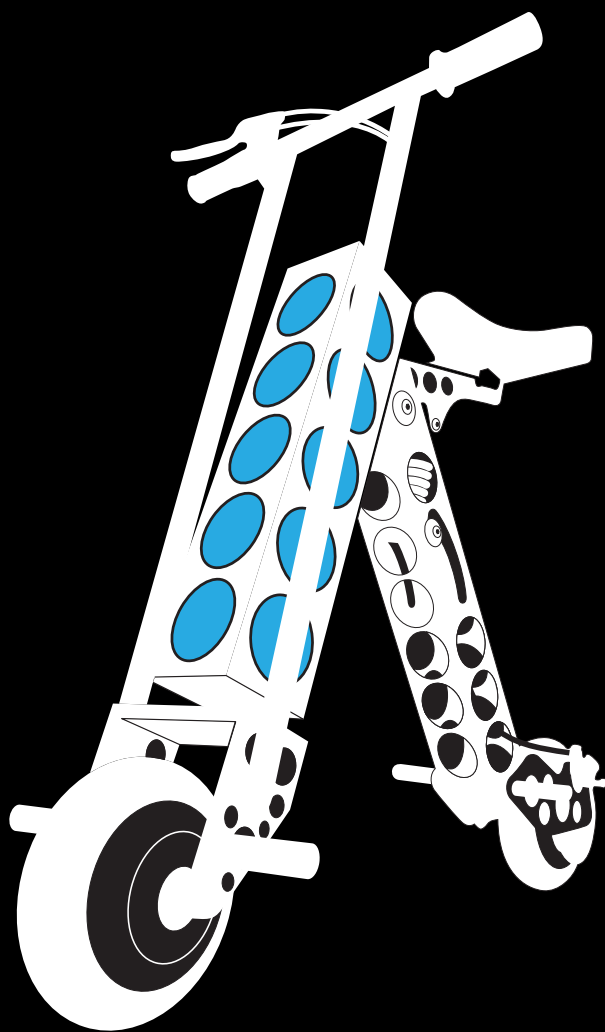


# OWNER'S MANUAL

**Contains Important Instructions and Warnings  
Read Before Riding Your URB-E**



URB-E<sup>®</sup>



# WELCOME TO URB-E.

Designed in Pasadena. Built in California.

As the champion of innovation, design, and mobility, the URB-E has no parallel. As the owner of this unprecedented vehicle, you are part of a revolution in urban transportation.

Made of American 6061 aircraft aluminum, weighing approximately 35 pounds, and traveling at 15 mph top-speed, the URB-E is the vehicle for urban living. The 36v lithium-ion battery has enough power for a 20-mile range and takes only four hours to charge to full capacity. Each vehicle is inspected before being released to ensure a high level of quality.

Designed in Pasadena. Built in California.



## UPDATES TO WARNINGS AND OWNER'S MANUAL

We will provide you with updates to our warnings and owner's manual on our website, [www.urb-e.com](http://www.urb-e.com) so please check it periodically. We will also email you updated information, so it's important that you keep your current email address on file with us. To update your email, go to our website.

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# URB-E Diagram



# ASSEMBLY

## Carton Contents:

- URB-E Electric Vehicle
- Lithium-ion Battery
- Handlebar Assembly
- Battery Charger
- Seat
- Keys for Battery
- Tool Kit
- Owner's Manual/Assembly Instructions

## Instructions:

Your URB-E has been pre-assembled and only requires a few simple steps to get it ready for you to ride:

1. Remove all parts from the carton. Remove all inside cardboard protection and bubble wrap and locate the tool kit.
2. Inspect the contents of the box for any damage that may have occurred during shipping. If anything is damaged, promptly contact us for replacement or repair.
3. To attach the handlebar assembly, screw in four bolts with the supplied tool.
4. Align the handlebar so the URB-E logo is facing forward. Then lightly screw in the two top screws to lightly attach the front forks. One side is shown here.
5. There are three screw holes on the bottom to choose desired handlebar position. The most common position is the furthest back hole, which will position the handlebar in the furthest forward location. Be sure to tighten all four of the bolts, which attach the handlebar to the front forks, with significant pressure.



**WARNING: BE SURE TO SECURELY TIGHTEN THE FOUR BOLTS. IF THE BOLTS ARE NOT SECURE, THE HANDLEBAR CAN BECOME LOOSE OR FALL OFF, RESULTING IN LOSS OF CONTROL OF THE VEHICLE**



**WARNING: IF THE CARBON-FIBER HANDLEBARS ARE DAMAGED, IMMEDIATELY CONTACT US AT [support@URBAN626.COM](mailto:support@URBAN626.COM). DO NOT RIDE. THE HANDLE BARS CAN BREAK, RESULTING IN SERIOUS INJURY OR EVEN DEATH. THE DAMAGED AREAS CAN ALSO BE SHARP AND CUT YOU. HANDLE WITH CARE.**

## OPERATING PROCEDURES:

YOUR FIRST URB-E RIDE: For your first URB-E ride, we recommend you go to an area away from cars, pedestrians, other cyclists, and potential hazards in order to practice and familiarize yourself with its controls and features. Do this until you are able to safely operate your URB-E. Be sure to learn how to steer, adjust speed, and brake before you attempt to ride in busy places. Most riders use the rear foot rests while traveling.



**WARNING: RIDING YOUR URB-E AROUND CARS, PEDESTRIANS, OTHER CYCLISTS OR POTENTIAL HAZARDS BEFORE YOU ARE ABLE TO SAFELY DO SO COULD RESULT IN SEVERE INJURY OR EVEN DEATH.**

STARTING YOUR URB-E: Sit on the vehicle's seat, turn the key to the "ON" position and twist the throttle with your right hand keeping both hands on the handlebars.



