

# Shipping Policy

Thank you for visiting and shopping at NéVetica. Following are the terms and conditions that constitute our Shipping Policy.

## Domestic Shipping Policy

### Shipment processing time

All orders are processed within 2-3 business days. Orders are not shipped or delivered on weekends or holidays.

If we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional days in transit for delivery. If there will be a significant delay in shipment of your order, we will contact you via email or telephone.

### Shipping rates & delivery estimates

Shipping charges for your order will be calculated and displayed at checkout.

Shipment method	Estimated delivery time	Shipment cost
USPS Priority Shipping	3 business days	Est by Weight

Delivery delays can occasionally occur.

### Shipment to P.O. boxes or APO/FPO addresses

NéVetica ships to addresses within the U.S., U.S. Territories, and APO/FPO/DPO addresses.

### Shipment confirmation & Order tracking

You will receive a Shipment Confirmation email once your order has shipped containing your tracking number(s). The tracking number will be active within 24 hours.

**Customs, Duties and Taxes**

NéVetica is not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.).

**Damages**

NéVetica is not liable for any products damaged or lost during shipping. If you received your order damaged, please contact the shipment carrier to file a claim.

Please save all packaging materials and damaged goods before filing a claim.

**International Shipping Policy**

We currently do not ship outside the U.S.