

## LIMITED WARRANTY

CORELOGIC FLOORING DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WITH RESPECT TO THIS PRODUCT NO WARRANTY SHALL BE CREATED BY ANY FRONTIER SURFACES/CORELOGIC FLOORING BROCHURES, ADVERTISING MATERIAL, UNLESS THAT WARRANTY IS EXPRESSLY SET FORTH HEREIN.

### LIMITED WARRANTY TERM LENGTH

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#### 15 YEAR RESIDENTIAL LIMITED WARRANTY

- Years 1-2 Material and labor, if professionally installed by certified installer.
- Years 3-5 Material only
- Years 6-10 75% Material only
- Years 10-15 25% Material only

#### DEFINITION OF PROFESSIONALLY INSTALLED

A reputable installer with training licensed by the NAWFA or Trained by CoreLogic Flooring

### WHAT IS COVERED BY THIS WARRANTY?

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#### RESIDENTIAL

For residential installations, CoreLogic Flooring warrants its regular (first quality) floor products to be free from manufacturing defects for (see applicable products and years below) from the date of purchase; if installed according to the Plank installation instructions found within the carton and the approved applications:

- Will not wear through\*
- Will not stain from common household stains
- Will not contain manufacturing defects
- Will not rip or tear from normal household use
- Will not permanently indent from normal household use
- Will not bottom-up discolor from underlayment panels, as well as alkali, mold or mildew growth
- The edges of the flooring will not curl

**Please note:** Some jurisdictions do not allow exclusion or limitations of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

### DEFINITION OF "100% WATERPROOF"

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When exposed to water SPC are waterproof and will not swell, buckle or lose integrity. CoreLogic Flooring does not manufacture the adhesives and recommend the use of any LVT specific adhesive with no VOC if the product is glued to substrate. On stairs we recommend polyurethane based adhesives only. Please follow the directions of the glue manufacturer if using an adhesive.

### WHAT WILL CORELOGIC FLOORING DO IF ANY OF THE ABOVE HAPPENS?

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#### LIMITATION OF LIABILITY AND LIMITATION OF REMEDY

Warrantor's entire obligation to Customer, and Customer's exclusive remedy against Warrantor (and its officers, directors, employees, and agents) for defective Product claims and/or any other liability of Warrantor, directly or indirectly arising out of, or related in any way to the sale of the Product, the use or misuse thereof by Customer, shall be limited to, at CoreLogic's sole choice:

(1) Replacing any defective Product with the same material or similar Product; or (2) Refunding to Customer any payments made for defective Products.

## LIMITED WARRANTY

Warrantor's obligations under this Warranty are conditioned upon Customer properly following the claim procedure. Any replacement Products will be warranted for the original Limited Warranty Period.

WARRANTOR SHALL NOT BE LIABLE FOR ANY DAMAGES OR INJURY (PHYSICAL OR ECONOMIC), INCLUDING, BUT NOT LIMITED TO CONSEQUENTIAL, INCIDENTAL, INDIRECT, EXEMPLARY, SPECIAL OR PUNITIVE DAMAGES, INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF BUSINESS PROFITS OR BUSINESS INTERRUPTIONS RESULTING FROM, OR RELATED TO, OR BASED UPON, DIRECTLY OR INDIRECTLY, THE PRODUCTS, OR THEIR USE OF MISUSE (INCLUDING BUT NOT LIMITED TO BE CUSTOMER OR BY THIRD PARTIES), EVEN IF CORELOGIC FLOORING HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

### RESIDENTIAL

If any of the above should occur within the specified warranty periods for each flooring product, CoreLogic Flooring will furnish comparable flooring of similar color, pattern, and quality, for either the repair of the defective area or the replacement of the floor, at our option if and only if we accept the claim. And, if your floor was professionally installed, CoreLogic will also pay reasonable labor costs for the direct repairs or replacement. CoreLogic will replace or repair a floor one time. If the replacement or repair fails in the same manner a second time, the flooring conditions may not be acceptable for the installation of SPC.

### WORKMANSHIP

CoreLogic Flooring does not warrant the installers' workmanship. Workmanship errors should be addressed to the contractor who installed the floor. Your CoreLogic floor should be professionally installed by contractors who have demonstrated expertise in installing commercial floors.

## WHAT IS NOT COVERED BY THIS WARRANTY

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Damage caused by fire, flooding, exposure to standing water or intentional abuse.

**BEFORE YOU BEGIN INSTALLATION, IT IS EXTREMELY IMPORTANT THAT SUBFLOOR PREPARATIONS ARE PERFORMED AS FOLLOWS:**

Subfloor must be level, flat, and structurally sound. The subfloor levelness must not exceed 1/8" level within a 6' span in all directions. It is suggested to use either a level or straightedge. Grind high spots down and level low spots with a water resistant non-shrinking Portland leveling compound. Be certain the floor joists do not impede the floor flatness as required. Unevenness can cause problems with the integrity of the locking system and cause the system to disengage.

