

## Welcome!

WIFI Network: CampTechConnect

PASSWORD: campfire







### About Me

- My name is Richard Wong
- When I'm not teaching, I'm working with tech startups, most recently at #paid (<u>www.hashtagpaid.com</u>), an influencer marketing company.
- I used to work at Procter & Gamble, Johnson & Johnson, and Google.
- Certified in Google Ads, Google Analytics, and Facebook BluePrint.
- I love photography, social media, and meeting new people.
- In my spare time, I love rock climbing, playing basketball, snowboarding, and fantasy sports.



### Introductions

### Name

### Project you'll be applying your new skills to

+ What is one purchase you're super happy with?



## What We'll Cover Today

- Ads Paid Search Overview
- Find your target audience and bid properly for them
- Set up and manage keyword lists
- Create powerful ads that get noticed
- Break!
- Everything you need to know about how the auction works
- Additional resources
- Questions & wrap up



Resources for today's class can be found here:

### http://camptech.ca/googleads1



### What is Google Ads Paid Search?

Paid search result (ad in ~ Position 1)

Organic search result





## Why Search? Why Google?

- Search ads are one of the highest quality paid traffic sources as its uniquely intent driven and user initiated
- People are more likely to take action when they are actively searching vs. browsing (ex. banners)
- Google has the lionshare of search in Canada (90%) and the US (68%)
- Google also has Gmail, YouTube, Google Maps, Google Shopping, Google Play and partnerships with over 2 million sites that show Ads Ads (via the Display Network) which touch most Internet users every day



### **Ads Search Benefits**

- Get discovered when people are searching for a product or service relevant to your business (laser beam targeting)
- Cost-Per-Click bidding (only pay when your ad gets clicked)
- Quality traffic ideal for direct response advertising (action orientated)
- Cost effectively help you get leads, sales and/or calls = NEW CUSTOMERS (yes you can track these conversions!)
- Start with any size budget (Yes, even \$.99/day)
- Tons of targeting options
- Valuable Reports



### Ads Myth Debunked

**Myth:** Spending in Ads helps your SEO / organic rankings

**Fact:** Investment in paid search has no impact on your organic search ranking. Google maintains a strict separation between its search business and its advertising business.



### **Campaign Structure**



For those who are new to Ads (and want to skip giving your credit card) go here:

### bit.ly/SkipAdsBilling



### Go Ahead! Make a campaign

- Login to your Ads account
- Go to Campaign > Blue circle with whit
- Click New Campaign
- Click Search Network
- Choose a campaign goal
- Enter setup details
- Pause here





### What to name your search campaigns?

- Names should include descriptive information presented in a consistent manner so that you someone can understand the account structure from a quick scan of the campaign names.
- Some possible variables for your campaign names:
  - Ad Network, Geo, Network Type, Targeting Type, Goal, Timezone, Match Type, Product/Service, Brand
- Bad examples:
  - Campaign #1
  - March 2018
- Good examples:
  - T-Shirts Women Football



### **Choosing Your Target Audience**

- Audiences are targeted at the campaign level
- A best practice is that each campaign should have one goal and one audience in mind
- For Google Ads Paid Search, at the most basic level we can include or exclude audiences based on location and language
  - Location: target a specific city, province, or country; or target based on radius from a specific point)
  - Language: target based on users' browser settings



## Select Your Bid Strategy and Budget

- Bid Strategy
  - 8 bid strategies from which to choose
  - When you set up your campaign, you can toggle through them to learn about how each works
- Budget
  - Google Ads requires you to set your daily budget
  - Your daily budget will be multiplied by 30.4 days to create a monthly limit
  - On a given day, Google may spend up to twice your daily budget, but over the course of the month you won't pass your monthly limit
  - Example:
    - \$10 per day \* 30.4 days (avg. # days per month) = \$304 monthly limit
    - Here Google may spend as much as \$20 in a day based on search volume but never more than \$304 in a month



