



# Sinfulbody.com Return/Exchange Information

## Apparel and Shoe items:

If, for any reason, you are not satisfied with your online purchase, we will accept returns of unworn, unwashed merchandise within 30 days of delivery. You may select a refund, or a Sinfulbody on-line store credit to be used towards a future purchase.

- Simply request an RMA for your return.
- Once your return request has been approved an RMA# will be issued and e-mailed to you.

## Additional information:

- Returned products must be in new & unworn condition and in the original packaging.
- You are responsible for the return shipping charges.
- Shipping and handling charges are non-refundable.
- We are unable to accept returns on opened hosiery, bodystockings, panties or lingerie items containing a panty item.
- Any worn item including shoes, will be shipped backed at customer's expense.
- All returns are inspected upon return.
- All shoes will be inspected for foot marks, stains, tanning spray, scuff marks, body oils, etc.
- All Final Sale and Clearance sale items are final sale items and are non-returnable.
- Defective shoe claims will be forwarded to the manufacturer for review, and replacements will be at manufacturer's discretion. If a shoe is deemed defective by the manufacturer, we will gladly replace the shoe for the exact same style#, color and size.

## How to send back a Return:

1. Please complete the return form, indicating how you would like us to handle your return.
2. Enclose the return form with the merchandise.
3. Simply re-wrap your box in the same manner it was shipped to you.
4. Bring the package to your nearest US Postal, Fed-Ex or UPS shipper location. They can assist you with shipping your return back to us.
5. If you are sending back shoes, please do not use the shoe box as your shipping box. This will void your return.

## Where to send back a Return:

**Sinful Dreamz, Inc**  
**Sinfulbody>Returns**  
**7 Northern Blvd**  
**Amherst, NH 03031**