**WARNING: PUT YOURSELF IN THE PROPER RIDING POSITION, SEATED ON YOUR URB-E, AND BE IN A SUITABLE RIDING AREA, BEFORE TURNING THE KEY ON TO ACTIVATE YOUR URB-E — IN CASE OF UNINTENDED MOVEMENT OF YOUR URB-E.**

STOPPING YOUR URB-E: Release the throttle and apply the hand brake until the vehicle comes to a complete stop.



**WARNING: USE OF THIS PRODUCT MAY BE A DANGEROUS ACTIVITY AND MAY RESULT IN SERIOUS INJURY OR DEATH, EVEN WHEN USED WITH PROPER SAFETY PRECAUTIONS**

**AGE 18+**

Operation of this URB-E by children under the age of 18 increases the risk of severe injury or death. This product is intended for adult use only. The URB-E is NOT a toy. NEVER permit children under age 18 to operate the vehicle. Keep this product away from unsupervised children.

**MAX  
WEIGHT  
250 LBS**

Do NOT exceed the weight limit of 250 lb (113 kg). The URB-E is intended for single rider use only. Do NOT ride with any additional passengers.



Always wear a helmet and proper protective gear when operating an URB-E. Do NOT ride barefoot.

**In order not to increase these risks, heed the following SAFETY PRECAUTIONS:**

USE COMMON SENSE in deciding when, where and how you ride your URB-E. There are inherent, unavoidable risks in operating any vehicle or bike, especially around other vehicles, people and everyday hazards.

YOUR SAFETY IS UP TO YOU when you are operating your URB-E. It is not possible to list all the do's and don'ts. We only list some here.

DO NOT RIDE AN URB-E IF YOU ARE NOT COMFORTABLE with the URB-E or with the risks of when, where and how you are riding it. It takes physical skills and good judgment to safely operate your URB-E.

DO NOT RIDE AN URB-E IN HAZARDOUS AREAS, off-road, or in weather or road conditions where you do not have adequate stability and control of your URB-E. The URB-E was designed for dry, relatively level and flat surfaces (like pavement), and not for uneven, wet, muddy, icy or other surfaces. The URB-E was not designed for steep hills, grades or ramps, or for jumps, large bumps, steps, drainage grates, stunts or racing.

THE URB-E IS NOT A TOY. It is NOT child-proof. It is NOT meant for use by children.

DO NOT LET YOUR CELL PHONE OR HEADPHONES or anything else distract you from paying full attention to your operation of your URB-E.

NO PASSENGERS are permitted. Any passenger can contribute to a loss of control or stability and may overload the URB-E.

DO NOT RIDE in conditions where other vehicles, riders or people cannot see you or where you cannot see them. There is no headlight or brake light.

DO RIDE SAFELY. Drive defensively. Anticipate hazards. Be aware of the people, vehicles and objects around you.

DO HOLD ON TO THE HANDLEBARS with both hands at all times.

CONTROL YOUR SPEED, especially if you ride down an incline as your URB-E can pick up speed.

IF RIDING UP AN INCLINE, leaning forward may increase stability and speed.

DO COMPLY WITH ALL RULES AND LAWS APPLICABLE TO YOU and YOUR URB-E. Rules and laws vary from locale to locale, from state to state and from country to country. It is your responsibility to know and follow those rules and laws, which are subject to change.

**CHECKING AND MAINTAINING ELECTRIC VEHICLE CONDITIONS**

CHECK THE CONDITION OF YOUR URB-E each time you are going to ride it. Make sure the brakes and the steering are working properly and that all the components, including the tires are



in good condition. Make sure no nuts, bolts, or other parts are loose or damaged. Make sure you are in an acceptable condition to ride your URB-E.

#### PROPER RIDING ATTIRE:

Keep all body parts, hair, clothing, or other personal articles out of the way of moving parts such as the wheel and the motor.

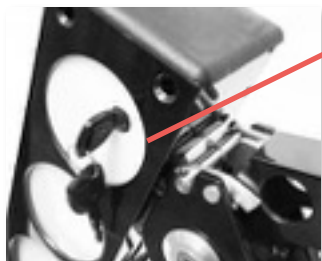
DO always wear proper protective equipment, including an approved safety helmet. Helmets may be legally required by local law in your area. Follow the helmet manufacturer's instructions for fit, use, and care of your helmet. We recommend wearing a long-sleeved shirt, long pants and gloves to minimize injury or scrapes in case of an accident. DO wear athletic shoes (lace-up shoes with rubber soles) and DO NOT ride barefoot or in open-toed shoes. Be sure to keep your shoelaces tied and out of the way so they do not get caught in the wheels. Beware of pinching your fingers or getting them caught in parts when operating the vehicle.

DISC BRAKE: Your URB-E is equipped with a disc brake for maximum reliability and effectiveness. Applying hand pressure to the brake lever will cause the wheel brake to cause friction against the brake disc, slowing the wheel. The more pressure applied, the faster the URB-E will come to a stop. Once you have eased off the throttle, pull the brake lever towards you to slow down and stop.



**WARNING: STOPPING DISTANCES WILL VARY DEPENDING ON THE SPEED, CONDITION OF YOUR TIRES, GROUND YOU ARE RIDING ON AND YOUR BRAKE. ALWAYS FAMILIARIZE YOURSELF WITH YOUR STOPPING DISTANCE BEFORE RIDING IN A BUSY PLACE.**

GRIP TWIST THROTTLE: To propel the URB-E forward, twist the throttle (located on the right handle) backwards, towards you. You control the throttle by twisting it from its resting position. The more you twist, the faster the vehicle will go. The further the throttle is from its resting position, the more power is delivered to the motor to accelerate the URB-E. To slow down, simply rotate the throttle towards its resting position. While your URB-E will eventually stop by releasing the throttle or rotating it to its resting position, your URB-E will stop faster by applying the hand brake.



