

HEATED GARMENTS human|pets USER MANUAL



WORLD'S 1ST PATENT PENDING HEATED SOLUTION FOR HUMAN|PETS

ERGONOMIC|ELECTRIC|ENVIRONMENTAL



Your Chinook & Otto Heated Vest User's Manual

Thank you for your purchase of our Toasty Trails Chinook or Otto Heated Vest. To help ensure your safety, do not use this product before reading this manual. This manual is supplied as a guideline to understand how to properly use and care for your heated vest. If you require any information that may help you better understand the use and care of your Toasty Trails heated vest, please do not hesitate to contact sales@toastytrails.com

**SPECIAL
NOTE**

For best results, this garment should be worn as close to the skin as possible, ideally just over a base layer and underneath any additional outdoor clothing. Sizing should be snug but not restrictive to ensure proper heat transfer. While in use, you should not get this vest soaking wet.

01c WHAT'S INCLUDED WITH YOUR CHINOOK HEATED VEST



Heated Vest x1



10,000mAh Battery x1



Charging cable and block

01o WHAT'S INCLUDED WITH YOUR OTTO HEATED DOG VEST



Heated Vest x1



1- 10,000mAh Battery OR
1 – 5,000mAh Battery
Depending On Which Size
Vest You Purchased



Charging cable and block



1 –
5/8" X 5' Leash OR
1 – 7/8" X 6' Leash
depending On Which Size
Vest You Purchased

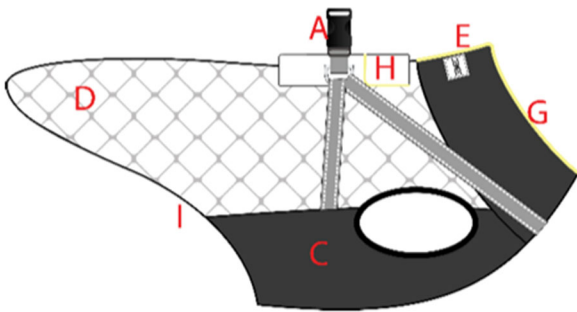
02 FEATURES

CHINOOK HEATED VEST FEATURES



- a) Two-way front zipper
- b) Generous side seam zippers
- c) Plush corduroy lined zipped collar with Tricot lined chin guard & quilted loft construction
- d) Nylon taffeta sustainable quilted Water-resistant outer fabric
- e) 3 level heat settings, 4 heating zones & auto safety shut off
- f) Dual lined side zip pockets.
- g) Hidden embroidery pocket
- h) Interior zip close battery pocket holds the included 10,000mAh battery pack w/USB charging cable
- i) Interior chest pocket with zip close
- j) Ultra-thin, metallic honeycomb liner
- k) Proprietary electronic ultra-thin, washable, nickel alloy heating componentry

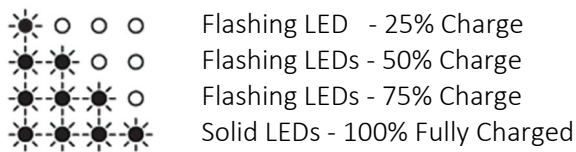
OTTO HEATED DOG VEST FEATURES



- a) Integrated dual strap harness with durable squeeze buckles
- b) Included 5,000 or 10,000mAh rechargeable lithium-ion battery
- c) Washable eco-friendly fabric
- d) Water resistant outer fabric
- e) Ultra-thin, metallic honeycomb liner
- f) Matching owner vest colours
- g) Retro-reflective trim
- h) Water resistant battery pocket
- i) Contoured design
- j) Wide range of sizes
- k) Proprietary electronic ultra-thin, washable, nickel alloy heating componentry
- l) 3 level heat settings, 3 heating zones & auto safety shut off

02 PREPARING YOUR BATTERY FOR IT'S FIRST USE

1. Charge your battery FULLY before first use. For optimal battery lifespan and performance, fully discharge battery between charges.
2. Insert the USB end of the supplied charge cable into the supplied wall outlet charge adaptor.
3. Insert the Micro USB end of the supplied charge cable into the Micro USB port on the power bank.
4. Plug the charge adaptor into a wall outlet to begin charging. NOTE: Alternatively, you can plug the USB end of the supplied charge cable into a USB port on your computer.
5. Ensure the LEDs begin flashing. This means charging has begun. If the LEDs are not flashing, please check all cables and connections.
6. Power levels on your battery:



