

CONGRATULATIONS on the purchase of your TRAMPOLINE.

Your order is on its way and will be delivered very soon via Freight Carrier. Within a few days, the freight company will contact you to set up a delivery appointment for order. **Please make sure the phone number you have provided is the best contact number to reach you.** If you fail to answer your phone or return their messages, Trampolines.com will not be held responsible for any storage fees that may be incurred due to their inability to complete their delivery in a timely manner.

BILL OF LADING SIGNATURE. Upon delivery, the freight driver will ask you to sign a *bill of lading* (BOL). This BOL is an acknowledgment by the transportation company of the receipt of your shipment, that it is in good condition and the correct number of parcels have been received.

PLEASE, check your delivery carefully. Inspect the steel rails/frame on the ends to be sure they have not been damaged or crushed, as well as the parcels/boxes for damage, large holes, or potential missing parts.

IMPORTANT – If you do have any damage or missing parts, the driver MUST make note of this on the BOL prior to you signing and accepting delivery of your order. Please also take photos of any damages to the freight. Once notation has been made, accept delivery of your shipment and contact Trampolines.com at Orders@trampolines.com as soon as possible so we can resolve the problem.

ANY DAMAGE NOT DISCLOSED AND NOTED ON THE BOL WILL NOT BE COVERED FOR REPLACEMENT.

We do not anticipate any problems, but only notify you as a precaution.

Thank you for your business.

TRAMPOLINES.com