**KEYS:** To turn on the URB-E, insert the key into the ignition switch and rotate clockwise to the "ON" position. To turn off the URB-E after use, rotate the key counterclockwise to the "OFF" position.



**WARNING: WHEN YOU ARE NOT RIDING YOUR URB-E, REMOVE THE KEY TO PREVENT OTHERS FROM RIDING YOUR URB-E.**

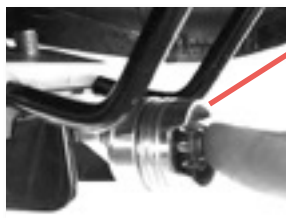


**KICKSTAND:** The URB-E's "side stand" style kickstand has a single leg that flips out to one side, allowing the vehicle to lean against it. Do not sit on your URB-E with the kickstand in the down position.



**WARNING: DEPENDING UPON YOUR WEIGHT AND YOUR BODY'S POSITION ON THE URB-E AND ALL THE CIRCUMSTANCES, SUCH AS THE SURFACE ON WHICH YOUR URB-E IS LOCATED, THE KICKSTAND MIGHT NOT PREVENT YOUR URB-E FROM FALLING OVER, WHICH COULD RESULT IN PERSONAL INJURY.**

**KILL SWITCH:** The red button located next to the throttle allows you to temporarily disable the motor. Should the motor not work when the LED indicator lights are on, double check to make sure the kill switch is pushed in



**REAR LED LIGHT:** To turn on the rear light, press inward on the lens. Pressing once produces a solid light. Pressing twice causes the light to flash and pressing a third time will turn the light off. The rear LED light is powered by internal batteries. If the light stops working, replace the batteries.



**WARNING: THE REAR LED LIGHT HAS LIMITED VISIBILITY. WHILE IT MAY HELP OTHERS SEE YOU, DEPENDING ON THE CIRCUMSTANCES, THE REAR LED LIGHT MIGHT NOT MAKE YOU VISIBLE TO EVERYONE. THE REAR LED LIGHT IS NOT A BRAKE LIGHT. MAKE SURE YOUR ARE VISIBLE TO OTHERS. IF SOMEONE ELSE RUNS INTO YOU, YOU COULD BE SERIOUSLY INJURED OR EVEN KILLED.**



**WARNING: THERE IS NO FRONT HEADLIGHT ON THE URB-E. YOUR URB-E IS NOT DESIGNED TO BE AND SHOULD NOT BE OPERATED IN DARKNESS. YOUR URB-E SHOULD NOT BE OPERATED WHEN YOU CANNOT SEE WHERE YOU ARE GOING OR WHERE OTHERS CANNOT SEE YOU. IF YOU RUN INTO SOMEONE OR SOMETHING, OF IF SOMEONE ELSE RUNS INTO YOU, YOU COULD BE SERIOUSLY INJURED OR EVEN KILLED.**

**SEAT:** The seat can be adjusted forwards or backwards by loosening the screw on the bottom using the provided tool.



**WARNING: MAKE SURE THAT THE SCREW THAT HOLDS THE SEAT IN POSITION IS SECURELY TIGHTENED BEFORE RIDING YOUR URB-E. IF THE SEAT MOVES WHILE YOU ARE OPERATING YOUR URB-E, YOU COULD LOSE CONTROL AND BE SERIOUSLY INJURED OF EVEN KILLED.**



TIRES: Maintain tire tread life and avoid spinning the front wheel. Routinely inspect tires for excessive wear and cracks in the sidewall. Replace tires when necessary. The tires are not inflated by air.



**WARNING: RIDING ON EXCESSIVELY WORN OR DAMAGED TIRES CAN AFFECT THE MANEUVERABILITY AND STOPPING OF YOUR URB-E, WHICH COULD RESULT IN SERIOUS INJURY OR EVEN DEATH.**

We encourage you to watch the videos showing the riding and stopping of the URB-E, which are available on our website or at [www.vimeo.com/urberides.com](http://www.vimeo.com/urberides)

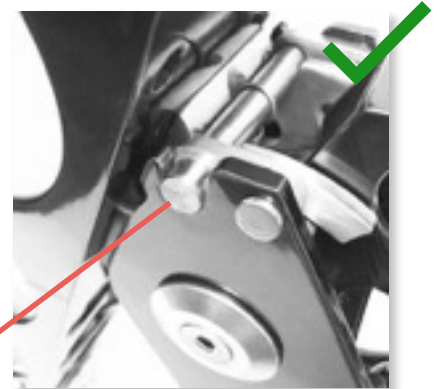
## HOW TO FOLD & UNFOLD YOUR : **URB-E**

To open the URB-E from its folded, transportable position, hold the center of the handle bars firmly in one hand and with the other hand pull the seat outwards with some force.



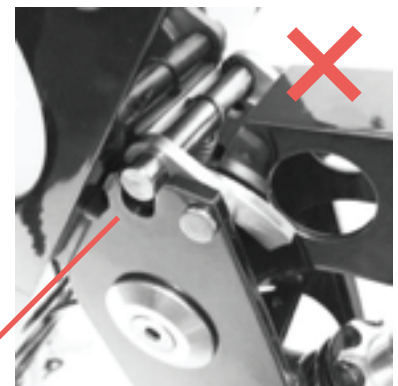
**WARNING: LIFT UP ON THE HANDLEBARS TO GET THE LOCKING PIN TO SNAP INTO THE SLOT. THERE IS NO NEED TO USE YOUR FINGERS. IF YOU INSIST ON USING YOUR FINGERS, USE CAUTION NOT TO PINCH THEM BETWEEN ANY OF THE METAL COMPONENTS.**

When opening the URB-E, be sure that the locking pin falls completely into the slot, as seen to the right.



