



☎ **1-866-324-3338**
 ✉ cservice@healthyfeetstore.com

PLEASE SEND ALL RETURNS/EXCHANGES TO:
HEALTHY FEET STORE
 25 WALPOLE PARK SOUTH, SUITE 9B
 WALPOLE, MA 02081
 ATTN: RETURNS/EXCHANGES

Exchanges

- Fill out Return/Exchange information below (fill out completely for prompt exchange)
- Affix FREE PRE-PAID shipping label on the outer packaging (not the shoe box)
- To print FREE PRE-PAID shipping label, please go to:
<https://www.healthyfeetstore.com/free-exchanges.html>
- Hand this sealed package to your USPS mail carrier, drop off at your nearest US Post Office, or schedule a free US Postal Service Pickup at www.usps.com/pickup
- Please record the tracking number to trace the package

Expedited Exchange

New Order #:

- Receive exchange order faster at no additional shipping cost
- Place new order for replacement item and record new order number above
- Follow above exchange instructions on item(s) you are returning
- Return will be processed upon receipt and your original payment method will be issued a credit (see Return/Exchange policy)

☎ *For a complimentary phone consultation with our product experts, please call [1-866-324-3338](tel:1-866-324-3338)*

Returns

- Fill out return information below (fill out completely for prompt refund)
- You have two return options
 - 1) Ship the item back to the address listed above to receive a full refund
 - 2) Ship the item back using our PRE-PAID shipping label service (\$15/pair of shoes will be deducted from refund)
 - A) Affix the PRE-PAID shipping label on the outer packaging (not the shoe box)
 - B) To print PRE-PAID shipping label, please go to:
<https://www.healthyfeetstore.com/return-information.html>
 - C) Hand this sealed package to your mail carrier, drop off at your nearest US Post Office, or schedule a free US Postal Service pickup at www.usps.com/pickup
 - D) Please record the tracking number to trace the package

Return/Exchange Policy

- Canada must ship back at your cost (returns & exchanges)
- Original shipping and handling charges cannot be reimbursed
- Damaged/missing shoe boxes will be charged an \$8 re-boxing fee
- Shoes must be in the original unworn condition (try shoes on carpeted surfaces)
- You have 45 days from the date of shipment to return unworn shoes

Name: _____
 Address: _____
 City, State, Zip: _____

Phone: _____
 Email: _____
 Order #: _____

Details Of Shoes Being Returned Or Exchanged

Reason Code	Brand & Shoe Name			Color	Size	Width	Qty	Comments						
Return Reason Codes	1	Too Short	2	Too Narrow	3	Too Long	4	Too Wide	5	Damaged / Wrong Item	6	Didn't Like	7	Other: _____

Replacement Items (Exchanges Only - Not Necessary For Expedited Exchanges)

Brand & Shoe Name	Color	Size	Width	Qty	Comments