

# ARENAMENSWEAR RETURNS FORM

## INSTRUCTIONS

1. Complete the table below with your order number, description of item returned (*name/colour*), and quantity. All this information can be found on your order confirmation.
2. To return your order for a **refund**, tick the refund column and fill in the appropriate reason code (*see right*). If the item is faulty, please describe the fault in the 'Fault' column.
3. To return your order for an **exchange**, tick the exchange column and let us know which size or colour you would like as a replacement.
4. Use the pre-printed address label on this delivery note to return your parcel. **Please be aware this is not a free returns label.**
5. Enclose this form with the items you are returning back to us. Please allow up to 5 working days from your return postage receipt for us to process the refund/exchange.
6. Please be aware for hygiene reasons we unfortunately are **unable to accept returns on underwear.**

## REASON CODE

1. Doesn't fit
2. Doesn't suit me
3. Unwanted gift
4. Not as described
5. Poor quality
6. Item is faulty
7. Other

Order Number	Item Description	Quantity	Refund	Exchange	Reason Code	New Size	Fault

## CONTACT

**Tel:** +44 1903 213009

**Email:** [contact@arenamenswear.com](mailto:contact@arenamenswear.com)

This returns policy does not affect your statutory rights. Please ensure you return the goods in their original condition with all original tags attached within 30 days of the item being delivered. The returned goods are your responsibility until they are delivered to our returns department. We recommend using a postal service that insures you for the value of the goods you are returning. Further information can be found on our website at [www.arenamenswear.com/pages/returns](http://www.arenamenswear.com/pages/returns)

**WWW.ARENAMENSWEAR.COM**

PLEASE USE THIS LABEL  
TO RETURN YOUR PARCEL

ARENAMENSWEAR  
170 TARRING ROAD  
WORTHING  
WEST SUSSEX  
BN11 4HG  
UNITED KINGDOM