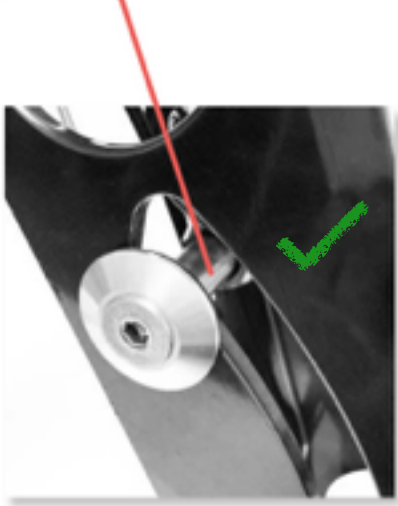
**WARNING: RIDING THE URB-E WITHOUT THE LOCKING PIN SECURELY IN ITS SLOT COULD CAUSE DAMAGE TO THE LOCKING PIN AND / OR TO THE SLOT, AND IS AN ABUSE THE PRODUCT AND MAY NOT BE COVERED BY YOUR WARRANTY.**

DO NOT RIDE THE URB-E WHEN THE **LOCKING PIN** IS NOT SECURELY IN ITS SLOT.



If the **locking pin** does not fall into the slot as seen to the right, simply lift up slightly on the handlebars, and the pin should automatically snap into the slot.

**SHOCK ABSORBER PIN :** The bottom pin of the shock is designed to travel up and down the slot channel in the swing arm, pictured here. When your URB-E is unfolded into the riding position, the shock pin should automatically fall into the furthest forward location of the slot. If the shock pin does not do so, and instead comes to rest on the top of the channel apex, do not attempt to sit on the URB-E. Lift the seat up again and make sure the pin falls into the correct forward position.



**WARNING: IF THE SHOCK PIN IS NOT IN THE CORRECT POSITION, THE URB-E HAS THE POTENTIAL TO FOLD UP WHILE THE USER IS RIDING AND INJURE THE USER**

A video showing you how to safely unfold your URB-E is available on [www.urb-e.com](http://www.urb-e.com) or [www.vimeo.com/urberides.com](http://www.vimeo.com/urberides.com)

HOW TO FOLD YOUR

**URB-E**

To fold the URB-E back into the closed, transportable position, hold on to the handlebar with one hand and lift up on the seat to disengage the main **LOCKING PIN**.



Using the handlebars for stability, tip the URB-E forward to let the rear swing arm collapse into the folded position. The swing arm needs to be fully collapsed and flush with the battery tube in order for it to stay locked in this position.



**WARNING: WHEN FOLDING UP YOUR URB-E, NEVER PLACE YOUR HANDS OR FINGERS BETWEEN (1) THE SWING ARM AND BATTERY TUBE-OR- (2) BETWEEN THE SWING ARM AND THE SEAT POST-OR-(3) ON OR UNDERT THE FRONT AND BACK FOOT RESTS - OR- (4) BETWEEN THE DISK BRAKE AND THE RIGHT REAR FORK PLATE, SERIOUS INJURY COULD OCCUR TO YOUR HANDS AND FINGERS. TO AVOID PINCH POINTS, HOLD ON TO THE HANDLEBARS WITH YOUR FREE HAND WHEN**

**FOLDING UP YOUR URB-E. TO RELEASE A PINCHED FINGER OR HAND, UNFOLD THE URB-E OR PULL THE SEAT OUTWARDS AWAY FROM THE SWING ARM JUST AS YOU DO WHEN UNFOLDING YOUR URB-E.**



To avoid pinch points, hold on to the handlebars with your free hand when folding your URB-E. To release a pinched finger or hand, unfold the URB-E or pull the seat outwards away from the swing arm just as you do when unfolding your URB-E.

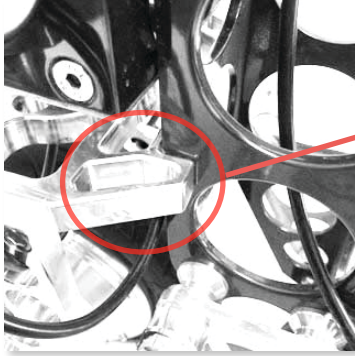
Once the swing arm is fully collapsed, push the seat all the way down until it clicks into the locked position and is flush with the top of the swing arm.



**WARNING: KEEP YOUR FINGERS AWAY FROM THE BOTTOM OF THE SEAT POST, ESPECIALLY WHERE THE SWING ARE FITS INTO THE CRADLE, SO YOUR FINGERS DO NOT GET PINCHED OR SERIOUSLY INJURED.**



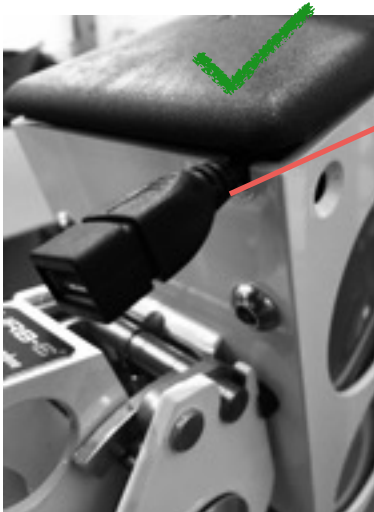
**WARNING: BE SURE THAT THE FRONT WHEEL IS ALIGNED STRAIGHT SO THAT THE SWING ARM FITS INTO THE CRADLE ON THE BACKSIDE OF THE FORK TOP PLATE. WITH YOUR FREE HAND ON THE HANDLEBAR, PUSH THE SWING ARM INTO THE CRADLE.**



