

Please send the following information to your distributor only after the warranty work has been completed: 1) Completed warranty claim form. 2) **Copy** of the Warranty Card (if available). 3) Pictures of failure (Save a sample of the film until you have received a credit from your distributor.)

Date Assessed: \_\_\_\_\_ Date Warranty Work Completed: \_\_\_\_\_ Customer Reference #: \_\_\_\_\_

**Authorized Distributor**

Company Name: \_\_\_\_\_ Account Number: \_\_\_\_\_

**3M™ Installer Information**

Installation Company Name: \_\_\_\_\_

Installer Name: \_\_\_\_\_ Certified License Number (CLN) if applicable: \_\_\_\_\_

Contact Name: \_\_\_\_\_ Contact Phone Number: \_\_\_\_\_

Email: \_\_\_\_\_

Address: \_\_\_\_\_ City/State/Zip: \_\_\_\_\_

**Original Installer Information Listed on Warranty Card (if different than above)**

Installer Name: \_\_\_\_\_ Certified License Number (CLN): \_\_\_\_\_

Phone Number: \_\_\_\_\_

**Vehicle Owner Information**

Customer Name: \_\_\_\_\_ Customer Phone Number: \_\_\_\_\_

**Vehicle Information**

Make: \_\_\_\_\_ Model: \_\_\_\_\_ Year: \_\_\_\_\_

Last 8 digits of the VIN#: \_\_\_\_\_ Original Installation Date: MM/DD/YY: \_\_\_\_\_

**Claim Details**

Description of Issue: \_\_\_\_\_

	Original	Replacement	Total Sq. Ft. of Replacement Film:
Scotchgard™ Paint Protection Film			_____
Scotchgard™ Paint Protection Film Pro Series			_____
3M™ VentureShield™ Paint Protection Film			_____

**Labor Reimbursement**

Hood (\$75)	<table border="1"><tr><td>Quantity</td></tr><tr><td> </td></tr></table>	Quantity		Fender (\$20/ea)	<table border="1"><tr><td>Quantity</td></tr><tr><td> </td></tr></table>	Quantity		Mirror Backs (\$25/ea)	<table border="1"><tr><td>Quantity</td></tr><tr><td> </td></tr></table>	Quantity	
Quantity											
Quantity											
Quantity											
Full Hood (\$150)	<table border="1"><tr><td> </td></tr></table>		Full Fender (\$75/ea)	<table border="1"><tr><td> </td></tr></table>		Door Edges (\$5/ea)	<table border="1"><tr><td> </td></tr></table>				
Bumper (\$100/ea)	<table border="1"><tr><td> </td></tr></table>		Grille (\$100)	<table border="1"><tr><td> </td></tr></table>		Door Cups (\$5/ea)	<table border="1"><tr><td> </td></tr></table>				

(If VentureShield™ was originally installed, labor reimbursement is not available.)

Pattern Download Fees: \$ \_\_\_\_\_ RV/Labor Reimbursement (per 3M agreement): \$ \_\_\_\_\_

Total Labor: \$ \_\_\_\_\_

**Additional Information**

<b>3M™ Internal Use Only</b>
<b>Total Warranty Claim:</b>

Limited Warranty Claim Process for 3M™ Installers

1. For each 3M™ Paint Protection Film (“Film”) installation, the 3M™ installer must fill out a warranty card for the customer and then the installer must register the installation on-line at: [www.3M.com/ppfwarrantyinstaller](http://www.3M.com/ppfwarrantyinstaller).  
Required information includes:
  - a. The Vehicle Identification Number (VIN)
  - b. The Certified License Number (CLN)
  - c. The name of the authorized distributor from whom the installer purchased the Film.
2. When the finished vehicle is presented to the customer, the installer requests that the customer:
  - a. Registers their installation on line at [www.3M.com/ppfwarranty](http://www.3M.com/ppfwarranty) to validate their warranty
  - b. Keeps the warranty card in the glove box with manufacturer’s vehicle operation manual
3. If the customer wishes to make a warranty claim, the customer should contact the original installer listed on the warranty card. If the original installer is not available, the customer should call 3M™ at 1-800-328-1684, who will then assign an installer to follow up on the claim.
4. The installer will then assess the warranty issue and should complete a warranty claim form.
5. Then the installer submits the form to their authorized distributor along with a **copy** of the customer’s warranty card and photos of the failure. The installer should save a sample of the removed film until installer receives credit back from distributor.
6. The distributor will then send the claim, along with any additional information to 3M for review.
7. If 3M™ approves the claim based on the terms of 3M™’s published limited warranty, credit for the approved claim will be issued to the installer by the distributor. **Note:**
  - a. 3M™ will not reimburse 3M™ installer for labor charges for any 3M™ VentureShield™ Paint Protection Film warranty claims.
  - b. 3M™ will not reimburse 3M™ installer for labor charges related to warranty claims that 3M™ determines are substantially caused by applicator failures, including failure to follow 3M™’s application instructions.

For other warranty questions please visit [3M.com/paintprotectionfilm](http://3M.com/paintprotectionfilm) or contact the 3M™ PPF Warranty Line at 1-800-643-0955.