



Why Data Security is important and role of DLP in it?



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- ❖ Expertise in the design and deployment of IAM and cybersecurity solutions.
- ❖ Talks about Identity solutions.
- ❖ Talks about data security.
- ❖ Enthusiastic and eager to engage in conversations with people.



DATA

Do you understand the data?
Do you know what is the data in your organization?
Do you know why it is important to secure your data?

See what's happening around the world?



Year: 2022

Incident: A software engineer's corporate laptop was compromised, allowing the unauthorized threat actor to gain access to a cloud-based development environment and steal source code, technical information, and certain LastPass internal system secrets.

Data Accessed:

- On-demand, cloud-based **development and source code repositories** – this included 14 of 200 software repositories.
- **Internal scripts** from the repositories – these contained LastPass secrets and certificates.
- **Internal documentation** – technical information that described how the development environment operated.

See what's happening around the world?



Mercedes-Benz data exposed; passwords, cloud access keys leaked

Sensitive data exposed in the leak included database connection strings, cloud access keys, blueprints, design documents, single sign-on (SSO) passwords, API keys, and other vital internal details, according to the RedHunt Labs report.

Government probing 'data breach' of 8 crore Indians from ICMR Covid site

TNN / Updated: Nov 1, 2023, 10:57 IST



Air India data breach

In February 2021, hackers broke into Air India's database to steal the personal information of **4.5 million** Air India customers. The data compromise happened on the heels of another data breach at Akasa Air. After the incident, Air India sent emails to the affected passengers that the security systems had been compromised and personal information such as user ID and password had been

Okta says hackers stole data for all customer support users in cyber breach

Reuters



Upstox data leak

The security systems of Upstox, India's second-biggest stock broking firm with regard to the number of clients, were breached in April 2021 by hackers who obtained KYC and other information of **25 lakh** customers. According to a Times of India report, the data theft was traced to a third-party warehouse, and the documents were uploaded on the dark web.

Source: <https://ciso.economicstimes.indiatimes.com/news/data-breaches/mercedes-benz-data-exposed-passwords-cloud-access-keys-leaked/107418268>
<https://etinsights.et-edge.com/top-7-data-breach-incidents-in-india/>

What is Data?



- ★ Data refers to raw facts, figures, and statistics that are collected, stored, and processed by computers. Data can take different forms, including text, numbers, images, audio, and video. There are two main types of data:

Structured Data

- Organized and formatted in a specific way.
- Typically stored in databases using tables like SQL database, spreadsheets and CSV files.

Unstructured Data

- No Predefined data model
- Examples: text documents, images, audio, video files.
- More challenging to analyze compared to structured data.

Data Classification



Classification is the process of arranging the data in groups or classes according to their resemblance.

Data classification is the process of categorizing the data that is scattered throughout your network, endpoints or servers, shareable drive, or it may be in the database. So, data in an organization is basically dispersed everywhere.

A DLP strategy without a robust classification framework or mechanism in place is bound to fail.

Need of Data Classification



- ❖ Data Protection
- ❖ Risk Management
- ❖ Data Lifecycle Management
- ❖ Compliance and Regulatory Requirement

GDPR

HIPPA

PCI DSS

ISO 27001

Types of Data Classification



**Content-Based
Data Classification**

**Context-Based
Data Classification**



Data Classification is a continuous process...

Data Discovery



It is the process of identifying and locating the data assets within an organization's infrastructure.