**WARNING: THE ELECTRIC MOTOR ON THE FRONT WHEEL GETS VERY HOT WHILE RIDING YOUR URB-E. DO NOT TOUCH THE MOTOR WITH ANY PART OF YOUR BODY WHILE RIDING OR FOLDING YOUR URB-E AND LET THE MOTOR COOL OFF AFTER RIDING BEFORE TOUCHING THE MOTOR.**



**WARNING: CHECK THAT THE EXCESS SLACK IN THE USB CABLE IS STORED INSIDE THE BATTERY TUBE. THERE SHOULD BE NO EXCESS SLACK HANGING FROM THE BATTERY TUBE. IF THE USB CABLE IS NOT STORED CORRECTLY, IT COULD GET SNAGGED OR DAMAGED, RESULTING PERSONAL INJURY.**



A video showing you how to safely fold your URB-E is available at [www.urb-e.com](http://www.urb-e.com) or at [www.vimeo.com/urberides.com](http://www.vimeo.com/urberides)



## BATTERY AND CHARGER USE AND CARE:

Included with your new URB-E is a 36v lithium-ion battery and lithium-ion battery charger. Your URB-E battery is designed for high capacity charging and a long lifespan; however, improper use will damage the battery and decrease its charge strength and capacity.

- Recharge time: 4 hours
- Runtime: The URB-E has a 20-mile range on a full charge. Depending on the speed of the rider, a full charge can last up to 2 hours.



**WARNING: IMPROPER USE, STORAGE, HANDLING OR DISPOSAL OF A BATTERY OR THE CHARGER CAN RESULT IN FIRE, ELECTROCUTION, SERIOUS INJURY OR EVEN DEATH.**

### Charging your URB-E:

1. Turn the URB-E off before charging.



**WARNING: TO PREVENT THE CONNECTOR FROM SPARKING, PLUG THE CHARGER CONNECTOR INTO THE CHARGE PORT OF THE URB-E (LOCATED AT THE TOP OF THE BATTERY TUBE) BEFORE PLUGGING THE CHARGER INTO AN OUTLET.**



**WARNING: TO REDUCE THE RISK OF IGNITION OR EXPLOSION, ALWAYS USE CHARGER WITH ADEQUATE VENTILATION AND IN NON-COMBUSTIBLE CONDITIONS.**

When inserting the battery back into the URB-E, make sure the bottom of the battery plugs into the prongs at the bottom of the battery tube.

2. Plug the charger into a standard 110v or 220v wall outlet. Check to make sure the LED light on the charger lights up.



**WARNING: DO NOT DISABLE THE GROUND PRONG OR ANY OTHER PRONG ON YOUR THREE-PRONG PLUG. DOING SO INCREASES THE RISK OF ELECTROCUTION, FIRE AND PERSONAL INJURY OR DEATH.**

3. The LED light on the charger will turn from red to green once the URB-E is fully charged. Unplug the charger from the outlet and do so promptly after charge is complete.

### CHECKING THE BATTERY CHARGE:



When the URB-E is on, the LED lights on the throttle will turn on, indicating current charge status of the battery.

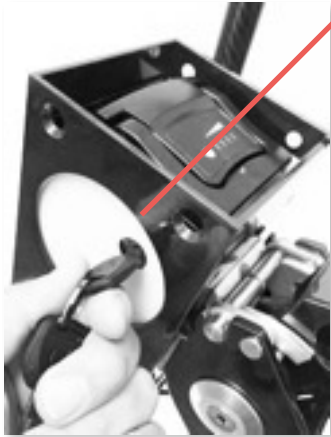


Battery charge level can also be checked by removing the battery tube cap and pressing the button next to the LED lights on the top of the battery when the key is turned to the “ON” position. Only do this while your URB-E is stopped; never while riding



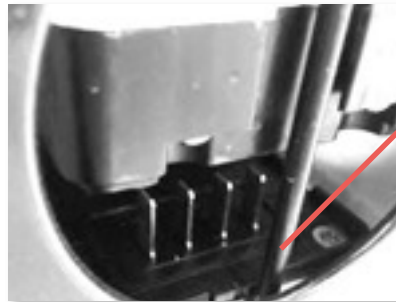
#### REMOVING YOUR BATTERY:

To remove the battery, turn the key counter-clockwise completely to the left past the “OFF” position to the “UNLOCK” position, and remove the key. This will retract the internal locking pin, allowing the battery to be removed from the battery tube.



**WARNING: IF YOU DAMAGE OR DISABLE THE INTERNAL LOCKING PIN WHICH NORMALLY ASSURES THAT YOUR URB-E IS TURNED OFF WHEN REMOVING OR REINSTALLING THE BATTERY, STOP USING YOUR URB-E UNTIL THE DAMAGE TO THE PIN IS REPAIRED. USING THE URB-E BEFORE IT IS REPAIRED MAY RESULT IN SPARKING, OTHER ELECTRICAL MALFUNCTION, UNINTENDED BATTERY MOVEMENT WHILE RIDING, AND MAY LEAD TO SERIOUS INJURY OR EVEN DEATH.**

Remove the battery tube cap and then lift up on the battery handle.



#### BATTERY AND CHARGER MAINTENANCE :

After much use, your battery’s charge holding capacity will decrease. However, if your battery does not hold sufficient charge even for a short trip, contact URB-E to order a replacement.

The charger supplied with your URB-E should be regularly examined for damage to the cord, plug, and other parts. In the event of damage, do not charge the electric vehicle until the charger has been repaired or replaced. If the charger emits unusual sounds or odors, immediately stop using it and contact URB-E customer service.