7. The charging time of a fully depleted power bank is approximately 2-3 hours. You should not leave your power bank charging longer than necessary. Disconnect the charger as soon as it's fully charged. Check the charger periodically while it's plugged in. Your power bank's lights will blink on and off until it's fully charged, at which point all 4 lights will stay lit. As soon as all the LED lights stay lit, unplug the charger.
8. Check the LED lights to see when your power bank needs charging. While a power bank can be charged at any time, unnecessary charging may decrease its lifespan. The lights will shut off as the battery diminishes. Wait to charge your power bank until only 1 or 2 lights are on.

ADDITIONAL NOTES ABOUT YOUR BATTERY

- **Fire Warning:** Always charge power bank on a hard, non-flammable surface. Do not charge on a bed, couch, or other fabric surfaces.
 - Check to make sure the power bank charged properly. After charging your power bank, connect one of your electronic devices to the bank using a USB cord. If the power bank charged correctly, the device should begin to work. If the power bank did not charge, try plugging it into a different outlet. If your power bank still will not charge, it may be broken. Contact the manufacturer to see if it can be fixed.
 - When charging, use a wall socket in most cases. In general, wall sockets will charge a power bank faster than a computer or laptop.
 - Use only the supplied cable and adaptor to charge the power bank. Using an alternate adaptor or cable could damage the power bank and will void the warranty.
 - Avoid overcharging your power bank. Make sure not to leave your power bank plugged in for too long. Charging the bank for hours on end can cause its battery life to decrease. Only charge your power bank as long as necessary for the LED lights to stop blinking.
- COLD STORAGE CAUTION:**
- Do not expose the lithium-ion rechargeable battery to prolonged temperatures below -20°C (-4°F). Prolonged exposure to extreme cold and freezing can cause irreversible damage, impacting the battery's capacity and overall performance and void warranty. When not in use, always store the battery at room temperature or in a cool but not freezing environment.

03 USING YOUR HEATED VEST

1. Plug the USB cable from the pocket into the battery pack.
2. To power on, press and hold the power button on the heated vest. You can then cycle through the 3 heating modes [red/high, blue/medium, green/low] to select your desired warming level.
3. Press and hold the heated vest power button to turn the vest off.
4. Once the vest is turned off the battery pack will take approx. 30 seconds to fully power down. The display will turn off when the battery pack is fully switched off.

SCAN FOR VIDEO



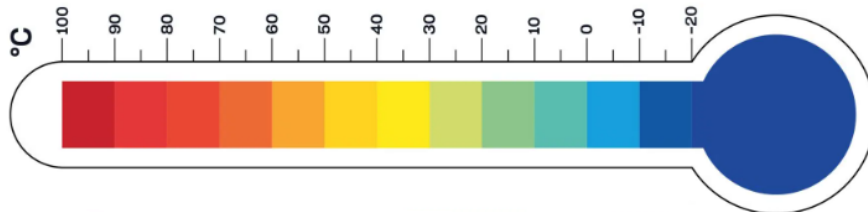
EZ Video: If you are struggling to operate the vest, please scan the QR code or you can view our how-to video at <https://youtube.com/shorts/ZTmptnFVOCA?si=8a1HGxGbyej3csAv>

04 THREE COMFORT ZONES HEATING TIME / TEMPERATURE DATA

There are 3 comfort zones, not including the off position on your garment. Temperature table below.

No Power	<i>Ambient Exterior Temp</i>		
RED Signal	<i>High Power</i>	55 C / 131 F	4 Hrs Run Time*
BLUE Signal	<i>Medium Power</i>	50 C / 122 F	6 Hrs Run Time
Green Signal	<i>Low Power</i>	40 C / 104 F	8 Hrs Run Time

*Run time shown is approximate and is based on a full charge.



A1 FAQs

How does the heating technology work?

The Chinook and Otto heated vests are designed to provide warmth and comfort to both dogs and the owners who love them. In cold weather, these vests use battery-powered built-in heating elements to generate warmth. The heat is evenly distributed throughout the vest to keep you and your dog warm and cozy, and you can choose the temperature control to meet weather conditions.

Are these vests safe for my dog and me?

