

## HOUSEBOAT ADVENTURES INC. CHARTER POLICIES 2024

### PRICING

Rates for all items including houseboat and boat and motor rentals DO NOT include tax (HST 13%). All costs are subject to HST 13%.

### CHARTERER

Charterer must be 21 years of age or older. Identification is required upon arrival.

### PAYMENT SCHEDULE

At the time of booking, a payment of 50% of the total balance is required plus HST. Two months before rental start date, the remaining 50% of the total balance plus HST as well as the consumables deposit \$750 is required. On the arrival date (before boarding the houseboat), a security deposit (preauthorization) \$1500 is required. Read below for more information on the consumables and security deposit.

### PAYMENT OPTIONS / RESERVATION DEPOSIT

We offer the option to reserve your rental through our website and pay with a variety of payment methods. Alternatively, we offer the ability to save 3% on houseboat rental cost if paid by Interac e-Transfer (one transaction per rental and requires a Canadian bank account), wire transfer or cashier's cheque (assuming payment is received by date due). To use one of these alternative methods contact us at [info@houseboatadventures.com](mailto:info@houseboatadventures.com).

### CANCELLATION POLICY

Should a cancellation occur for any reason; our established cancellation policy will be enforced.

We do not cover cancellations due to unforeseen circumstances, or for any reason including but not limited to natural disasters, provisions, terms, restrictions, weather conditions or limitations to number of people allowed or not allowed to gather or border closed due to, or as a result of Covid-19, or other virus or sickness. Booking changes are subject to the original cancellation terms, with adjustments treated as a new booking. For any cancellations or changes, please contact us at [info@houseboatadventures.com](mailto:info@houseboatadventures.com).

**NOTE:** Within 150 days prior to rental start date, the possibility of a refund for the Charterer is contingent on our ability to rent the scheduled houseboat at its full rate. Should we manage to allocate the cancelled houseboat to an existing reservation as an upgrade, it will only be considered a successful rebooking if we are subsequently able to rent out the houseboat that received the upgrade. Any refunds related to successfully rebooked houseboats will be issued after the commencement of the new rental period, that is, after the rental start date.

#### **Cancellation notice received within 48 hours of booking confirmation:**

Charterer is eligible for a full refund minus a 5% administrative fee.

#### **Cancellation notice received after 48 hours and up to 150 days before the rental start date:**

Charterer forfeits 50% of payment received.

#### **Cancellation notice received from 150 days to 2 months before rental start date:**

If we are successful in renting Charterer's scheduled houseboat rental at full rate Charterer will be refunded 50% of payment paid. If we are unsuccessful in renting Charterer's scheduled houseboat rental at full rate the amount paid will be forfeited.

**Cancellation notice received within 2 months of the rental start date:**

Assuming Charterer will have paid the full rental cost plus the \$750 consumables deposit - in this case, the consumables deposit is fully refundable.

If we are successful in renting Charterer's scheduled houseboat rental at full rate Charterer will be refunded 50% of payment paid. If we are unsuccessful in renting Charterer's scheduled houseboat rental at full rate the amount paid will be forfeited.

If Charterer cancels their reservation prior to paying the final balance owing, full amount is forfeited.

**Note - All Rentals**

Once booked and confirmed, the houseboat the Charterer has reserved is removed from the rental market and any other booking requests will be declined. We are unable to monitor or be guided by each Province or State guidelines regarding Covid-19 or any other factor, sickness, virus, or pandemic.

**BALANCE DUE**

The outstanding balance due is payable 2 months prior to houseboat rental start date. If balance due is not received at least 2 months in advance of rental start date the reservation may be cancelled by Houseboat Adventures Inc. and any amount paid will be forfeited. If reservation is made within 2 months of houseboat rental start date, full payment, including balance due is required.

