the solar cell can be held at short-circuit, open-circuit, or maximum power.

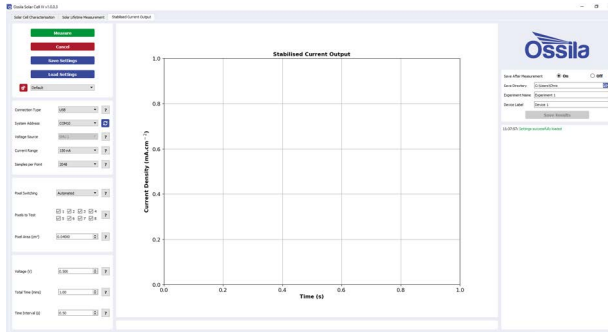
Figure 9.2. Solar Cell I-V software: The Solar Lifetime Measurement tab.



## 9.1.3 Stabilised Current Output

The Stabilised Current Output tab lets you measure the evolution of the photogenerated current at specific voltages.

Figure 9.3. Solar Cell I-V software: The Stabilised Current Output tab.



## 9.2 Quickstart Guide

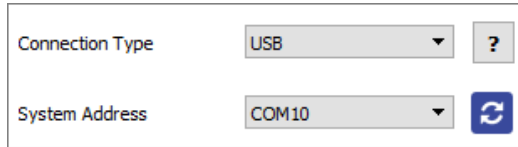
1. Start the Ossila Solar Cell I-V software. The window shown in **Figure 9.1** will open.
2. Choose a measurement type as described in **Section 9.1**.
3. Place your sample in the test board.
4. Place the test board beneath your solar simulator.
5. Set the appropriate settings in the software (explained in more detail in **Sections 9.4 - 9.8**).
  - I. Set 'Pixel Switching' to 'Automated'.
6. Open the shutter of your solar simulator.
7. Click the 'Measure' button.
  - I. For each pixel, measurements are performed using the chosen measurement settings.
  - II. After the measurement has completed, the results are displayed in the central plot.
  - III. This process is repeated until all pixels have been measured.
8. If automatic saving is turned on, the measurement data and settings will then be saved.

## 9.3 Shared Software Settings

The settings in these sections are shared between all measurement types.

### 9.3.1 Connection

Figure 9.4. Connection settings.



The screenshot shows a settings panel with two rows. The first row is labeled 'Connection Type' and has a dropdown menu with 'USB' selected and a question mark icon to its right. The second row is labeled 'System Address' and has a dropdown menu with 'COM10' selected and a refresh icon to its right.

#### (I) Connection Type

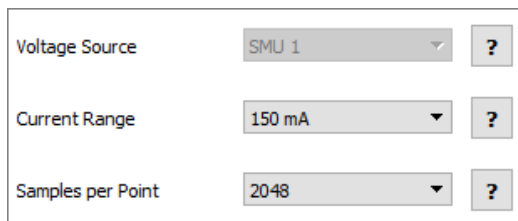
- Select the type of connection you are using (either USB or Ethernet).
  - I. Any connected units will be automatically detected when a selection is made and the 'System Address' box will be populated.
- The software will search for units connected via USB on start-up.
  - I. To rescan for connected units (in case the connection is changed), click the refresh icon next to the 'System Address' box.

#### (II) System Address

- Select the COM port or IP address of the connected unit you intend to use (USB and Ethernet connection respectively).
  - I. This box will be populated automatically with the addresses of any units connected to the computer via the method selected in the 'Connection Type' box.

### 9.3.2 System Settings

Figure 9.5. System settings.



The screenshot shows a settings panel with three rows. The first row is labeled 'Voltage Source' and has a dropdown menu with 'SMU 1' selected and a question mark icon to its right. The second row is labeled 'Current Range' and has a dropdown menu with '150 mA' selected and a question mark icon to its right. The third row is labeled 'Samples per Point' and has a dropdown menu with '2048' selected and a question mark icon to its right.

#### (I) Voltage Source

- 'SMU 1' will be automatically selected when pixel switching is set to 'Automated'.