Identity data for
classification

Data Storage

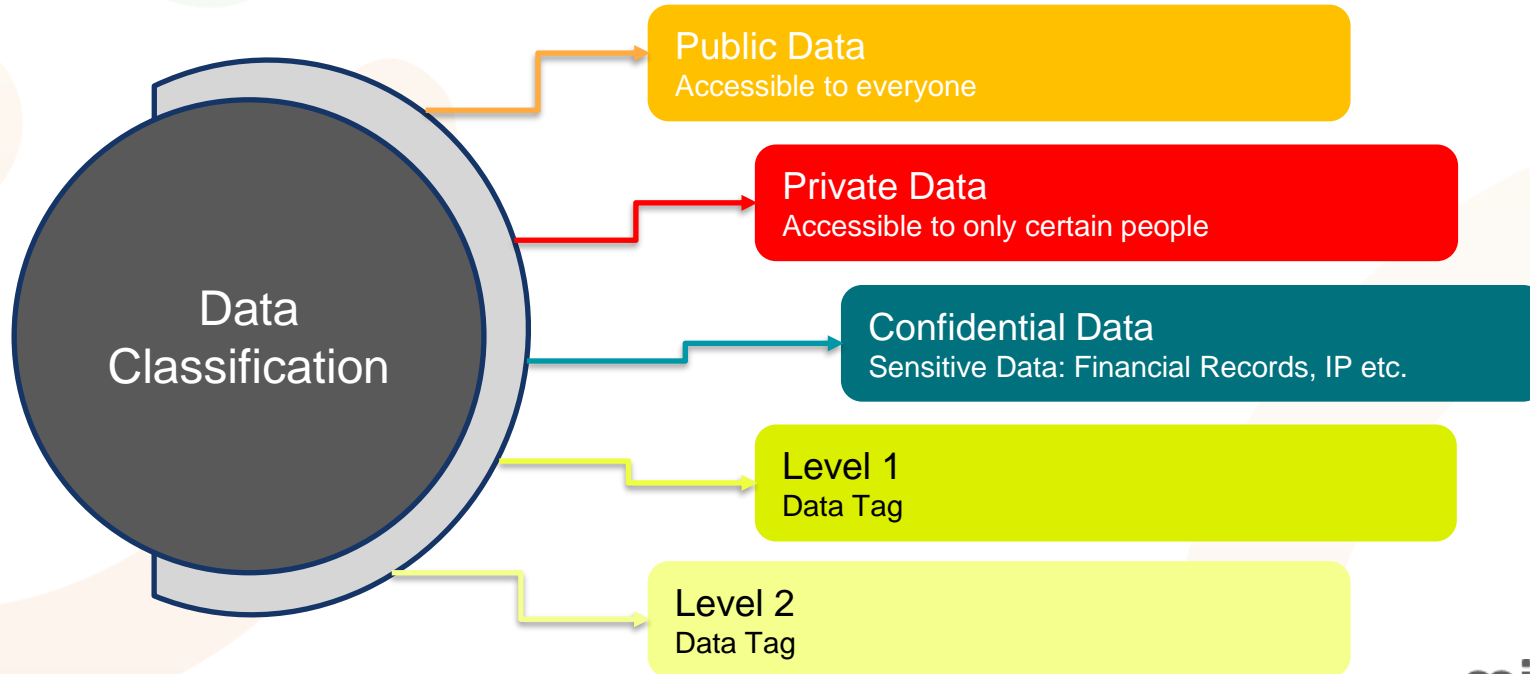
Data Access

Data
Transportation

Data Tagging



It is the process of adding descriptive labels or tags to the data assets that has been identified during the data discovery.



Implementing DLP



Data
Classification

Data Discovery

Data Tagging

Data Loss
Prevention

DLP Objective



WHY

Define the reasons for implementing the DLP

Threats, Regulations etc.

WHAT

Define the type and form of data in scope for DLP

PII, PHIs, Contracts, Docs etc.

WHERE

Define the type of locations in scope for DLP

File Servers, Cloud, Application, DB etc.

WHEN

Define the time DLP will be needed

Immediately as data is created, duration etc.

DLP Scope



Define the exact location of data in scope for DLP

File Server Names/IP, App Name, Cloud Providers etc.

Define the infrastructure diagram in scope for DLP

System and Network Diagrams

Define the data flow in scope for DLP

Business & Operation Logic, Data Flow diagrams etc.

