

## **CUSHION & PILLOW LIMITED RESIDENTIAL WARRANTY**



A & L Furniture Co. LLC (hereinafter "A & L") warrants to the original purchaser ("Purchaser") that A & L cushions & pillows are warranted to be free from workmanship or material defects for thirty (30) days from date of purchase. The fabric on a cushion or pillow is warranted to not fade excessively for two (2) years from purchase under normal use and service conditions.

We will only honor warranty claims that are submitted with photos of the defective product.

We reserve the right to replace defective parts or products at our discretion.

We reserve the right to discontinue or modify any product line or color without notifying the Purchaser. If the original product is not available, we retain the right to choose to provide replacement material of equal value or quality.

Under no circumstances will A & L be liable for special, incidental, or consequential damages, whether such damages are sought in contract, in tort (including but not limited to negligence and strict liability) or otherwise, and A & L liability with respect to defective products shall in no event exceed the replacement cost of such products or return of the purchase price.

This warranty shall only be applicable and enforceable in the USA and Canada.

Proper maintenance of product is required to support the benefits of this warranty. This warranty is voided if there are indications of abuse or neglect to the item.

This warranty does not apply to normal wear and tear effects on A & L products, which are received by regular use of the products.

### **EXCLUSIONS**

The following items are specifically excluded from the A & L limited residential warranty. A & L shall not be liable for any failure, defect or damage resulting from or connected with the following:

- Assembly or handling of products after they leave our facility, including any lack of performance or improper performance in any way by the dealer or person assembling the product
- Abnormal use of products
- Color or pattern variance between any new replacement section or pieces and other sections or pieces
- The application of paint or other coating
- The use of heat or radiation from an external source, such as a barbecue grill, appliance, or fire
- Any lack of compatibility between our products and any other product not manufactured by us that causes damage to or failure of our products
- The unreasonable use, misuse, physical abuse, permanent deformation or destruction by human or animal, vandalism, riot, insurrection or civil disorder, accidents, or any act of God (such as fire, flooding, hurricane, earthquake, tornado, lightning, ice, etc.), environmental condition (such as air pollution, mold, mildew, etc.), staining from foreign substances (such as dirt, grease, oil, food, etc.), or normal weathering (defined as exposure to sunlight, weather and atmosphere which may cause any colored surface to gradually fade, darken, chalk, or accumulate dirt or stains)
- Post-delivery labor, transportation, or assembly costs

## **CUSHION & PILLOW**

### **LIMITED COMMERCIAL WARRANTY**



A & L Furniture Co. LLC (hereinafter "A & L") warrants to the original purchaser ("Purchaser") that A & L cushions & pillows are warranted to be free from workmanship or material defects for thirty (30) days from date of purchase. The fabric on a cushion or pillow is warranted to not fade excessively for one (1) years from purchase under normal use and service conditions.

We will only honor warranty claims that are submitted with photos of the defective product.

We reserve the right to replace defective parts or products at our discretion.

We reserve the right to discontinue or modify any product line or color without notifying the Purchaser. If the original product is not available, we retain the right to choose to provide replacement material of equal value or quality.

Under no circumstances will A & L be liable for special, incidental, or consequential damages, whether such damages are sought in contract, in tort (including but not limited to negligence and strict liability) or otherwise, and A & L liability with respect to defective products shall in no event exceed the replacement cost of such products or return of the purchase price.

This warranty shall only be applicable and enforceable in the USA and Canada.

Proper maintenance of product is required to support the benefits of this warranty. This warranty is voided if there are indications of abuse or neglect to the item.

This warranty does not apply to normal wear and tear effects on A & L products, which are received by regular use of the products.

### **EXCLUSIONS**

The following items are specifically excluded from the A & L limited residential warranty. A & L shall not be liable for any failure, defect or damage resulting from or connected with the following:

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- The use of heat or radiation from an external source, such as a barbecue grill, appliance, or fire
- Any lack of compatibility between our products and any other product not manufactured by us that causes damage to or failure of our products
- The unreasonable use, misuse, physical abuse, permanent deformation or destruction by human or animal, vandalism, riot, insurrection or civil disorder, accidents, or any act of God (such as fire, flooding, hurricane, earthquake, tornado, lightning, ice, etc.), environmental condition (such as air pollution, mold, mildew, etc.), staining from foreign substances (such as dirt, grease, oil, food, etc.), or normal weathering (defined as exposure to sunlight, weather and atmosphere which may cause any colored surface to gradually fade, darken, chalk, or accumulate dirt or stains)
- Post-delivery labor, transportation, or assembly costs