



Step 'n Wash & Darden Restaurants Providing an inclusive experience for all guests

Project Overview

Since 2015, Darden Restaurants has trusted Step 'n Wash to make their restrooms more accessible for families and people with certain disabilities. To Darden, Step 'n Wash isn't just a bathroom step stool – it's a commitment to their **core values** of *Being of Service* and *Inclusion*.

The Logistics

Darden has gradually rolled out Step 'n Wash to Olive Garden locations during pre-planned restaurant remodels. Given the outpouring of positive feedback received from customers, Darden has begun rolling Step 'n Wash out to Longhorn Steakhouse and Yard House locations, too.

The Outcomes

Customer Response: As a company, Step 'n Wash hears from more Olive Garden customers than any other. As Joe L. pointed out, taking little ones to the bathroom during dinner is often an inevitability. Darden has taken the positive feedback to heart and is currently rolling Step 'n Wash out to more of their brands.

Commitment to Accessibility: The installation of Step 'n Wash in Darden Restaurants is more than just a facility upgrade; it's a reflection of the company's dedication to inclusive, family-friendly experiences.



With four under 6, taking our kids to the bathroom during dinner is an inevitability. We saw your steps at Olive Garden and have made a point to go there instead of other restaurants because it makes the bathroom trips so much easier. Those trips are painful enough – keeping their clothes dry while they wash their hands is a game changer.

- Joe L., Dallas, TX. Father of 4 (ages 6, 4, 2, 1)

Learn more about how Step 'n Wash can improve your customer experience by visiting stepnwash.com