NéVetica Refund Policy

Thank you for visiting our website. We want you to feel comfortable about transacting business with NéVetica. Due to the nature of the NéVetica business, the accessibility of our products immediately upon purchase, and the monthly commissions paid out to our affiliates, there is a strict 30-day return policy which begins on the date of your purchase. Therefore, we will not accept any refund requests after 30-days of doing business.

Refunds within the 30-day grace period are not automatically applied with any cancellation requests. Thirty days is equal to thirty calendar days.

If a Refund is Processed

If a purchase is refunded for any reason, it is understood that the purchaser was not satisfied with the product or service and we may permanently refuse any future sales to that purchaser. If the purchase is refunded due to a duplicate transaction or similar, the refusal of future purchases may be null and void at our discretion.

NéVetica is committed to providing each customer with exceptional service. Should you have a request for a refund, submit your request to support@nevetica.com.

Chargeback Policy

When NéVetica receives a chargeback notice, the account in which the service was purchased is immediately blocked, and all associated services in the account are terminated. Claw backs are applied to any commissions earned by any qualifying affiliates. NéVetica always considers chargebacks to be the result of fraud; since fraudulent purchases go hand-in-hand with credit card fraud and immediate termination of all services related to the chargeback is the best way to protect the public from harm.

Chargeback Reversal

To undo a chargeback, you must contact your credit card provider and issue a chargeback reversal. Reversing the chargeback is the only way to restore a blocked account. Chargeback reversal notices are often sent by postal mail, which can result in days without access to the account or any of its services. Remember, the one and only way to restore a blocked account is to reverse the chargeback. This returns the initial funds to us, cancels the penalty fee we receive, and generally erases any "black marks" on our merchant account against us for the transaction. We do not accept additional payment for services on a different card.