malibushirts.com



For Internal Use Only **ID Customer Service**

#malibushirts

Thank you for purchasing from malibushirts.com! We appreciate you as our customer and look forward to serving you again. Inspired by the culture and history of California and Hawaii, Malibu Shirts is proud to offer a high-quality line of apparel, created to provide years of comfortable and stylish wear. We hope you enjoy your new apparel as much as we have enjoyed making it for you.

If you have any questions, comments or concerns, please don't hesitate to contact us. We are committed to providing you with the best service possible.

Online Orders Only: Return and Exchanges

Merchandise purchased online can be returned or exchanged within 30 days of the shipment delivery date. Please note that Malibu Shirts' retail stores are unable to refund online orders. All returns and exchanges must be mailed into the corporate office.

Damaged Merchandise

If you receive merchandise that is damaged or incorrect (wrong style, size, or color), please contact Customer Service within 14 days of receipt. A full refund will be issued along with complimentary return shipping.

Criteria for Returns & Exchanges:

- All returns must be received within 30 days of the shipment delivery date.
- All returns and exchanged must be in their original unwashed, unworn condition with tags still attached. Any damaged items will only be exchanged for the same size, and product.
- All returns much be accompanied by the original packing slip.
- All swimwear sales are final.
- All discounted sales are final.
- Online sales can only be returned or exchanged through the corporate office.
- For International customers Malibu Shirts does not cover the cost to ship back returns or exchanges. For International exchange orders you are responsible for shipping, duties & taxes on your replacement order please include a prepaid shipping label for us to send your replacement order.

	PLEASE DO NOT CUT		
ORDER #	Select One:	Exchange	Return
First Name:	Last Name: _		
Shipping Address:			
List Items Sending Back:			
Items Requested for Exchange:			
Reason for Return: (Please Select One) Product Quality F	Changed Mind Product Color	Damaged	Wrong Item Fit- Too Small

Please ship Exchanges/Returns to: Malibu Shirts, Inc. ATTN: Customer Service, 4760 Calle Quetzal, Camarillo, California 93012