

## **CLEANING AND MAINTENANCE INSTRUCTIONS**

### **INSTRUCTIONS**

All Hauser products are made of high quality and durable materials. Like all premium goods, ongoing care and maintenance is required to optimize the life of the product.

### **MAINTENANCE**

All Hauser products should be checked on a regular basis by Maintenance or Operations Staff. Tables should have levelers adjusted to keep tables level at all times, especially after being moved to clean floors. Chairs and Cluster Seating should be checked on a regular basis for cracked and broken welds or bent legs and missing glides. Any damaged products should be promptly removed from the floor for repair.

### **GENERAL CLEANING**

All metal, acrylic and plastic laminate surfaces can be cleaned using water and a mild, non-abrasive, non-corrosive detergent. Apply cleaning solution with a sponge, and towel dry to eliminate water marks.

### **METAL FRAMES**

All Hauser product is to be cleaned with warm water and mild soap only. Wipe down with damp cloth and then wipe dry with a soft dry cloth. Do not use any harsh chemicals or abrasive pads as this will dull and/or remove the metal paint finish.

### **INTERIOR WOOD SEATS, SLATS AND TABLE TOPS**

All Hauser product is to be cleaned with warm water and mild soap only. Wipe down with damp cloth and then wipe dry with a soft dry cloth. Do not use any harsh chemicals or abrasive pads as this will dull and/or remove the clear or stained top coat. Do not use any cleaners containing Ammonia or Acetone. Refer to manufacturers cleaning instructions if not a Hauser product (I.e. Corian etc.).

### **EXTERIOR WOOD SEATS, SLATS AND TABLE TOPS**

Applies to all Teak, Ipe, and Sandeka tropical hardwoods. All tropical hardwoods require periodic maintenance depending on frequency of use and exposure to the elements. Hauser recommends oiling tropical hardwoods at least twice a season i.e. Spring and Fall. More frequent applications may be necessary for high-traffic areas or extended UV exposure.

a) Oiling of tropical hardwoods. Hauser recommends using Messmer's UV+ for Hardwoods for all tropical hardwood exterior applications.

- b) Allow 2-3 warm dry days after rain or cleaning to draw moisture out of the wood before oiling. Make sure there is at least 1 day after oiling before rain is expected. If boards are showing exceptional wear and tear, the wood surface can be lightly sanded using 150 grit sandpaper prior to oiling.
- c) Stir the hardwood oil very well before and during staining to evenly distribute the stain's pigment, making sure to scrape the bottom of the can while stirring.
- d) Liberally apply Messmer's UV+ for Hardwoods to the full length of boards using rubber gloves and a good quality cellulose sponge. Apply to the full length of the board before wiping excess (see next step). On vertical surfaces, work from the bottom up.
- e) Allow about 20 minutes for the oil to be drawn into wood before wiping off any excess with a cloth or a wrung out sponge on larger areas. Ensure that after wiping the surface does not appear wet or shiny. The oil is meant to cure within the wood, not on top of it – if it is left sitting wet on top of the wood's surface it will dry to leave a shiny & tacky surface.
- f) Allow 1 day for curing before resuming full use of the surface.

## **WICKER**

Re-wrapping and stapling are the easiest fixes, as are re-attaching braids. Other problems are more difficult.

Generally if you can cut out the broken piece (with outdoor you have to make sure that it is attached to the frame on each side of the cut), then you replace the broken piece, weaving it in, and possibly using a staple and hot glue.

For wrapping they leave extra lengths that they actually tape to the aluminum then back wrap the entire piece, tuck in the end (a fairly long bit, not too short, and staple it in.)

Should you have any additional questions regarding cleaning and maintenance of Hauser products, please contact Customer Service at 1-800-268-7328.

## **HEAT – CAUTION:**

Plastic laminate tops may be damaged by placing hot pans from the oven or cooktop directly on the table. Always use some type of protection with hot pans, appliances, fry-pans or crock pots.