### Go Ahead! Name and configure your campaign

- Take a moment to think about which variables on which you will bas r naming convention
- Name the first campaign
- Select the Search Network
- Configure the rest of your campaign settings up to budget at the work of a stern with and off code stern with and

Type: Search Network campaign

Campaign name

Networks

• Click Save and Continue

	Expand your reach by showing adds to relevant cust apps across the Internet Include Google Display Network ③	tomers as they browse sites, videos and
Locations	Select locations to target  All countries and territories Canada Enter another location Q Enter a location to target or exclude Advanced search	
Languages	Select the languages your customers speak ⑦ English ③	Based on your targeted locations, you may want to add these languages:

Search Network

Goal: Website traffic

T-Shirts - Women - Football



### What to name your ad groups?

- Remember, ad groups are groups of keywords and ads that incorporate your keywords and direct a searcher to a landing page (which should include your keywords more on that later).
- Therefore it is common for ad groups to be named after the keywords in the ad group.
- Example:
  - Women Football T-Shirts
  - [Gender] [Sport] [Clothing]



## How much should you bid?

- When someone searches on Google, Google looks at the pool of Ads advertisers decides whether to hold an auction
- If one or more advertisers are bidding a keyword relevant to the search query, an auction is triggered
- Google Search is based off of cost-per-click (CPC) advertising, meaning that you only pay when someone clicks on your ad
  - Depending on your goal, you may select a bid strategy that focuses on impressions, but for the purpose of the auction, Google transposes this strategy to compete on a CPC basis
- This means that each time an auction is triggered for a keyword you target, you will have the opportunity to bid on the keyword so that your ad appears
- Most keywords have suggested bid amounts that Google provides based on past auctions
- You can find suggested bid amounts in the **Google Keyword Planner**



# *Go Ahead!* Name your ad group and then go to the Google Keyword Planner

- Take a moment to think about the keywords your target audience might try to find a solution to
   Create ats
   Creat
- Then click the wrench icon in the top-right corner
- Click Keyword Planner under the Planning menu (left-most menu)
- Click Get search volume data and trends
- Enter a few potential keywords





### **Google Keyword Planner**

- Keyword Planner will present a rang particular keyword
- It will also indicate the degree of con on that keyword), as well as a sugges
- This tool can be helpful in deciding y
- It can also be good for generating ad

Enter keywords		
women's football t-shirts	Get search volume Modify search	
Average monthly searches for all ideas		
Average monthly searches for all ideas 10 - 100 Ad group ideas Keyword ideas		
Average monthly searches for all ideas 10 - 100 Ad group ideas Keyword ideas Keyword (by relevance)	Avg. monthly searches ? Competition ?	Suggested bia



# *Go Ahead!* Explore the Google Keyword Planner until you have a default bid and 5 keywords

- Return to your tab where you are setting
- Enter your default bid and 5 keywords group)
- Click Save and Continue

ad group contains one or more ads and a set of related keywords. For best re	Traffic estimates	
id group name Yomen - Football - T-Shirts	Get keyword ideas	Your traffic estimates are based on bid and budget Budget CA\$5.00/day
efault bid 🗇 CA\$ 1.31	Enter your product or service Keywords Monthly searches	Women - Football - T-Shirts Clicks/day Cost/day
women's football t shirts	+         seo         10K - 100K           +         search engines list         1K - 10K           +         marketing strategies         1K - 10K           +         what is seo         1K - 10K	0 CA\$0.00 <sup>Avg.CPC</sup> CA\$0.00
Aatch types help control whi eyword = Broad match "Kor-ord" = Ph	ADD ALL IDEAS	
	×	



### Let's Talk About Keywords

- There are a few different keyword match types that give us more control over when we are entered into an auction
- This extra control gives us a greater ability to manage costs and maximize ROI
- We have two basic match types
  - Broad match (default)
    - Ads may show on searches that include misspellings, synonyms, related searches, and other relevant variations. So if your keyword is "women's hats," someone searching for "buy ladies hats" might see your ad
  - Negative match
    - Excludes your ads from showing on searches with that term. So if you're a hat company that doesn't sell baseball hats, you could add add a negative keyword, designated with a minus sign (-baseball hats)



## More Keyword Types

- Broad match modifier
  - Similar to broad match, except that the broad match modifier option only shows ads in searches including the words designated with a plus sign (+women's hats) or close variations of them.
- Phrase match
  - Ads may show on searches that match a phrase, or are close variations of that phrase, with additional words before or after.
  - Ads won't show, however, if a word is added to the middle of the phrase, or if words in the phrase are reordered in any way.
  - Designated with quotation marks ("women's hats").