**Any CoreLogic Flooring floor that is installed over subfloors that do not meet this standard will not be covered by any warranty.**

Damage resulting from mold and mildew growth due to prolonged exposure to moisture. While moisture will not affect the structure of the plank or tile, when excessive moisture accumulates (and in particular remains undiscovered or unaddressed) mold and/or mildew growth can occur.

Damage caused by moisture to surrounding structure, walls, subfloor, fixtures, furniture, underlayment, moldings, trims, subfloor heating elements, or anything that is not the structural integrity or dimensional stability of the floor plank or tile.

Flooring that is installed outdoors.

Damage caused by vacuum cleaner beater bar, rolling caster wheels, and cutting from sharp objects. —When vacuuming, we recommend using the wand attachment on your vacuum.

Indentation or damage from improper loading including spiked shoes, rolling loads exceeding 1200 psi, chairs or other furniture not using floor protectors.

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Damage caused by abuse such as moving appliances across the floor without adequate protection. When moving appliances or heavy furniture, lay a plywood panel on your floor and “walk” the item across it. This protects your floor from scuffing and tears.

Loss of gloss/scratching. — If dulling occurs over time, depending on the amount of traffic, care and maintenance the floor receives, restore the floor’s shine, using Armstrong Satin Keeper Resilient Low Gloss Floor Finish or similar products, Minor color, shade or texture variations between samples or printed color photography and the actual material.

Floors that are graded “irregular” or sold “as is” without warranty.

Floors that are installed in structures other than owner occupied or tenant occupied residences. (Except products that are noted as warranted commercial or limited commercial).

Discoloration from moisture or underlayment panels after having been repaired or replaced one time.

Construction or installation related damage including installation defects due to installations not using the recommended products.

Failure of the floor to adhere to the subfloor due to, for example, moisture, alkaline or hydrostatic pressure from the subfloor.

Inappropriate end user activities

## WHAT IS EXCLUDED BY THIS WARRANTY

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THERE ARE NO WARRANTIES BEYOND THIS EXPRESSED WARRANTY. ALL OTHER WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE EXCLUDED. CORELOGIC FLOORING EXCLUDES ANY LIABILITY FOR LOST PROFITS AND WILL NOT PAY ANY OTHER INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES UNDER THIS WARRANTY. BY THIS WE MEAN ANY LOSS, EXPENSE, OR DAMAGE OTHER THAN TO THE FLOORING ITSELF THAT MAY RESULT FROM A DEFECT IN THE FLOORING. NO IMPLIED WARRANTIES EXTEND BEYOND THE TERMS OF THIS WRITTEN WARRANTY. THE REMEDIES CONTAINED HEREIN ARE THE ONLY REMEDIES AVAILABLE FOR BREACH OF THIS WARRANTY.

**Please Note:** Some jurisdictions do not allow exclusion or limitations of incidental consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

**Also Note:** This warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction.

## WARRANTY OWNER

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This warranty extends only to the original end-user and applies to floors purchased after January 1, 2019.

We recommend using floor protectors. As a general rule of thumb, the heavier the item, the wider the floor protectors should be.

## LIMITED WARRANTY

### CARE INSTRUCTIONS

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To keep the lasting shine and fresh feel of your investment for as long as possible, we recommend that you:

#### DO

- Wipe up spills as soon as possible. Never use highly abrasive scrubbing tools on any resilient floor.
- Wash occasionally with floor cleaner.
- Use Armstrong SatinKeeper to return your floor's shine if it begins to dull over time.

#### DON'T

- Use detergents, abrasive cleaners or "mop and shine" products — they may leave a dull film on your floor.
- Use paste wax or solvent-based polishes.
- Use rolling casters as they can damage the floor.
- Use a beater bar when vacuuming because it can visibly damage the floor surface.
- Use highly abrasive scrubbing tools.

#### PROACTIVE PROTECTION FOR YOUR FLOOR

- When moving appliances or heavy furniture, lay a plywood panel on your floor and "walk" the item across it. This protects your floor from scuffing and tears.
- Use floor protectors on furniture to reduce indentation. As a general rule, the heavier the item, the wider the floor protector needed.
- Place a walk-off mat at outside entrances to reduce the amount of dirt brought into your home. We do not recommend the use of rubber or latex-backed mats (except where noted) because the chemical (antioxidant) they often contain permanently stain your floor. We suggest a non-staining vinylbacked mat or a woven rug that is colorfast.