- Recharge the battery after every use.
- Use only the provided charger, as a lithium ion battery requires a specially designed charger. (Use of an unapproved charger could result in overheating or fire.)

- Unplug charger and disconnect from your URB-E when not in use.
- Never store the battery in a discharged state. (If you will not use your URB-E for an extended period of time, charge it fully and then recharge every 3 months)
- Recharge the battery before it becomes completely discharged. (When completely discharged, battery capacity will be reduced.)
- Store battery in a cool, dry place.
- Electrical equipment may generate heat. Keep away from combustible materials.
- Do NOT subject the battery or charger to extremely high temperatures such as in direct sunlight, near a fire, etc.
- Do NOT store in extremely low temperatures.
- Do NOT store the battery or charger in extremely low temperatures.
- Do NOT immerse the battery or charger in water or other liquids.
- Do NOT place the battery or charger near flammable or corrosive substances.
- The charger is NOT weather proof. Keep dry and away from water and fire.
- Do NOT use the battery or charger to power devices other than your URB-E.
- Do NOT exceed recommended charging time of 4 hours.
- Do NOT attempt to disassemble, repair or modify the battery.
- Do NOT put the battery in water, salt or acidic solutions.
- Do NOT store in high temperatures such as in direct sunlight, near a fire, etc.
- Do NOT disassemble, repair or modify the battery.
- Follow proper battery disposal procedure: Recycle lithium-ion batteries. Do not throw away in regular trash or attempt to incinerate.

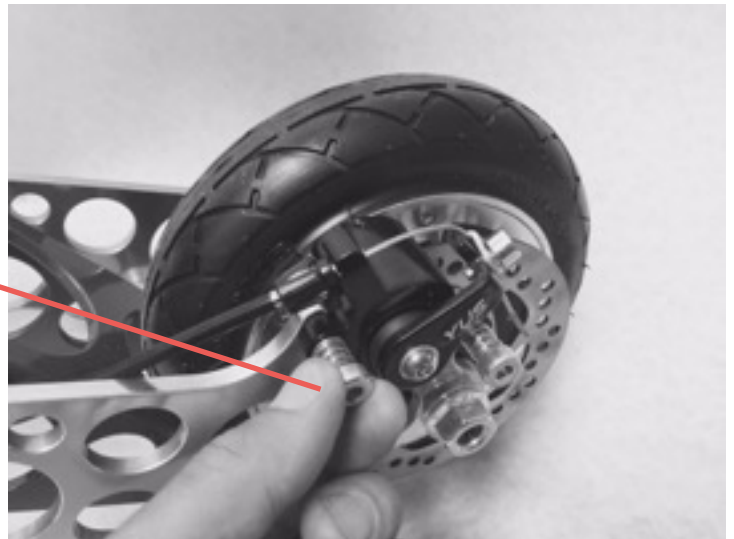


**WARNING: IMPROPER USE, STORAGE, HANDLING OR DISPOSAL OF A BATTERY OR THE CHARGER CAN RESULT IN FIRE, ELECTROCUTION, SERIOUS INJURY OR EVEN DEATH.**



## URB-E BRAKE ADJUSTMENT

There are very few adjustments that may need to be made as you use your URB-E. Depending on how often and how forcefully you use the handbrake on your URB-E and wear down the disk brake, from time to time, you may want to adjust the disk brake. No tools are necessary or appropriate to adjust the brake. The adjustment process is accomplished by simply using your fingers to rotate the adjustment knob where the brake cable meets the rear fork. See the picture.





**WARNING: THE DISC BRAKE WILL BE HOT AFTER RIDING. WAIT UNTIL THE DISC BRAKE HAS COOLED OFF BEFORE MAKING A BRAKE ADJUSTMENT OR BEFORE TOUCHING THE DISC BRAKE.**



**WARNING: DO NOT UNDER ANY CIRCUMSTANCES ATTEMPT TO ADJUST THE DISC BRAKE WHERE THE DISC BRAKE ITSELF IS LOCATED ON THE REAR WHEEL. DO NOT PUT YOUR FINGER IN ANY OF THE HOLES IN THE REAR FORK. THE REAR FORK AND THE REAR WHEEL TOGETHER ARE A POSSIBLE PINCH POINT, ESPECIALLY IF A FINGER IS PUT THROUGH A HOLE IN THE REAR FORK AND INTO THE REAR WHEEL. SUCH A FINGER COULD BE AMPUTATED OR YOU COULD BE OTHERWISE SERIOUSLY INJURED IF THE REAR WHEEL IS ROTATED (EVEN UNINTENTIONALLY) WHILE A FINGER IS IN A HOLE IN THE REAR FORK. KEEP CHILDREN AWAY FROM THE URB-E TO REDUCE THIS RISK.**



## URB-E REPAIR AND MAINTENANCE

Please Note: This manual is not intended as a detailed service, repair or maintenance manual. Please seek assistance from a qualified technician for service, repairs or maintenance.

Please visit our website [www.urb-e.com](http://www.urb-e.com) or email us at [support@urban626.com](mailto:support@urban626.com) for repair and maintenance information.



**WARNING: YOU COULD BE SERIOUSLY INJURED OR EVEN KILLED IF YOU IMPROPERLY ATTEMPT OR MAKE REPAIRS.**

APPEARANCE/CARE: You can periodically clean your URB-E with a damp cloth to maintain its shiny finish. Store your URB-E out of direct sunlight and in a dry, cool environment to prevent unnecessary damage. You can also update and change the colored sleeve inserts displayed at the front of your URB-E.

**TROUBLESHOOTING GUIDE** \*Units should be turned off and fully charged prior to doing any troubleshooting, adjustment, etc.

