

RETURN FORM



FELIZ

Is your order not exactly what you hoped for? No problem. You can return your item and receive a refund. Please fill in this form and include it with the original package.

Order number:

Return date:

Name:

E-mail:

Product name:

Color & Size:

Reason of return:

Not as expected

Too small / too big / fitting not comfortable

Damaged

Wrong product

Other reason

Return address:

FELIZ shoes & accessories
Herenstraat 21H
1015 BZ Amsterdam

Terms for returning products:

Refund of the total purchase amount will take place after the product has actually been received in pristine condition and in its original undamaged packaging.

Labels, hangtags must be attached to the product as delivered.

The product must be returned clean, smoke free and unused.

Returns need to be done within 14 days.

Shipping costs for the return parcel are at your own expense.