



SWIM SPAS

LIMITED WARRANTY

This Limited Warranty is extended solely to the original purchaser of a Jacuzzi® Swim Spa manufactured after December 18, 2019 and installed for residential use. Please read this entire Limited Warranty, as exclusions and conditions apply.

• 10 Years Shell Structure

Jacuzzi® Swim Spas are warranted against water loss due to defects in the swim spa shell for ten years from the original date of purchase.

• 7 Years Shell Surface

Jacuzzi® Swim Spas are warranted against blistering, cracking, or delaminating of the interior surface of the swim spa shell for seven years from the original date of purchase.

• 5 Years Equipment and Controls

Jacuzzi® Swim Spa electrical equipment components – specifically limited to the pumps, heater, and control system - are warranted against malfunctions due to defects in workmanship or materials for five years from the original date of purchase.

• 5 Years Plumbing Components

Jacuzzi® Swim Spas plumbing components are warranted against leaks due to defects in workmanship or materials for five years from the original date of purchase.

• 5 Years Cabinet

Jacuzzi® Swim Spa cabinets are warranted against defects in workmanship or materials for five years from the original date of purchase. Normal wear and weathering of the finish will occur naturally over time, and are not defects. The cabinet mounting hardware is warranted against defects in workmanship or materials for two years from the original date of purchase.

• Warranties for Other Components

The fuses, cabinet finish, filters and filter canister are warranted to be free of defects in workmanship or materials at the time of delivery. The factory installed water sanitization system and ozone system are warranted against malfunction due to defects in workmanship or materials for one year from the original date of purchase, except the UV-C bulb and quartz tube. The UV-C bulb and quartz tube are warranted for ninety (90) days from the original date of the swim spa purchase.

All stereo related components (receiver, speakers, subwoofer, power supply, etc.), headrests and mats are warranted against malfunction due to defects in workmanship or materials for one year from the original date of purchase. All other factory installed components not mentioned specifically, including, but not limited to the jets, diverter valves, LED lighting system components, filter shield, and mechanical components are warranted against malfunctions due to defects in workmanship or materials for two years from the original date of purchase.

• Genuine Jacuzzi® Parts & Accessories

This Limited Warranty is void if Jacuzzi Hot Tubs ("Manufacturer" or "Jacuzzi") or its designated representative determines that the swim spa has been subjected to damage or failure due to installation of aftermarket parts that are not genuine parts and accessories. This disclaimer includes, but is not limited to filters, UV-bulbs, ozone systems, repair parts and other accessories. Genuine Jacuzzi® brand parts and accessories are built to our highest standards of quality, durability and performance, and they are designed to work with your swim spa to ensure optimal performance and function.

PERFORMANCE

To obtain service on your swim spa in the event of a defect covered by this warranty, notify your Jacuzzi® Swim Spas dealer as soon as possible and use all reasonable means to protect the swim spa from further damage. Upon proof of purchase, a designated service representative will correct the defect subject to the terms and conditions contained in this Limited Warranty. There will be no charge for parts or labor to repair the defect, although providing access to perform the repair is your responsibility as the swim spa owner. You may be assessed reasonable repairman travel mileage charges. In the event that the swim spa is removed to a repair facility for repair and reinstalled, the cost of removal and reinstallation will be your responsibility as the swim spa owner. The Manufacturer reserves the right, at its sole option, to either repair or replace any covered part or swim spa, and in the event it chooses to provide a replacement swim spa, it will be of equal value to the original swim spa. In such an event, reasonable costs for removal of the original swim spa, shipping costs from the factory for the replacement swim spa and delivery and installation of the replacement will be your responsibility as the swim spa owner. The replacement swim spa will carry the balance of the original swim spa's warranty. Swim spa covers are not included.

WARRANTY LIMITATIONS

This Limited Warranty is void if: The Manufacturer or its designated representative determines that the swim spa has been subjected to alteration, neglect, misuse or abuse, or freight damage caused by the common carrier; any repairs have been attempted by anyone other than a designated representative; or if the failure is caused by accident, acts of God or other causes beyond the control of the Manufacturer. Neglect, misuse and abuse include any installation, operation or maintenance of the swim spa other than in accordance with the instructions contained in the owner's manual provided with the swim spa, including but not limited to the failure to maintain proper water chemistry and chemical balance and the use of abrasive or improper cleaners or non-genuine parts and accessories. This Limited Warranty does not provide coverage for the insulating cover, any item attached to or installed on the swim spa after the date of manufacture, or for gaining access to any component for repair or replacement. Swim spa units used in commercial applications are excluded from any coverage whatsoever. The swim spa owner accepts liability for repair work performed by anyone other than the Manufacturer or a designated Jacuzzi Hot Tubs representative.

LIMITATIONS IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED. THE ENTIRE WARRANTY IS LIMITED TO THE FULLEST EXTENT ALLOWED BY LAW.

This Limited Warranty takes the place of all other warranties, express or implied, in fact or at law. All warranty service must be performed by the Manufacturer or its designated representative using authorized Jacuzzi® Swim Spa parts. No agent, dealer, distributor, service company or other party is authorized to change, modify or extend the terms of this limited warranty in any manner whatsoever. The Manufacturer will not be responsible for any statements or representations made in any form that go beyond, are broader than, or are inconsistent with any authorized literature or specifications furnished by Jacuzzi Hot Tubs.

DISCLAIMERS

The MANUFACTURER AND ITS REPRESENTATIVES WILL NOT BE RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, and shall not be liable for any injury, loss, cost or other damage, whether incidental or consequential, arising out of any defect covered by this limited warranty, including without limitation, loss of use of the swim spa and cost for removal of defective product even if the Manufacturer was advised of the possibility of damage, including but not limited to, water damage. The liability of the Manufacturer under this limited warranty, if any, shall not exceed the original amount paid for the defective product. Coverage under this limited warranty shall commence as of the original date of purchase and the duration of such coverage shall not extend for any reason whatsoever beyond the stated time periods. These disclaimers shall be equally applicable to any service provided by the Manufacturer and its designated representatives.

LEGAL RIGHTS

This Limited Warranty gives you specific legal rights. There are no warranties applicable to Jacuzzi® products except as expressly stated herein or as implied by applicable laws. You may also have other rights that vary from state to state. Some states do not allow limitations on how long an implied warranty lasts, disclaimer of certain warranties, or the exclusion or limitation of incidental or consequential damages, so some of the above limitations may not apply to you.