

EXCHANGE AND RETURN FORM



Red Oxx Mfg.

310 N. 13th Street Billings, MT 59101

Please Note: **Red Oxx cannot accept used merchandise or issue refunds/exchanges on any orders after 90 days from the date of purchase.**

STEP 1 Please fill out the information below and pack with your return

BILLING INFORMATION:

Name _____

Address _____

City _____ State/Prov. _____

Country _____ ZIP _____

Telephone _____

E-mail _____

SHIP TO ADDRESS: (If different from Billing Information)

Name _____

Address _____

City _____ State/Prov. _____

Country _____ ZIP _____

Telephone _____

E-mail _____

STEP 2 Let us know why you are returning this product

Order/Transaction # _____

Check all that apply. If available please include copy of receipt.

Style/Preference	
<input type="checkbox"/> 01 Too Big	<input type="checkbox"/> 02 Too Small
<input type="checkbox"/> 03 Fabric	<input type="checkbox"/> 04 Color
<input type="checkbox"/> 05 Style	<input type="checkbox"/> 06 Not Enough Pockets
<input type="checkbox"/> 07 Too Many Pockets	<input type="checkbox"/> 08 Weight
Service	
<input type="checkbox"/> 21 Wrong Item	<input type="checkbox"/> 22 Arrived Too Late
<input type="checkbox"/> 23 Duplicate Shipment	<input type="checkbox"/> 24 Wrong Color
Quality	
<input type="checkbox"/> 11 Stained	<input type="checkbox"/> 12 Materials
<input type="checkbox"/> 13 Workmanship	<input type="checkbox"/> 14 Defective
Other	
<input type="checkbox"/> 31 Changed my Mind	<input type="checkbox"/> 32 Gift (Don't Need)
<input type="checkbox"/> 33 Reason Not Listed (explain in comments section)	

STEP 3 How would you like us to handle your request?

Shipping and handling fees are not refundable.

- Exchange Item (Please fill out reorder section below)
- Refund/Credit (can only be applied to original card used or issued as a Digital Gift Card)
- I am returning a gift. Please send (check one)
- Exchange Red Oxx Digital Gift Card

STEP 4 If this is an exchange please enter the product/s you wish to receive below

Qty	Item	Size	Color	Price

STEP 5 Methods of Payment

If items you are ordering exceed your return amount, we will invoice you electronically via email or you can enclose a Check/Money Order (US Funds only) for the difference.

STEP 6 Special Requests or Comments

Comments

IMPORTANT INFORMATION:

Red Oxx Mfg. will not accept exchanges/returns of used or slightly used merchandise.

CONTACT INFORMATION:

Mailing address: Red Oxx Mfg, 310 N. 13th St. Billings, MT 59101

For international exchanges/returns please email us at info@redoxx.com for special instructions.

If you need assistance with the exchange/return process, please call us at 1-888-733-6999

From:

TO:

Red Oxx Mfg. [ATTN: Exchanges]
310 North 13th St.
Billings, MT 59101
USA