Three States of Data



AT REST

Where data is stored

Local Disk

File Server

Cloud Storage

Removable Media

IN USE

When data is created
& consumed

Document Read

Document Modify

Document Deletion

Database Query

IN TRANSIT

When data is
transmitted

Data Sent in Email

Data saved to cloud

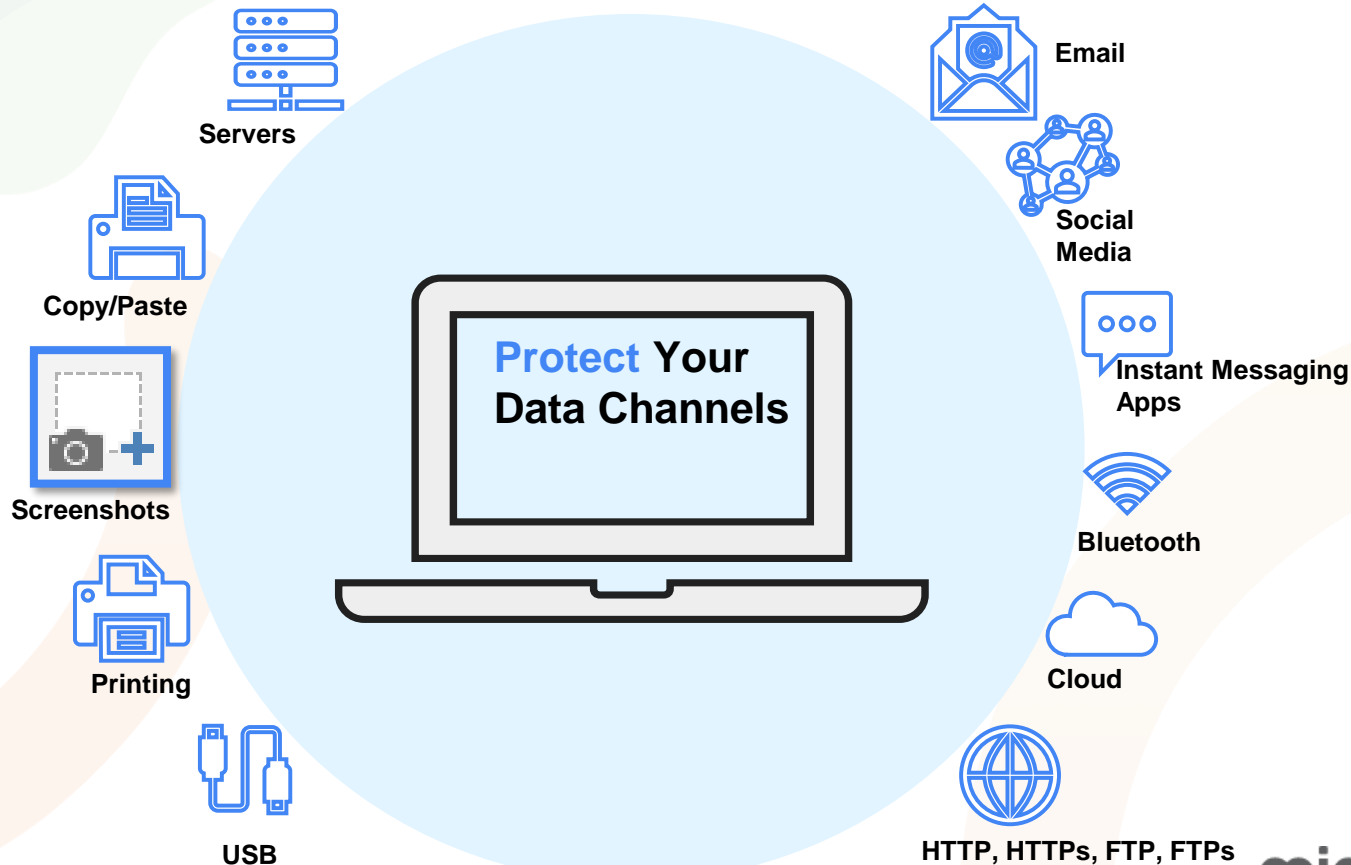
Data Sent to Server

Data Sent to
Removable Media



- ❖ The **data in use** at endpoints can be leaked via
 - USB
 - Email
 - Web mails
 - HTTP/HTTPs
 - IM
 - FTP
 - Other channels
- ❖ The **data in transit** can be leaked via
 - SMTP
 - FTP
 - HTTP/HTTPs
 - Other Channels
- ❖ The **data at rest** could
 - Reside at wrong place
 - Be accessed by wrong person
 - Be owned by wrong person