**SECURITY DEPOSIT**

Prior to boarding the houseboat, we require a Security Deposit in the amount of \$1500.00. We accept a Visa or MasterCard to process the Security Deposit / pre-authorization in the amount of \$1500.00 to cover and or be applied to any possible damages, which is in addition to the \$750.00 consumables deposit. We will process the credit card pre-authorization (with authorized signature) as a pre-authorization. The pre-authorization will be released upon the return of the houseboat and all contents and optional rental items in the original condition at the start of the houseboat rental and in an acceptable state of cleanliness.

**CONSUMABLES DEPOSIT**

A consumables deposit of \$750.00 is added to rental invoice and is due and payable when balance due is payable. Consumables deposit will be retained until the conclusion of the rental period. It will be refunded less deductions for any outstanding charges including but not limited to fuel and propane consumption, cleaning charges for excessively dirty houseboats, damages etc.

**INSURANCE / DAMAGES**

The Charterer and crew are responsible for the loss of any equipment and the full cost of any damage not covered by this policy. Any damages resulting from willful damage, negligence or illegal acts are not covered.

The Insurance policy included in the rental fee carries a \$750.00 deductible per incident on the 44' and 49' and \$1500.00 deductible on the 58' and 68' houseboats and covers below water damage to the hull, propeller, and lower unit of both the houseboat and fishing boats(s) caused by collision with a submerged object such as a rock or reef. It does not cover above water damage to the houseboat and fishing boat(s) including, but not

limited to: hull, cabin, handrails etc. or damage to equipment such as, but not limited to; the anchor, chairs, generator or the loss of any equipment that is included in the rental package, no matter how the damage occurs. The Charterer and crew are responsible for the loss of any equipment and the full cost of any damage not covered by this policy.

**PROPELLER DAMAGE** – We will show you the propeller(s) prior to leaving our dock. Should any damage occur including nicks or dings the Charterer and crew are responsible for up to the deductible of \$750.00 per incident on the 44' and 49' houseboats and \$1500.00 on the 58' and 68' houseboats to repair any damage. This is discretionary to Houseboat Adventures Inc., as, even though there may seem to be minor propeller damage, we are unable to fully access the entire lower unit, which could suffer hidden damage and is not visibly noticeable. Minor propeller damage may be charged \$250.00 - \$500.00 depending on the extent of the damage. The charge for such damage is at the discretion of Houseboat Adventures Inc.

### **ADDITIONAL COSTS**

Any additional costs or charges are subject to HST of 13%. Fuel and propane is the expense of the Charterer and must be paid at the end of the houseboat rental.

For safety reasons we require that all rentals have a boat and motor accompany the houseboat. Motor - 25HP minimum on 49', 58' and 68' rentals and 15HP minimum on 44'. The Charterer may bring his own or rent one from us. The reason for the extra boat and motor is that in the event of an emergency the Charterer can act immediately. Having an extra boat along also makes exploring, fishing and touring more enjoyable.

Cleaning - All houseboats are supplied clean and must be returned clean. An extra charge will be applied for houseboats returned unclean. Cleaning charges: 44' \$250.00; 49' \$375.00; 58' \$450.00; 68' \$650.00.

Recycling and garbage if not separated \$25 charge per garbage bag.

Smoking of any substance is not allowed inside houseboat or near open doors. Double cleaning charges apply for offenders.

Pets are not recommended on our houseboats. There will be a \$95.00 surcharge per pet.

### **LATE RETURN**

Houseboat rental ends at 8:30 am on return day and must be tied up at our dock with Charterer and crew items removed. Charterer and crew returning houseboat late will be charged \$250.00 per hour or portion thereof. Any houseboat return past noon is subject to loss of Security Deposit and or Damage Deposit. Late returns are not to be construed as an option to extend rental period.

### **MISCELLANEOUS**

Due to the way sound travels on a lake, and out of respect to other users of the lake, no high-power speakers or amplified systems will be allowed on the houseboats. Systems such as portable sound docks are acceptable. Our dock is to be considered a quiet zone and no loud partying will be allowed.

Mosquito coils and candles cannot be used on our houseboats as they pose a fire hazard.

Full contact list of Charterer and Crew members 18 years of age and older is required.

Houseboat Adventures Inc.

info@houseboatadventures.com