

RETURNS FORM

NAME: _____

ORDER NUMBER: _____

NAME OF ITEM
RETURNING:

REASON
CODE:

REASON
CODE:

- 1- TOO SMALL
- 2- TOO BIG
- 3- TOO SHORT
- 4- DON'T LIKE IT
- 5- NOT AS PICTURED
- 6- FAULTY - DESCRIBE FAULT

PLEASE TICK WHICH OPTION YOU WOULD LIKE

Please note we do not offer size exchanges if you would like your item in a different size please repurchase using your credit note.

A 100% CREDIT NOTE REFUND

- Return your item within 30 days of purchase.
- We cannot accept returns from in-store purchases or vice versa as we each manage our own stock and are separate entities.
- We do not accept returns on Sale items. These are items in the SALE category, not items marked down from discount codes or on flash sales.
- Items must be unworn and in original condition with tags attached.
- Cosmetics, hosiery, undergarments and earrings cannot be returned.
- Due to the fast turnover of stock, we do not offer exchanges. If you require a replacement size, colour or alternative item/s, you will need to place a new order with your credit note.
- We do not accept any parcels that require payment on pick-up, and these will be refused. Please ensure shipping is fully paid for in advance or contact us if assistance is needed.