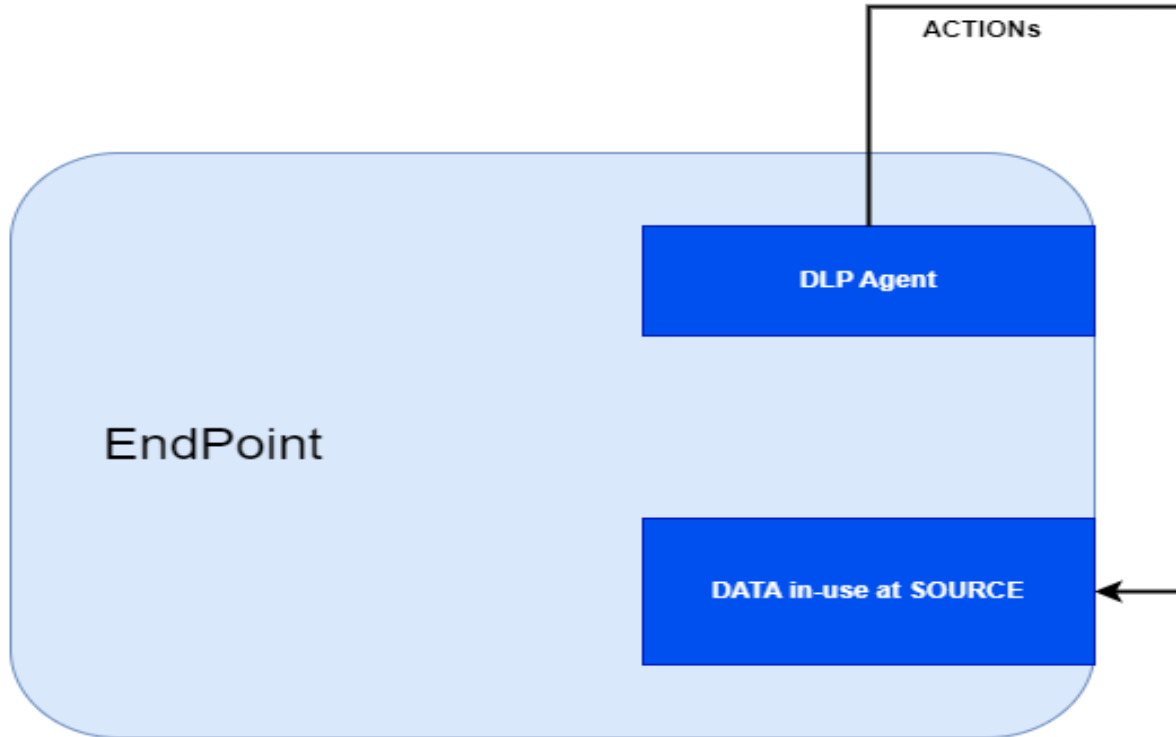
DLP Channels



Data-In-Use: Technical View



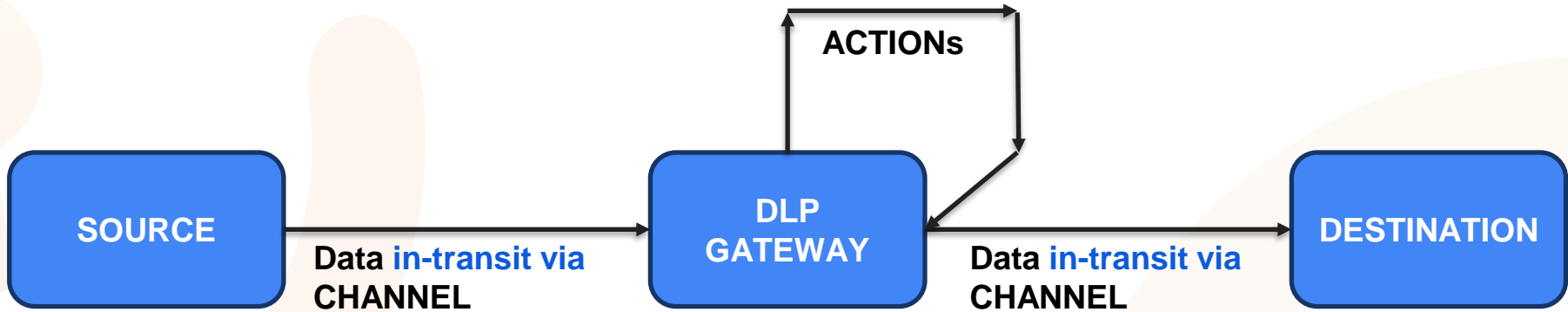
- ❖ Preventing unauthorized use of data



