

Should your RCA monitor (“Product”) fail due to a defect in materials or workmanship under normal and proper use, during the warranty period set forth below, RCA will, at its option, repair or replace the Product. This limited warranty is valid only to the original purchaser of the Product and applies only when purchased lawfully and used within the United States including U.S. Territories.

WARRANTY PERIOD	HOW SERVICE IS HANDLED
<p>PARTS/LABOR: 2 Year from the date of original retail purchase</p>	<p>The original sales invoice specifying the Product and date of purchase is required to obtain warranty service.</p> <p>To ensure proper credit and avoid unnecessary charges, you must obtain an RMA (Return Merchandise Authorization) prior to returning any product to RCA.</p> <p>For customer assistance, please contact RCA: Call 1-800-722-2161 and select the appropriate option from the menu for Technical Support. Or by E-mail: support@rcacommercialtv.com</p>

- Replacement Products and parts are warranted for the remaining portion of the original warranty period or ninety (90) days, whichever is greater.
- Replacement Products and parts may be new, reconditioned, refurbished, or otherwise factory remanufactured.
- Any replaced Product and/or parts will be the property of RCA.

Disclaimer:

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THE PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THE ABOVE LIMITED WARRANTY PERIOD. UNDER NO CIRCUMSTANCES SHALL RCA, ITS SUBSIDIARIES, OTHER TRADE-MARK HOLDERS, OR ITS U.S. DISTRIBUTORS/DEALERS BE LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL OR PUNITIVE DAMAGES INCLUDING, WITHOUT LIMITATION, LOST GOODWILL, LOST REVENUES OR PROFITS, WORK STOPPAGE, IMPAIRMENT OF OTHER GOODS, COST OF REMOVAL AND REINSTALLATION OF THE PRODUCT, LOSS OF USE, OR ANY OTHER DAMAGES WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE. RCA’ S TOTAL LIABILITY, IF ANY, SHALL NOT EXCEED THE PURCHASE PRICE PAID FOR THE PRODUCT.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE EXCLUSIONS OR LIMITATIONS MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

THIS LIMITED WARRANTY DOES NOT COVER:

- Service trips to deliver, pick up, install, educate how to operate, replace fuses, correct wiring, or correct unauthorized repairs and the removal and reinstallation of the Product for repair.
- Damage or loss to programs, data, or removable storage media.

- Damage or failure of the Product caused by installation or repair of antenna systems, cable converters, equipment supplied by a cable provider, or other components in a video system.
- Damage or failure of the Product caused by improper set-up or adjustment of end-user controls.
- Damage or failure of the Product caused by transportation and/or handling, including scratches, dents, chips, and/or other damage to the finish of the Product, unless such damage results from a defect in materials or workmanship and is reported within one (1) week of delivery (Call: 1-800-722-2161).
- Damage or failure of the Product when used in other than normal intended use.
- Damage or failure of Product caused by incorrect electrical current or voltage (including power surge), power failures, interruptions, or inadequate electrical service, including incorrect or insufficient AC supply.
- Damage or failure of the Product resulting from improper installation or operation of the Product contrary to the Product owner's manual and/or installation manual.
- Damage or failure of the Product caused by accidents, pests and vermin, lightning, wind, fire, flood, or other acts of nature.
- Damage or failure of the Product caused by abnormal conditions or an environment where the temperature and humidity is not adequately controlled.
- Damage or failure of the Product resulting from misuse, abuse, improper installation/repair/maintenance.
- Damage or failure of the Product caused by the use of accessories, parts, consumable cleaning products, or service not provided or approved by RCA.
- Damage or failure of the Product caused by unauthorized alternation, modification or incorporation into any other product or system components, or if it is used for other than the intended purpose.
- Damage or failure of the Product or missing items to any Product sold "As Is" , "With all Faults" or similar disclaimer.
- Products with original serial numbers that have been removed, altered, or cannot be readily determined.
- Increases in utility costs and additional utility expenses.
- Minor imperfections that do not materially alter or affect functionality.
- Burned-in images resulting from improper usage as described in the user manual.

The cost of repair or replacement under the above excluded circumstances shall be borne by you.

HOW WARRANTY SERVICE IS PROVIDED

If RCA, in its discretion, opts to replace rather than repair a Product, the replacement of a Product under this limited warranty is offered in two different EXCHANGE options:

- **REGULAR EXCHANGE:** RCA provides a prepaid shipping label for you to return a Product. RCA will ship your replacement Product within two (2) business days of receiving the returned Product.
- **ADVANCED EXCHANGE:** RCA ships replacement Product to you and includes a prepaid shipping label for you to return the replaced Product in the same box in which a replacement Product is provided. As a security measure, RCA may require a credit card number from you. In the event that the replaced Product is not returned or is returned damaged as a result of your negligence, the cost of the replacement Product will be charged. You must return the replaced Product to RCA within fourteen (14) days to avoid the credit card charge.