

<b>Position</b>	<b>Breakfast Assistant</b>
<b>Department</b>	Catering & Hospitality
<b>Report to</b>	Skyline Restaurant Manager
<b>Salary</b>	£12 per hour.
<b>Hours</b>	Zero hours contract. Shifts starting from 6am.
<b>Location</b>	Tynecastle Park Hotel, Edinburgh, EH11 2NL
<b>Closing Date</b>	16 <sup>th</sup> May 2024 - Close of play

Heart of Midlothian Football Club is embarking on its boldest venture of recent times and has recently opened its doors to the Tynecastle Park Hotel. The hotel, located inside Tynecastle Park Stadium, will be the first of its kind in the UK, being solely owned and run by the football club. We therefore have an exciting opportunity for casual Breakfast Assistants to join the Tynecastle Park Hotel team, working within our award-winning Skyline Restaurant.

We are looking to build a team of individuals who are passionate about providing above and beyond customer service to every guest dining in our Skyline Restaurant. Successful candidates will be passionate about working in the hospitality industry and thrive working as part of a close-knit team. Experience is preferable, but not essential as training will be provided. We are looking for individuals who are flexible with weekly working patterns, with shifts starting at 6am.

#### **Key Responsibilities:**

- Ensure every guest dining in the Skyline Restaurant is welcomed with open arms, receiving service which exceeds expectations and aligns with the brand values.
- Collaborate with the kitchen team to ensure efficient service delivery to guests.
- Always considering ways to improve, by reviewing customer feedback to encourage customers to return regularly.
- Develop and maintain strong working relationships throughout the Heart of Midlothian family.

#### **Essential Experience & Skills:**

- Previous experience in the Hospitality industry (*Desirable*).
- Must be able to provide evidence of Legal Right to Work in the UK.
- Ambitious to deliver exceptional customer service.
- Flexibility with weekly working patterns.
- Excellent planning and organisational skills.
- Conscientious and committed to attention to detail.
- Excellent communication and interpersonal skills.

**How to apply:** If you think that you are suitable for the position and meet the criteria above, please send your CV to the HR Department at [hospitalityjobs@homplc.co.uk](mailto:hospitalityjobs@homplc.co.uk)

**Please note, due to an expected high volume of applications the advert may be closed earlier than the closing date stated above.**

**HEART OF MIDLOTHIAN FOOTBALL CLUB IS AN EQUAL OPPORTUNITIES EMPLOYER AND FULLY COMMITTED TO THE SAFEGUARDING AND WELFARE OF VULNERABLE GROUPS. HEART OF MIDLOTHIAN IS A LIVING WAGE ACCREDITED COMPANY.**