Data-In-Transit: Technical View



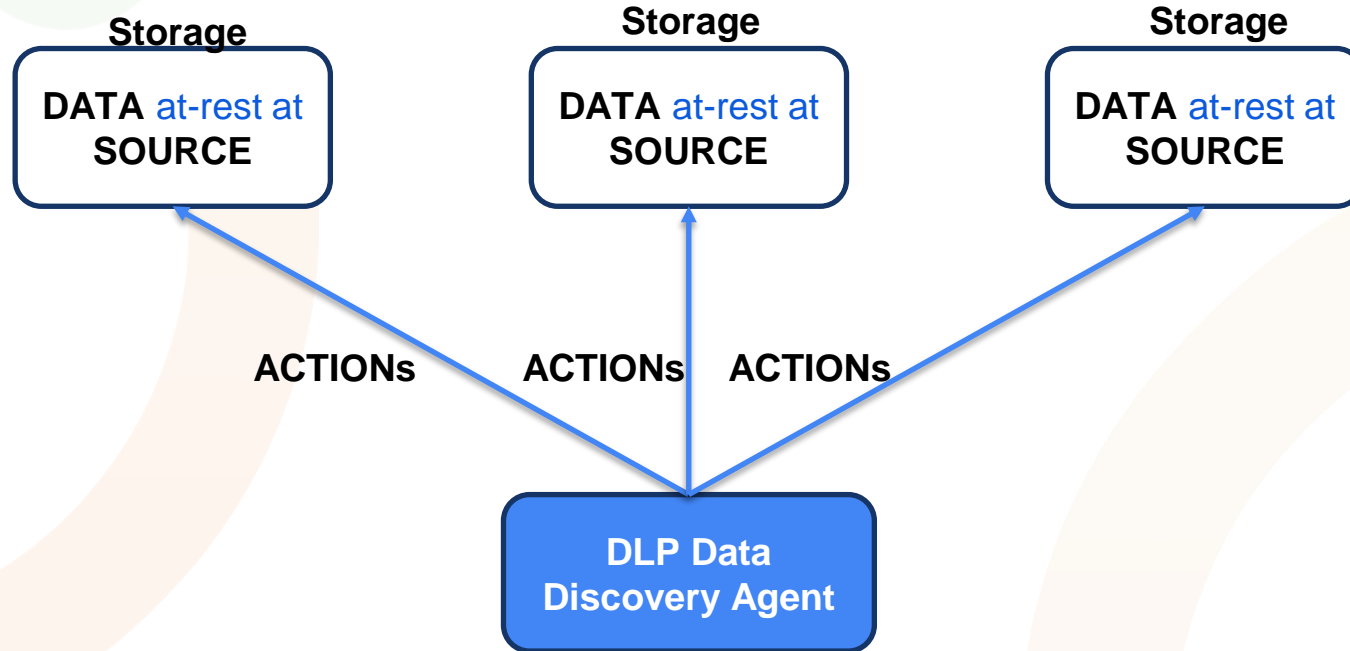
- ❖ Monitoring and Controlling the transfer of data