Yes, these vests are designed with safety in mind. They have a built-in automatic shut off to prevent overheating, and they are crafted from materials that are safe for both dogs and humans to wear.

What is the power source used?

These vests come with a rechargeable lithium-ion battery, charging cable, and charging block. This battery plugs into the USB wire port inside the dedicated battery pocket on the vest, and the battery is stowed away nicely for your outdoor fun.

How long does the battery last on a single charge?

On average, a fully charged battery can last anywhere from 4 to 8 hours. Battery life will vary depending on the size of the vest, and the temperature setting chosen.

Can I wear these vests in wet or snowy conditions?

Your heated vest is wind and water-resistant, so it will fend off light showers and snowy conditions.

How many heating levels do these vests have?

There are three power settings allowing you to choose the level of warmth that suits your preferences and the weather conditions: High=RED, Medium=BLUE, Low=GREEN.

Are these suitable for outdoor activities in cold weather?

Yes, these vests are perfect for outdoor activities in cold weather. They help you stay warm and comfortable in chilly conditions, and they are water resistant, fending off light rain and snow.

How much recycled content is in your Toasty Trails vests?

All our heated vests contain up to 25% recycled polyester (rPET) content.

Are your Heated Vests Waterproof?

All our vests are treated with Teflon™ Fabric Protector, which repels water and stains and dries up to 40% faster. Toasty Trails vests are not waterproof but boast a 3/3 DWR water resistance/ breathability rating.

A2 Size, Fit & Care

Are the vests adjustable for different body sizes?

The Chinook vest is available in unisex size. The side seam zippers allow for variable fit in the hip area. The soft stretch binding allows for variable fit on the arms and along the hem. The Otto dog vest harness system allows for an adjustable fit ensuring coverage for a wide range of dog breeds, shapes, and sizes, creating a custom fit for virtually every dog.

What is the best size for me or my dog?

We know that everybody and every puppy has unique and different body shapes and sizes. You will find a size guide on each of our product pages where you can determine the perfect size for you and your pup!

Can I wash my heated vest?

Yes, these vests are fully machine washable. First ensure the battery has been removed before washing. Next, cover the USB wire port with the attached rubber cap before washing. Then follow the garment's wash and care tag instructions.

How do I wash/clean my heated vest?

All our garments have a sewn in wash and care tag. Please follow proper washing and care instructions. Improper laundering voids warranty. If you are unclear on the Canadian wash and care symbols, please visit <https://ised-isde.canada.ca/site/office-consumer-affairs/en/product-safety-recalls-and-labelling/guide-apparel-and-textile-care-symbols>

A3 Warranty/Returns

What is your product warranty and where can I go for customer service?

We want to ensure you have a positive experience with your new heated vest. Our products are fully warranted against defects in materials and craftsmanship, under normal use and proper wash and care conditions, for a period of one (1) year from the original invoice date. 3E agrees, at its option during the warranty period, to repair any defect in material or workmanship, to offer a partial or full refund, or to furnish a replacement product per the original order without charge. Verification of the defect or malfunction and proof of purchase confirmed by original dated sales receipt is required. 3E reserves the right to request any defective product be returned to its warehouse or to have proof via photos that the defective item has been destroyed / rendered unusable.

How do I process a return or an exchange?

If we made an error processing your order, we apologize. Please let us know and we will take corrective action to rectify it promptly. Please contact us with your details at sales@toastytrails.com. Returns are accepted on new and unused products within 30 days of purchase. To initiate a return please contact us at sales@toastytrails.com to obtain a Return Material Authorization (RMA). Please do not send an order back to us until you've initiated the return process and have been provided with an RMA. Items returned without an RMA will be rejected. Upon receipt of the returned items deemed to be in new, saleable, unworn condition with an RMA, we will notify you and process the appropriate adjustment to your account. The customer will be required to cover the cost of any return shipping charges. You will be refunded the total value of your order, minus any shipping fees. Initial shipping fees are non-refundable. Please allow 7-10 business days for your refund which will be processed in the original form of payment. * Special order items are non-returnable. ** Altered items are non-returnable.

Can I exchange an item?

Items in new, resalable condition may be exchanged for a different size or colour of equal or greater value within 30 days of purchase date. The customer will be required to cover any shipping-related charges.

Contact Us

Corporate Warehouse / Mailing Address

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