

Warranty Disclaimer

Warranty

Thank you for your interest in the products of Zoa Engineering Ltd.

This Limited Warranty applies to the PL1 Rope Ascender, and only for the PL1 Rope Ascender, purchased from Zoa Engineering Ltd.

What does this limited warranty cover?

This Limited Warranty covers any defects in material or workmanship under normal use during the Warranty Period.

During the Warranty Period, Zoa Engineering Ltd will repair or replace, at no charge, products or parts of a product that proves defective because of improper material or workmanship, under normal use and maintenance.

What will we do to correct problems?

Zoa Engineering Ltd will either repair or replace the PL1 Rope Ascender at no charge, using new or refurbished replacement parts. Zoa Engineering Ltd may choose to send replacement components for simple repairs by the owner at their discretion.

How long does the coverage last?

The Warranty Period for a PL1 Rope Ascender purchased from Zoa Engineering Ltd is 365 days from the date of purchase.

A replacement PL1 Rope Ascender or part assumes the remaining warranty of the original PL1 Rope Ascender or 180 days from the date of replacement or repair, whichever is longer.

What does this limited warranty not cover?

This Limited Warranty does not cover any problem that is caused by:

- conditions, malfunctions or damage not resulting from defects in material or workmanship

What do you have to do?

To obtain warranty service, you must first contact us to determine the problem and the most

appropriate solution for you.