



## RETURNS FORM

NOT QUITE PERFECT? HERE'S WHAT TO DO...

We are pleased to offer Refunds or Exchanges within 30 days of receipt.

We kindly request all hair products be returned with the ties and security tags still intact. Failure to comply will result in the product being returned to you.

Unfortunately, we do not offer free returns at the moment. Shipping costs for returning unwanted goods are the responsibility of the customer. We highly recommend using a trackable shipping service for added security.

CUSTOMER NAME:

DATE:

TELEPHONE:

ORDER #:

ITEM	EXCHANGE	REFUND	REASON CODE	EXCHANGE - LENGTH/SHADE/METHOD

ADDRESS:

**SWAY HAIR EXTENSIONS  
PO BOX 460  
PAIGNTON  
TQ4 9DY**

REASON	CODE
INCORRECT COLOUR	1
PURCHASED MULTIPLE COLOURS	2
INCORRECT ITEM ORDERED	3
INCORRECT ITEM RECEIVED	4
DAMAGED ON ARRIVAL	5
LOOKS DIFFERENT IN REAL LIFE	6