

RETURNS AND EXCHANGES

We want you to be completely satisfied with the kit you have ordered.

We can offer a refund on all items returned in an unworn condition, with any tags attached still intact, within 30 days of delivery. Any items returned in a non-sellable condition will not be accepted.

To exchange or refund an item, please fill in the form below with your name, order number, the product details and the reason for the exchange or refund. If any of these details are missing, we will not be able to process your request. We are unable to offer refunds or exchanges for any underwear due to hygiene reasons.

CUSTOMER NAME	ORDER REF	

PRODUCT SKU	QTY	SIZE	REFUND	EXCHANGE	REASON	NEW	NEW	COMMENTS
					CODE	SIZE	COLOUR	

Reason Codes:

1 – Looks different from website 2 – Ordered multiple sizes 3 – Arrived late 4 – Faulty 5 – Too small 6 – Too big 7 – Doesn't suit me 8 – Incorrect item received 9 – Other (please write above)

If you have any questions, please contact customer service at hello@tribesports.com

Below is a FREE UK returns label – please cut off and attach to your parcel, take the parcel to your local Post Office and ask for a proof of postage receipt. Please include the returns information above for the return/ exchange to be processed.

For international orders, you will need to pay for postage.

For more information see tribesports.com/pages/returns or contact us at hello@tribesports.com.



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Freepost RTZZ-EBLC-HBJY Tribesports Flostream Ltd 2 Blackthorne Road Colnbrook SLOUGH SL3 ODA