## (II) Range

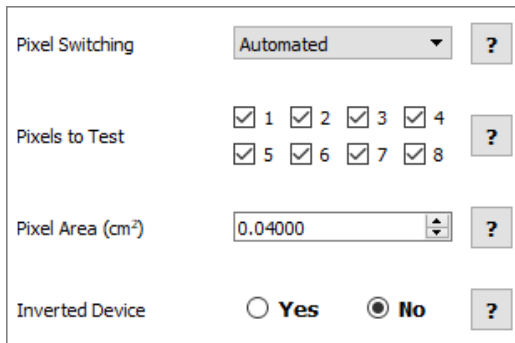
- Select the range of currents to be used for the measurement.
  - I. This defines the upper limit and accuracy of current measurements that can be performed by the unit. The values for each range are given in **Table 9.1**.
  - II. The maximum current values for each range are also shown in the range selection box.

**Table 9.1.** Maximum current and accuracy for the different range settings for the Solar Cell I-V Test System.

Current Range Maximum	Accuracy
±150 mA	±200 µA
±20 mA	±10 µA
±2000 µA	±1 µA
±200 µA	±100 nA
±20 µA	±10 nA

## 9.3.3 Device Details

**Figure 9.6.** Device Details settings.



Pixel Switching: Automated

Pixels to Test:  1  2  3  4  5  6  7  8

Pixel Area (cm<sup>2</sup>): 0.04000

Inverted Device:  Yes  No

### (I) Pixel Switching

- Select 'Automated' in the pixel switching setting.

### (II) Pixels to Test

- Select which pixels to measure.
  - I. The pixel numbers are labelled on the test board.

**(III) Pixel Area**

- Set the are in  $\text{cm}^2$  of each pixel in the device.

**(IV) Inverted Device**

- Set whether the device to be measured is inverted.
  - I. This option should be on if the anode of your device connects to the 'cathode' pins in the device holder.

## 9.4 Solar Cell Characterisation Settings

### 9.4.1 Measurement Settings

**Figure 9.7.** Measurement Settings for the solar characterisation.

Start Voltage (V)	<input type="text" value="-1.000"/>	<input "="" type="button" value="?"/>
End Voltage (V)	<input type="text" value="1.000"/>	<input "="" type="button" value="?"/>
Voltage Increment (V)	<input type="text" value="0.020"/>	<input "="" type="button" value="?"/>
Voltage Settle Time (s)	<input type="text" value="0.000"/>	<input "="" type="button" value="?"/>
Illumination ( $\text{mW}\cdot\text{cm}^{-2}$ )	<input type="text" value="100.00"/>	<input "="" type="button" value="?"/>
Hysteresis I-V	<input type="radio"/> On <input checked="" type="radio"/> Off	<input "="" type="button" value="?"/>

**(I) Start Voltage**

- Set the voltage in volts at which to start the current-voltage measurement.
  - I. This can be set between -10 V and +10 V.

**(II) End Voltage**

- Set the voltage in volts at which to end the current-voltage measurement.
  - I. This can be set between -10 V and +10 V.

**(III) Voltage Increment**

- Set the step size in volts for changing the voltage during current-voltage measurement.



**(IV) Voltage Settle Time**

- Set the time in seconds between applying a voltage and measuring the current.  
I. This has a maximum of 10 seconds.

**(V) Illumination**

- Set the illumination intensity (in  $\text{mWcm}^{-2}$ ) being used during the measurement.

**(VI) Hysteresis I-V**

- This option performs a reverse current-voltage measurement after the forward current-voltage measurement has completed.  
I. This reverses the set start and end voltages and uses the same voltage increment and settle time as the forward measurement.

