healthy feet store .com™

1-866-324-3338

cservice@healthyfeetstore.com

PLEASE SEND ALL RETURNS/EXCHANGES TO:
HEALTHY FEET STORE
25 WALPOLE PARK SOUTH, SUITE 9B
WALPOLE, MA 02081
ATTN: RETURNS/EXCHANGES

## Exchanges [X]

- **Fill out Return/Exchange information below (fill out completely for prompt exchange)**
- Affix FREE PRE-PAID shipping label on the outer packaging (not the shoe box)
- To print FREE PRE-PAID shipping label, please go to: https://www.healthyfeetstore.com/free-exchanges.html
- Hand this sealed package to your USPS mail carrier, drop off at your nearest US Post Office, or schedule a free US Postal Service Pickup at *www.usps.com/pickup*
- Please record the tracking number to trace the package

## Expedited Exchange [X]

New Order #:

- Receive exchange order faster at no additional shipping cost
- Place new order for replacement item and record new order number above
- Follow above exchange instructions on item(s) you are returning
- Return will be processed upon receipt and your original payment method will be issued a credit (see Return/Exchange policy)

*For a complimentary phone consultation with our product experts, please call* 1-866-324-3338

## Returns [X]

- **Fill out return information below (fill out completely for prompt refund)**
- You have two return options
  1) Ship the item back to the address listed above to receive a full refund
  2) Ship the item back using our PRE-PAID shipping label service ($15/pair of shoes will be deducted from refund)
     - A) Affix the PRE-PAID shippping label on the outer packaging (not the shoe box)
     - B) To print PRE-PAID shipping label, please go to: https://www.healthyfeetstore.com/return-information.html
     - C) Hand this sealed package to your mail carrier, drop off at your nearest US Post Office, or schedule a free US Postal Service pickup at www.usps.com/pickup
     - D) Please record the tracking number to trace the package

## Return/Exchange Policy

- Canada must ship back at your cost (returns & exchanges)
- Original shipping and handling charges cannot be reimbursed
- Damaged/missing shoe boxes will be charged an $8 re-boxing fee
- Shoes must be in the original unworn condition (try shoes on carpeted surfaces)
- You have 45 days from the date of shipment to return unworn shoes

Name: _____ Phone: _____

Address: _____ Email: _____

City, State, Zip: _____ Order #: _____

## Details Of Shoes Being Returned Or Exchanged

| Reason Code | Brand & Shoe Name | Color | Size | Width | Qty | Comments |
|---|---|---|---|---|---|---|
| | | | | | | |
| | | | | | | |

Return Reason Codes: 1 Too Short | 2 Too Narrow | 3 Too Long | 4 Too Wide | 5 Damaged / Wrong Item | 6 Didn't Like | 7 Other:_____

## Replacement Items (*Exchanges Only - Not Necessary For Expedited Exchanges*)

| Brand & Shoe Name | Color | Size | Width | Qty | Comments |
|---|---|---|---|---|---|
| | | | | | |
| | | | | | |

**INTERNAL USE ONLY** PPLY [ ] PPLN [ ] BFY [ ] BFN [ ] SW [ ] SGC [ ]