## More Keyword Types

- Exact match
  - Ads may show on searches that match the exact term or are close variations of that exact term.
  - Close variations here may also include a reordering of words if it doesn't change the meaning, and the addition or removal of function words (prepositions, conjunctions, articles, and other words that don't impact the intent of a search).
  - Designated with brackets, the keyword [women's hats] could show when someone searches on Google for "hats for women."
- Generally speaking, you will want to use specific keywords to target specific customer groups and broad keywords to target broader audiences



## **Creating Ads**

- Ads are comprised of five main element
- Final URL
  - The URL of the web page that people
- Headline 1
  - Max. 30 characters
  - Appears at the top of your ad, thougl ad's configuration
- Headline 2
  - Max. 30 characters
  - Appears after Headline 1 and is sepa
  - May wrap to the second line on mobi

	0	
Headline 1 - Headline 2 Ad www.example.com		0
Description		





## **Creating Ads**

- Display Path
  - Max. 15 characters each path
  - Green text under Headlines
  - Gives person a clear idea of the wel the ad
- Description
  - Max. 80 characters
  - Appears under the Display Path





### Best Practices for Writing Ads

- Include at least one of your keywords
  - Your ad needs to include the keyword for which you're bidding. This helps Google understand your ad's relevance to the searcher's query (Ad Relevance is an important contributor to your Quality Score, which we will discuss shortly).
- Highlight the value proposition
  - "Fitted women's football t-shirts."
- Highlight what makes you unique
  - "Proceeds go to Women in Sport."
- Empower customers to take action
  - "Shop now."
- Include prices, promotions, and exclusives
- Match your ad to your landing page
  - Your landing page should likewise include the keywords you're targeting



### Best Practices for Writing Ads

- Each ad group should include at least three ads
  - That way, the system can optimize your performance, and you can check your performance data to learn what message resonates best with your audience
- Adhere to editorial and professional policies
  - Use normal spelling and grammar
  - Make your ads make sense
  - Follow the clear and informational style of the rest of the Google Search results
  - Use punctuation, symbols, and capitalization appropriately



### Go Ahead! Create your first ad

•

•

•





### Break

• 10-minute break



### **How Google Search Auction Works**

- Real Time Bidding System using a closely guarded algorithm
- Ad Position is determined by your Ad Rank
- Ad Rank is a score based on your bid, Quality Score and the extensions and other ad formats.
- **Quality Score** is based from 1 to 10 and includes expected clic relevance, and landing page experience
- Each keyword is assigned a Quality Score
- Higher the Ad Rank = Better Ad Position (Ex. 1,2,3,4...)



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### Images for football t-shirts



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### **How Google Search Auction Works**

### CPC Bid \* Quality Score = Ad Rank

Set by you

Ad Relevance

Ad Formats

**Expected CTR** 

Landing Page Experience Determines whether and where your ad will show



### Ad Rank Determines Ad Position





### **Calculating Your Actual CPC (Your Price)**





## **Quality Score**

- Quality Score is a score out of 10 that Google assigns to rate the quality and relevance of your keyword, ad, and landing page experience
- It impacts your *actual* cost per click (CPC), which may be lower than the *max* CPC you defined during the creation of your ad group
- It also impacts your Ad Rank in Google's auction process
- Factors affecting your Quality Score:
  - Ad Relevance
  - Ad Formats
  - Expected Click-Through Rate (CTR)
  - Landing Page Experience