## 9.5 Solar Lifetime Measurement Settings

### 9.5.1 Measurement Settings

**Figure 9.8.** Measurement Settings for the solar lifetime measurements.

Start Voltage (V)	<input type="text" value="-1.000"/>	<input "="" type="button" value="?"/>
End Voltage (V)	<input type="text" value="1.000"/>	<input "="" type="button" value="?"/>
Voltage Increment (V)	<input type="text" value="0.020"/>	<input "="" type="button" value="?"/>
Voltage Settle Time (s)	<input type="text" value="0.000"/>	<input "="" type="button" value="?"/>
Illumination ( $\text{mW}\cdot\text{cm}^{-2}$ )	<input type="text" value="100.00"/>	<input "="" type="button" value="?"/>
Hysteresis I-V	<input type="radio"/> On <input checked="" type="radio"/> Off	<input "="" type="button" value="?"/>

**(I) Start Voltage**

- Set the voltage in volts at which to start the current-voltage measurement.  
I. This can be set between -10 V and +10 V.

**(II) End Voltage**

- Set the voltage in volts at which to end the current-voltage measurement.  
I. This can be set between -10 V and +10 V.

**(III) Voltage Increment**

- Set the step size in volts for changing the voltage during current-voltage measurement.

**(IV) Voltage Settle Time**

- Set the time in seconds between applying a voltage and measuring the current.
  - I. This has a maximum of 10 seconds.

**(V) Illumination**

- Set the illumination intensity (in  $\text{mWcm}^{-2}$ ) being used during the measurement.

**(VI) Hysteresis I-V**

- This option performs a reverse current-voltage measurement after the forward current-voltage measurement has completed.
  - I. This reverses the set start and end voltages and uses the same voltage increment and settle time as the forward measurement.

## 9.5.2 Lifetime Parameters

**Figure 9.9.** Lifetime Parameters settings.

Duration (Hours)	100.00	?
Time Between Repeats (mins)	0.00	?
Hold Voltage	Maximum Power	?

**(I) Duration**

- Set the total duration in hours of the lifetime measurement.

**(II) Time Between Repeats**

- Set the time interval in minutes between performing repeat current-voltage measurements of the device.

**(III) Hold Voltage**

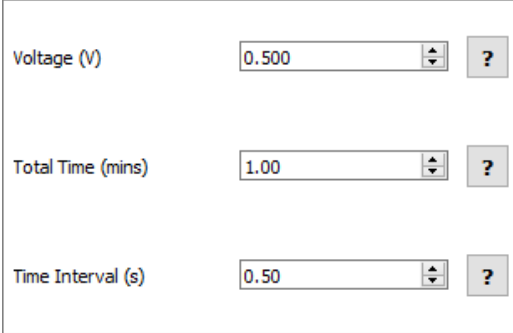
- Set the voltage that all pixels will be held at between measurements.
- This can be set as:
  - I. Short-Circuit – hold at 0 V.
  - II. Maximum Power – hold at the average maximum power point determined from most recent current-voltage curve(s).
  - III. Open-Circuit – hold at the average open-circuit voltage determined from the most recent current-voltage curve(s).

**Note:** As the voltage source is only a single channel, the hold voltage will be the same for all pixels being tested.

## 9.6 Stabilised Current Output Settings

### 9.6.1 Measurement Settings

**Figure 9.10.** Experimental Parameters settings for the Stabilised Current Output.



Voltage (V)	0.500	?
Total Time (mins)	1.00	?
Time Interval (s)	0.50	?

**(I) Voltage**

- Set the voltage to apply to the sample for the measurement.  
I. This can be set between -10 V and +10 V.

**(II) Total Time**

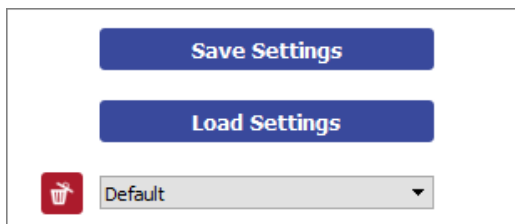
- Set the total length of the measurement in minutes.

**(III) Time Interval**

- Set the time between each current measurement in seconds.  
I. This has a minimum of 0.1 seconds.


## 9.7 Saving and Loading Settings

**Figure 9.11.** Controls for saving and loading settings profiles.



Save Settings

Load Settings

 Default

(I) **Save Settings**

- Saves the current settings as a profile that can be loaded quickly for use at another time.
- When clicked, you will be prompted to name the settings profile.
  - I. If the name is already in use, you will be asked if you wish to overwrite the previous profile.
  - II. The name cannot contain the characters: \ / : \* ? " < > |
  - III. You can change the default settings by choosing the name 'Default'.
- The settings profile will be added to the drop-down box using the given name.