Problem	Possible Cause	Solution
Does not work out of the box	Loose connections	Check for loose connections/wires
Charger not working	Not plugged in correctly	Check lights on charger: Red = charging Green = charging complete No light = replace charger
	Outlet not working	Check power to wall outlet Try a different outlet
URB-E no longer works	Battery will not hold a charge	If the motor makes a clicking sound, battery needs to be replaced
	Kill switch is engaged	Make sure the kill switch is in the pushed in position
Short ride time/Runs slow	Rider weight	Do not exceed the 250 lb max weight limit
	Riding conditions	Use only on flat, dry surfaces Avoid inclines and debris
	Battery is not fully charged	Charge for a full 4 hours for max battery capacity
	Damaged battery	Do not store in extreme temperatures Always store and charge in optimal conditions (see Battery and Charger Care section) Replace battery if necessary
URB-E doesn't run		Battery key is in ON position "Kill" switch on throttle handle is in ON position (switched depressed) Check battery for charge. Green or orange light on throttle need to be lit. Brake lever is released
URB-E doesn't fold		Pull the seat all the way up to disengage lock With the seat still up fold the rear swing arm towards battery tube Check for brake cable not being pinched between swing arm and battery tube

Urb-E doesn't unfold		<p>Pull seat up to overcome spring resistance and then all the way up to disengage lock</p> <p>By pulling the seat up unfold the swingarm until fully extended, then release the seat down</p> <p>Pull handlebar up slightly to let locking pin slide all the way down into bottom of groove</p>
Seat doesn't lock in folded position		<p>Push the seat all the way down until the resistance of the spring is overcome and the seat post snaps in it's locked position</p>
Disc brake rubbing		<p>Adjust caliper position by rear adjustment screws</p>
Brake lever pulls all the way to throttle		<p>Turn brake cable adjuster next to the brake handle to reduce slack</p>

## **URB-E** LIMITED WARRANTY:

All sales of URB-E products are final. URB-E products cannot be returned unless the product qualifies for repair or replacement under the limited warranty, which is set forth below.

1. Urban626, LLC (the maker of this limited warranty and sometimes referred to as "we" or "us" or "our") warrants to the original retail purchaser (sometimes referred to as "you") of the URB-E product that the product will be free from defects in material and workmanship for a period of 1 year from the date of the first retail purchase of the product.
2. You must be able to demonstrate the purchase of the product, so please keep proof of purchase.
3. You will be responsible for packaging and shipping the product to us, so please keep the original packaging during the warranty period.
4. Email us for all warranty claims at [support@urban626.com](mailto:support@urban626.com). Be sure to include the proof of purchase and description of product defects. We have the right to reasonably make all warranty claim decisions.
5. If a claim is approved, the purchaser is responsible for proper packaging, adequate insurance and shipment of the product. The purchaser will be reimbursed for shipping charges after assessments and repairs have been made to the product.
6. Our warranty obligation is limited to repairing or, at our discretion, replacing the defective part.
7. This Limited Warranty does not cover normal wear and tear, tires, tubes or cables, or any damage, failure or loss caused by improper assembly, maintenance, repair, storage or use of the product.
8. This warranty does not cover damages caused by alteration of parts, removal or parts, tampering, disassembling, or any installation of parts not manufactured or sold by URB-E.
9. This warranty does not cover damages caused by neglect or improper use. Improper use of an URB-E includes: riding in sand, dirt, mud, unpaved surfaces; street racing, dirt racing, hill racing, or any similar activity; ramp jumping, stunt jumping, or any similar activity.
10. This Limited Warranty will be void if the product is ever used in a manner other than for recreation or transportation, or modified in any material way.
11. We are not liable for incidental or consequential loss or damage due directly or indirectly to the use of this product. We are not liable for any damages or injuries incurred from improper use of the product.
12. The URB-E is made to be used under fair weather conditions. We are not liable for damages or injuries resulting from riding in the rain, snow, or any harsh weather conditions.
13. The URB-E is not a toy and is not made to be used by persons under 18 years of age.
14. We do not offer an extended warranty.
15. This warranty only applies to product sold by URBAN626, LLC directly or through our authorized retailer and only to product sold through distribution channels authorized by us.

URBAN626, LLC MAKES NO OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE.

IN NO EVENT SHALL URBAN626, LLC BE LIABLE FOR INCIDENTAL, CONTINGENT, SPECIAL OR CONSEQUENTIAL DAMAGES IN CONNECTION WITH THIS WARRANTY.

SOME STATES DISALLOW CERTAIN DAMAGE EXCLUSIONS; SOME OF THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

**Contact Us: URBAN626, LLC [support@urban626.com](mailto:support@urban626.com)**

## FAQ

Q. How long does it take to fully charge the battery?

A. Approximately 4 hours if the URB-E is completely discharged.

Q. Do I need a driving license, insurance or registration to ride an URB-E?

A. No, you don't. According to U.S. Federal law, two-wheeled electric vehicles under 750 watts, with a top speed under 20 mph are classified as "low speed electric vehicles" and not motor vehicles. However, the law does require the use of a helmet and riders must be at least 16 years old. Our recommended rider age for the URB-E is 18 years old. Check your local and state laws for requirements specific to your area. Check with your insurance to see if your insurance will cover you and your URB-E.

Q. How far can I ride on an URB-E?

A. On a full charge, the URB-E has a range of about 20 miles. Traveling up steep inclines will take more energy out of the battery, and is not recommended. Factors such as road surface, wind resistance and weight of the rider can also affect the URB-E's range.

Q. What should I do if my tire wears down?

A. Contact URB-E for a replacement.

Q. How do I know when the battery is low?

A. Check the battery charge indicator located on the right side of the handlebars.

Q. How fast can an URB-E go?

A. An URB-E's top speed on a level surface is 15 mph. However, speed can be affected by rider weight, road conditions, etc.