### Ad Relevance

- Measures how closely related your keyword is to your ads
- For example, if someone searches for your keyword and your ad shows up, would your ad seem directly relevant to their search?
- Three possible statuses you can get: above average, average, or below average
- Above average and average, you're good
- A "below average" status means that your ad or keyword may not be specific enough or that your ad group may cover too many topics
- To see the ad relevance status for your keywords, go to the Keywords tab on your Campaigns page and hover over the speech bubble icon next that's next to a keyword



### **Ad Formats**

- Visual enhancements to search ads that more prominently display information about your business, such as a phone number, consumer ratings, or your website's domain in the headline
- The most common types of ad formats are ad extensions
- Types of ad extensions:
  - Sitelink extension
  - Callouts extension
  - Structured snippet extension
  - Call extension
  - Message extension
  - Location extension

- Affiliate location extension
- Price extension
- App extension
- Review extension
- Promotion extension



### Go Ahead! Improve your ad's relevance and extensions

How confident are you that your ad is relevan to the target keyword? Make changes to • Ads & extensions the ad until you're satisfied. Then adu some ex ensions.

All compaign

- **Click Ads and Extensions** •
- see a pencil icon s To edit the ad, hover over your ad and you will a •
- To create and edit extensions, click Extensions along the top •



VITH GOOGLE ADS

Budget: CA\$5.00/day

More details

All campaigns > T-Shirts - Women - Football

## Expected Click-Through Rate (CTR)

- Measures how likely it is that your ads will get clicked when shown for that keyword, irrespective of your ad's position, extensions, and other ad formats that may affect the visibility of your ads
- Predicts whether your keyword is likely to lead to a click on your ads. Ads takes into account how well your keyword has performed in the past, based on your ad's position
- Three possible statuses you can get: above average, average, or below average
- Above average and average, you're good
- A "below average" status means that your ad might need to be changed so that it's more closely related to your top keywords
- Use this status to help identify keywords that might not be relevant enough to perform well



## Landing Page Experience

- Estimate how relevant and useful your website's landing page will be to people who click your ad
- Landing pages with higher ratings are usually well-organized and have text that relates to a person's search terms
- Your ads may show less often (or not at all) if they point to websites that offer a poor user experience
- Make sure your landing page is clear and useful to customers, and that is related to your keyword and what customers are searching for



## Landing Page Optimization

- Offer relevant, useful and original content
  - Be specific when the user wants a particular thing
  - Be general when the user wants options
- Promote transparency and foster trustworthiness on your site
- Make mobile and computer navigation easy
- Decrease your landing page loading time
- Make your site fast



### **Additional Resources**

### **Google Related**

Ads Fundamentals

Ads Insights Video

Ads Blog

Ads Twitter

Ads Keyword Planner

Ads Preview & Diagnosis

**Google Trends** 

**Google Analytics** 



### **Additional Resources**

### Ads Hacks & Tips

Wordstream Blog

### Keywords

<u>Ubersuggest</u>

Darian Schouten, <u>75 Negative Keyword Ideas</u>

### Landing Page Optimization

**Optimizely** 

<u>Unbounce</u>

### **User Behavior & Analytics**

Crazy Egg

<u>Hotjar</u>



### **Additional Resources**

### **Research & Competitive Intelligence Tools**

<u>Quantcast</u>

<u>SimilarWeb</u>

<u>MixRank</u>

**AdClarity** 

### **Structuring Your Campaign**

Sam Mazaheri, Name Your Ad Campaigns Like a Pro



### Are you a nonprofit organization?

Google Ad Grants empowers qualifying nonprofit organizations, through \$10,000 per month in in-kind Ads advertising, to promote their missions and initiatives on Google search result pages.

Details here: <a href="http://www.google.ca/grants/">http://www.google.ca/grants/</a>





### \*Please don't forget to PAUSE your test campaign.



•CAMP TECH• INTRO TO SEARCH ENGINE MARKETING WITH GOOGLE ADS

### **Class Resources:**

http://camptech.ca/googleads1



## Thank you!

### Have questions? Reach out to: info@camptech.ca