(II) **Load Settings**

- Opens a dialog box to navigate to a settings file that has been created as part of a previous measurement.
  - I. The settings fields will be populated with the values in the settings file.


(III) **Settings Profiles**

- Select a saved settings profile from the drop-down box.
  - I. The settings fields will be populated with the saved values.
- Settings profiles can be deleted by selecting the profile, and then clicking the red 'delete' icon next to the drop-down box.

## 9.8 Saving Results

Figure 9.12. Saving measurement data settings.

Save After Measurement  On  Off

Save Directory  

Experiment Name

Device Label

**Save Results**

(I) **Save After Measurement**

- Set whether the measurement data will be saved after the measurement has completed.

**Warning:** Automatic saving can be turned off for lifetime measurements. However, **manual saving is unavailable for lifetime measurements**, so you will not be able to save your data if it is off.

- The program allows for data to be saved automatically (and manually) once the measurement is complete.
  - I. To enable or disable automatic saving, choose the appropriate option from the drop-down box.
  - II. For automatic saving, the 'Saving' fields must be filled in before the measurement can start, these are detailed below.
  - III. The 'Save Results' button is enabled once a measurement has been completed.
- For all measurements, a save directory must be specified. This can be done either by:
  - I. Manually typing the directory into the 'Save Directory' field,
  - II. Copy and pasting from your file explorer,
  - III. Clicking the file icon button, which will open a dialog box to allow the selection of a folder to save to.
- All output files are comma separated variable (.csv) files.

## (II) Save Directory

- Set the directory in which to create the data files.
- This can be filled in by:
  - I. Manually typing the directory into the 'Save Directory' field,
  - II. Copy and pasting from your file explorer,
  - III. Clicking the file icon button, which will open a dialog box to allow the selection of a folder to save to.

## (III) Experiment Name

- Set the name of the folder that the data will be saved into.
- For the solar cell characterisation measurements, this will also be used to name the file containing the device properties.
- This field cannot contain the following characters:
  - I. \ / : \* ? " < > |

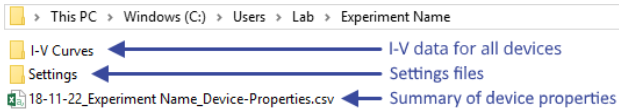
## (IV) Device Label

- Set the name of the device being tested.
- This is used to label the files for I-V data and measurement settings.
- This field cannot contain the following characters:
  - I. \ / : \* ? " < > |

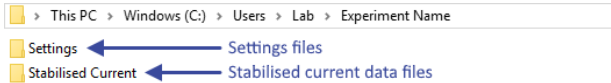
## (V) Save Data Format

- All data is saved as .csv (comma separated value) files.
- All data will be saved into a folder with the Experiment Name.
- The figures below show the files that are created when saving data for each of the measurements.

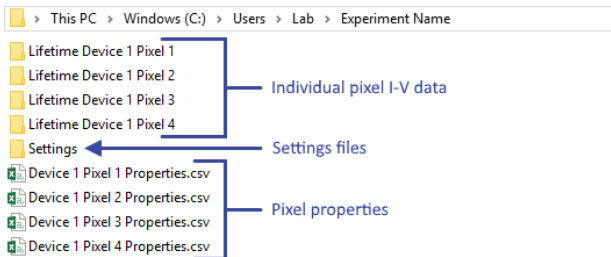
**Figure 9.13.** Solar Cell Characterisation save data format.



**Figure 9.14.** Stabilised Current Output save data format.

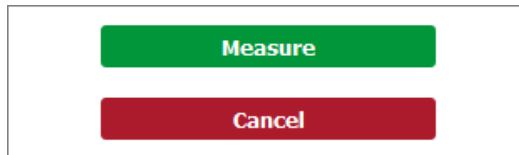


**Figure 9.15.** Solar Lifetime Measurement save data.



## 9.9 Controls

**Figure 9.16.** Controls for the measurements.



### (I) Measure

- Clicking this button will start the measurement using the chosen settings.
- This button cannot be clicked if the software has not detected the test system.

