

Sew Fab

111 East Street Narrandera 0269599819

Machine Service Information Sheet

What to bring for a sewing machine and overlocker service:

- Your machine and Service Record book (If you have one)
- Electrical Cord
- Foot Controller
- Spool Thread (up to four if it is an overlocker)
- Bobbin (with thread wound on)
- Bobbin Case (if one is used for your machine)
- Normal Sewing Foot
- Open Toe / Zig-Zag foot
- Buttonhole Foot
- Normal Stitch Plate – please make sure you do not have your straight stitch attached.

Additional requirements for embroidery models:

- Embroidery module if separate
- Embroidery Hoop
- USB Stick / Embroidery Card
- Embroidery Foot

Please note we cannot guarantee same day service.

We will endeavor to service your machine as soon as possible, but at times some things, such as parts availability, are beyond our control and it may take longer than expected.

If your machine needs to have parts replaced that are not part of the regular service, we will contact you with an estimate of price and approval.

Once your machine has been serviced, we will contact you to arrange a collection time.

Fees quoted are based on a three-hour service time any additional time taken will be charged at the rate of \$25 per hour.

If you have not supplied the above listed items, we will be unable to service and test your machine properly. We will need to then wait until you have supplied the missing items.

