

1. SIM CARD

1.1 Insert the SIM card

If you bought the Bundle Deal, then a SIM card is already included and placed. You can skip this chapter and proceed to next chapter: 2. TURN ON THE LOQTRACK® 4G ULTRA.

If you want to insert your own SIM card into the SIM card slot:



Slide the SIM card retainer at the back of the GPS Tracker backward and rotate it up. Insert the SIM card into it and then rotate it down and slide it forward. See the blue arrows in next image.



Toggle the battery switch above the SIM card slot to ON position. This is only for initial use.



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Close the opening with the silicon plug.



And attach the separate backside to the GPS Tracker.



1.2 Configure the device for the SIM card

When you inserted your own SIM card, you need to set the APN for the device. This is not needed when you purchased the Bundle Deal that includes a SIM card from AlwaysTrace.

In most countries, APN could be automatically adapted to local mobile operators. If not, please set your APN by sending an SMS text message.

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Make sure the new SIM card is inserted and the GPS Tracker is turned on. Then send an SMS text message command.

Send an SMS to set the APN:

APN,ApnName#

Or

APN,ApnName,User,Password#

To lookup the current APN:

APN#

Example Vodafone Germany:

You need to find out what the APN is for your SIM card. For Vodafone mobile SIM card in Germany, the APN is for example: web.vodafone.de

Sometimes there is also a username and password. For Vodafone Germany, the username is vodafone and the password is vodafone.

Send an SMS to set the APN for Vodafone Germany:

APN,web.vodafone.de#

or

APN,web.vodafone.de,vodafone,vodafone#

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2. TURN ON THE LOQTRACK® 4G ULTRA

Open the silicone plug on one side of the device. Hold and press the power button to power on or off the device, see the green arrow.



You can charge the battery of the GPS Tracker with the power slot next to the On/Off button.

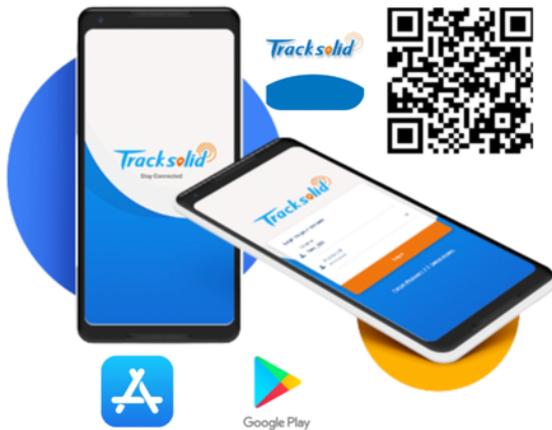
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3. START ONLINE TRACKING

ANDROID / IPHONE TRACKING

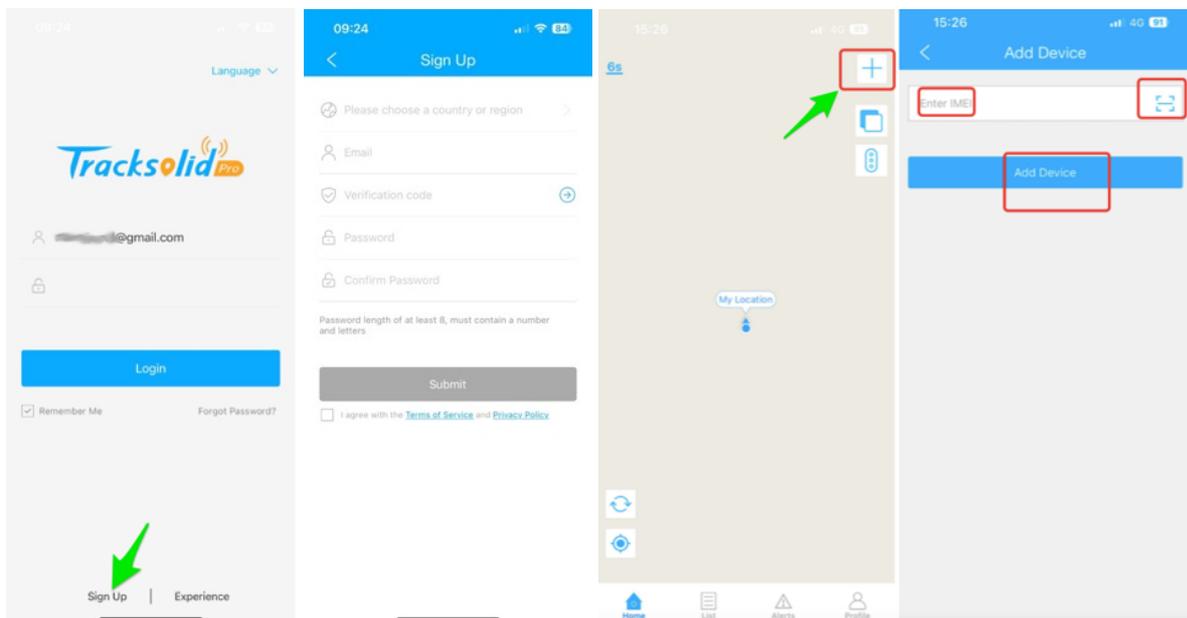
Step 1: There are two simple ways to install our APP:

- Scan the QR code below;
- Search Tracksolid in APP store or Google PlaySearch “Tracksolid” in the Apple App store / Google Play Store to install the application on your mobile phone.



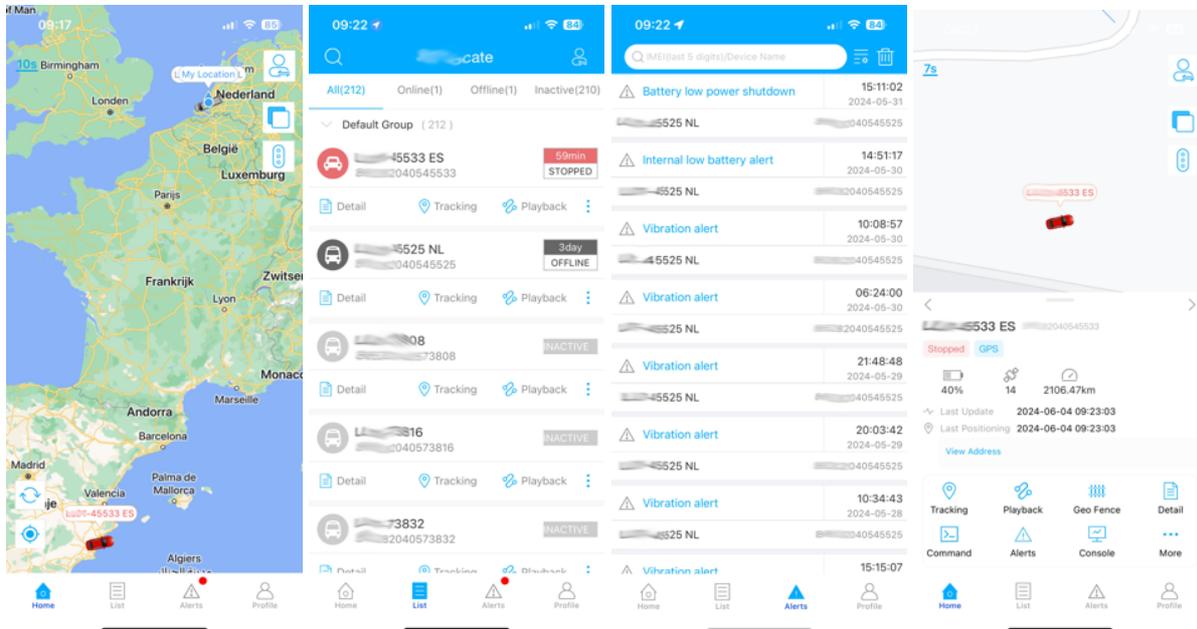
Step 2: Register and add the device by yourself

- Click Sign Up on bottom left of the Login screen.
- Fill out the Sign-Up form
- Add a device. Press the + icon
- Enter the IMEI of the device as displayed on the backside of the device. Click Add Device.



Step 3: You can now use the app

- Bottom menu options: Home, List, Alerts, Profile
- Select the Tracker / Click on the icon to display the details.



This document acts as a quick start reference. We aimed to keep it short and to summarize only the main features. The app is meant to be intuitive. In case you have some additional questions, please contact support@alwaystrace.com

4. TROUBLE SHOOTING

- Fail to turn it on, no lights are burning.
 - Please check if the battery is charged. Please note that the lights automatically turn off after a while to save battery.
- No GPS Signal.
 - Bring the GPS Tracker outside with a clear view of the sky and leave it there for a few minutes.
- No Network Signal (in case you inserted your own SIM card).
 - Please check if SIM card is installed correctly.
 - Please check if SIM card supports the 2G / 4G band network
 - Did you set the APN properly? Please refer to Chapter 1.
 - Turn off the PIN code.