### (II) Cancel

- Stops a measurement that is currently in progress.
  - I. Note that if the measurement is stopped before it completes, the user will be unable to save the experimental data.

# 10. Troubleshooting


Most of the issues that may arise will be detailed here. However, if you encounter any issues that are not listed here, then contact us by email at [info@ossila.com](mailto:info@ossila.com). We will respond as soon as possible.

**Table 10.1.** Troubleshooting guidelines for the Solar Cell I-V Test System (Automated)

Problem	Possible cause	Action
No power	<ul style="list-style-type: none"> <li>a. The power supply may not be connected properly.</li> <li>b. The power supply adaptor has a fault.</li> </ul>	<ul style="list-style-type: none"> <li>a. Ensure the system is firmly plugged into the power supply, and that the plug is connected to both the adaptor and a working power socket.</li> <li>b. Contact Ossila for a replacement power supply adaptor.</li> </ul>
Software does not start	<ul style="list-style-type: none"> <li>a. The wrong version of Windows is installed on the computer.</li> <li>b. The software has not installed properly.</li> <li>c. Windows is missing a required update.</li> </ul>	<ul style="list-style-type: none"> <li>a. Install the software on a computer with Windows Vista or newer.</li> <li>b. Try reinstalling the software.</li> <li>c. Check for Windows updates and install them if available.</li> </ul>
Cannot connect to the system via USB	<ul style="list-style-type: none"> <li>a. The USB cable may not be connected properly.</li> <li>b. The USB cable may not be connected to a working USB port.</li> <li>c. The USB drivers may not be installed or may not have installed properly.</li> <li>d. The USB cable is defective.</li> </ul>	<ul style="list-style-type: none"> <li>a. Ensure the USB cable is firmly plugged in at both ends.</li> <li>b. Try connecting the unit to a different USB port on the computer.</li> <li>c. Try installing or reinstalling the USB drivers. If the drivers on the USB provided are not working, follow the Windows 7 installation instructions found in the Installation Guide.</li> <li>d. Use a different USB-B cable, and contact Ossila if necessary.</li> </ul>
Cannot connect to the system via network	<ul style="list-style-type: none"> <li>a. The MAC address of the unit is not registered with the internal network.</li> <li>b. The Ethernet cable may not be connected properly.</li> <li>c. The Ethernet cable is defective.</li> </ul>	<ul style="list-style-type: none"> <li>a. Register the system on the network using the MAC address obtained via a USB connection (see Source Measure Unit manual).</li> <li>b. Ensure the Ethernet cable is firmly plugged in at both ends.</li> <li>c. Try using a different Ethernet cable.</li> </ul>

# 11. Related Products


## 11.1 Related Consumables



**ITO Substrates**

Our range of 15 x 20 mm ITO substrates for OPV, OLED and sensing applications.

Product codes: S111 / S101 / S211 / S281 / S171



**Flat tip tweezers**

Provides a good substrate grip without scratching.


Product codes: C121



**FTO Coated Glass Substrates**

Designed to be used in the fabrication of transparent electrodes for thin-film photovoltaics.

Product code: S301 / S302 / S303 / S304



**Substrate Cleaning Rack**

Holds 20 substrates for a variety of processing techniques.

Product code: E101

## 11.2 Related Equipment



**Spin Coater**

Produce high-quality coatings without any substrate warping. Perfect for busy labs with limited space.

Product code: L2001A3



**Syringe Pump**

High-precision, programmable single and dual syringe pumps for the automatic dispensing of solutions.


Product codes: L2003S1 / L2003D1



**UV Ozone Cleaner**

For removing contamination on the surface of samples, providing you with ultraclean surfaces within minutes.

Product code: L2002A2



**Source Measure Unit**

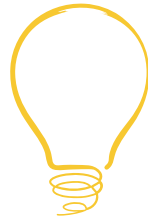
Source voltage, measure current, get data. Simplify and accelerate your data collection!

Product code: P2005A2





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