Data-At-Rest: Technical View



- ❖ Preventing unauthorized access to stored data



DLP Rules



Content-based Rules

- Predefined Patterns
- Keywords
- Regular Expression
- Data Fingerprints

Contextual Rules

- User Roles
- Locations
- Devices
- Sensitivity of the data

Action-based Rules

- Blocking
- Encrypting
- Quarantining
- Alerting
- Logging

Threshold-based Rules

- Setting the limit for acceptable behavior
- Usage patterns

User-based Rules

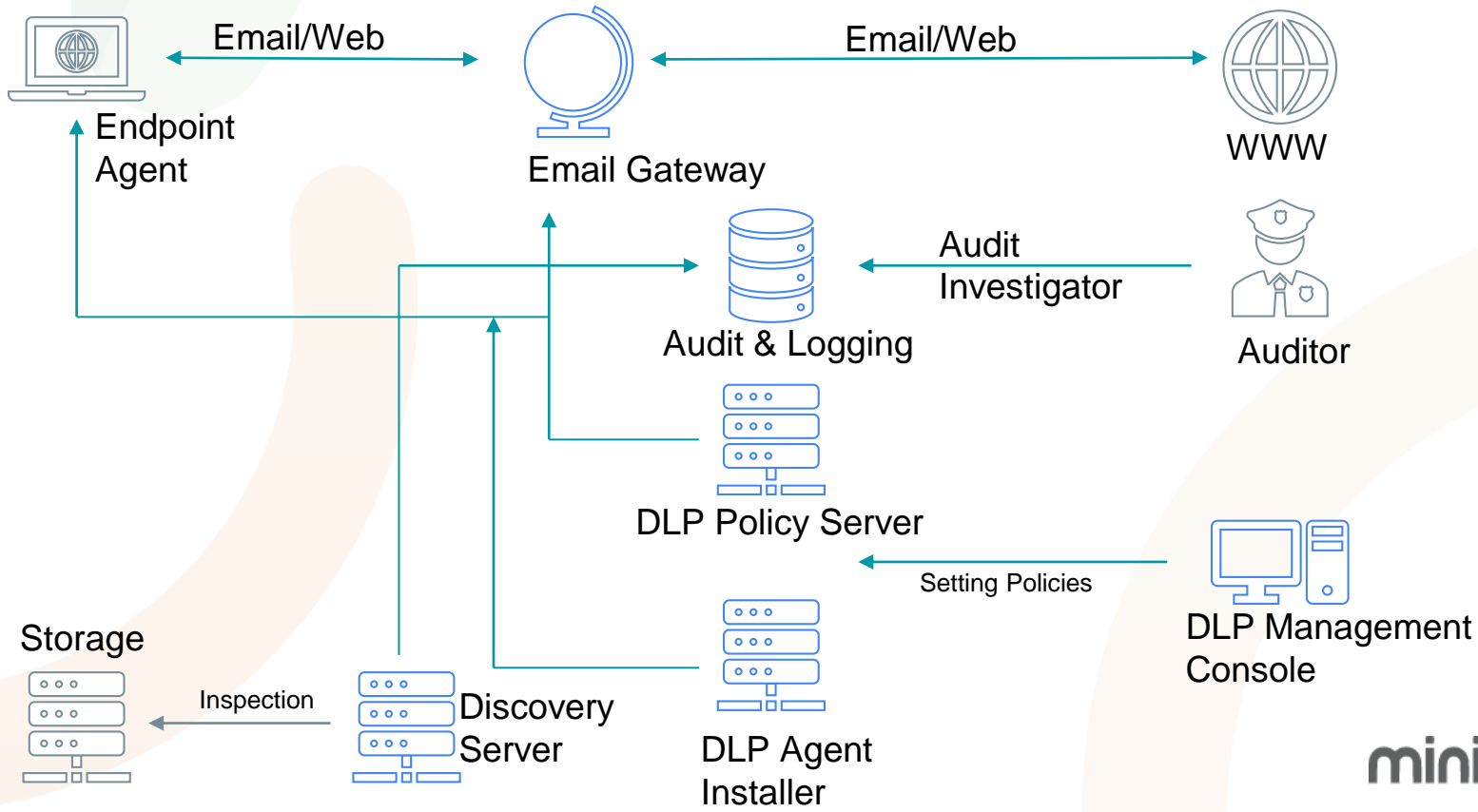
- User identities
- Roles
- Privileges
- Group membership

DLP Components



- ❖ DLP Management Console
- ❖ DLP Endpoint Installer
- ❖ DLP Policy Server
- ❖ DLP Email Gateway
- ❖ Data Discovery Agent

DLP Basic Architecture



DLP Best Practices



- ❖ Identify and Classify your data according to your business needs.
- ❖ Use Encryption to protect your confidential data.
- ❖ Enable Access Controls
- ❖ Monitor Data Access
- ❖ Conduct Regular Security Audits
- ❖ Educate and Train your Employees
- ❖ Implement Incident Response Procedure



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