

Step 1 - Personal Details

Full Name	
Address	
City	
County	
Country	
Post Code	
Telephone No.	
Email	

Step 2 - Order Details

Order Date	
Order No.	

Step 3 - Product Details

Design No.	
Quantity	
Price	
Refund (Please Tick)	
Exchange (Please Tick)	
Reason for Refund/Exchange	

Step 4 - Exchange Only

Please note: Please ensure all goods are returned are in the same condition as received, new, unused, intact with all tags, labels, and packaging. Failure to meet this requirement will result in refund/exchange to be declined. Admin charge may apply on returns - See Terms & Conditions www.jaanlondon.com/termsandconditions.

Design No.	
Replacement Size	
Quantity	

Step 5 - Incorrect Item Received

Design No. of Ordered Item	
Design No. of Item Received	
I want the original item (Please tick)	
I want a refund (Please tick)	