Q. How much does an URB-E weigh?

A. An URB-E weighs approximately 35lb. due to its lightweight technology!

Q. Is there a warranty on my purchase?

A. URB-E offers a 1 year limited warranty on all URB-E purchases. Refer to the warranty section of this manual for terms, conditions and limitations.

Q. How portable is the URB-E?

A. The URB-E is easily collapsible and is small enough to fit comfortably in the trunk of a car.



## RECORD YOUR **URB-E** INFORMATION:

For your records, save your original sales receipt with this manual and write the serial number below. Your URB-E model and serial number can be found on the plaque located on top of the seat post:

Model Number: \_\_\_\_\_

Serial Number: \_\_\_\_\_

Color of Frame: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_

Location of Purchase: \_\_\_\_\_



### **UPDATES TO WARNINGS AND OWNER'S MANUAL**

We will provide you with updates to our warnings and owner's manual on our website, [www.urb-e.com](http://www.urb-e.com) so please check it periodically. We will also email you updated information, so its important that you keep your current email address on file with us. To update your email, go to our website.

# URB-E Warning Diagram

01-000166-00-00 Seat  
Lock Warning Label

01-000164-00-00  
General Warning Tag



## ! WARNING

### IF USED IMPROPERLY, BATTERY CAN BE DANGEROUS.

- To avoid sparking, plug the charger into the battery tube before plugging the charger into the outlet
- Do NOT put the battery in water, salt solution or acidic solution
- Do NOT store in high temperatures such as in direct sunlight, near a fire, etc.
- Do NOT store in extremely low temperatures
- Do NOT place the battery near flammable or corrosive substances
- Do NOT attempt to disassemble, repair or modify the battery
- Only use the provided charger for your URB-E
- Only use the battery to charge your URB-E. Do NOT use battery for other devices

TO ENSURE MAXIMUM BATTERY LIFE, FOLLOW THE INSTRUCTIONS BELOW:

- Always store battery in a cool, dry place
- Follow proper battery disposal procedure—Recycle the battery. Do NOT throw away in regular trash
- Use only in accordance with owners' manual directions
- Do NOT store in a discharged state
- Do NOT exceed recommended charging time of 4 hours

**FAILURE TO FOLLOW THESE INSTRUCTIONS CAN RESULT IN DAMAGE TO BATTERY, PERSONAL INJURY, OR FIRE.**



## ! WARNING

This charger is not weatherproof. Keep dry and away from water and fire. Electrical equipment may generate heat. Always use charger with adequate ventilation and in non-combustible conditions. Do not use charger to power devices other than your URB-E. Unplug charger and disconnect it from your URB-E when not in use. Do not exceed recommended charging time of 4 hours.

If the charger becomes damaged in any way, do not charge the URB-E until the charger has been repaired or replaced.

If the charger emits unusual sounds or odors, immediately stop use.

To avoid sparking, plug the charger connector into the battery tube before plugging the charger into the outlet.

Only plug charger into a standard 110v or 220v wall outlet.

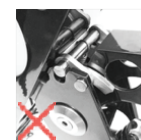
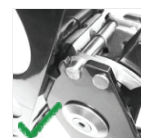


## WARNING

**PINCH POINTS  
KEEP HANDS  
CLEAR**

## ! WARNING

When opening the URB-E from its foldable, trans-portable position, pull the seat outwards and make sure the locking pin falls completely into its slot. **DO NOT RIDE THE URB-E WHEN THE LOCKING PIN IS NOT SECURELY IN ITS SLOT.**



## ! WARNING

USING THIS PRODUCT MAY BE A DANGEROUS ACTIVITY AND MAY RESULT IN INJURY OR DEATH EVEN WHEN USED WITH PROPER SAFETY PRECAUTIONS.

### AGE 18+

Operation of this URB-E by children under the age of 18 increases the risk of severe injury or death. This product is intended for adult use only. The URB-E is NOT a toy. NEVER permit children under age 18 to operate the vehicle. Keep this product away from unsupervised children.

### MAX WEIGHT 250 LBS

Do NOT exceed the weight limit of 250 lb (113 kg). The URB-E is intended for single rider use only. Do NOT ride with any additional passengers.



Always wear a helmet and proper protective gear when operating an URB-E. Do NOT ride barefoot.

LOCATE AND READ OWNER'S MANUAL. FOLLOW ALL INSTRUCTIONS AND WARNINGS.

WARNINGS AND INSTRUCTIONS MAY CHANGE OVER TIME. GO TO [WWW.URB-E.COM/SAFETY](http://WWW.URB-E.COM/SAFETY) FOR THE MOST UPDATED SAFETY INSTRUCTIONS.

## ! WARNING

**IMPROPER USE OF URB-ES CAN CAUSE SEVERE INJURY OR DEATH. ALWAYS USE CAUTION. USE AT YOUR OWN RISK.**

### NEVER:

- ride in or against traffic, or in the street
- ride at night, in low visibility conditions or in bad weather such as rain or fog
- ride the URB-E if you have pre-existing physical or mental conditions that impair your common sense, judgement, or physical abilities
- use if pregnant or if you have heart, head, back, or neck conditions
- attempt to repair or modify the URB-E's original design or configuration
- attempt tricks and/or stunts

### ALWAYS:

- pay attention to your surroundings and watch out for pedestrians, bikes, other vehicles, and moving hazards
- follow proper riding practices as outlined in the owner's manual
- use this product only on flat, dry, level ground clear of loose debris
- check local laws and regulations to determine where you can use your URB-E
- use both hands when riding

Failure to use common sense and heed the above warnings increases the risk of injury.

WARNINGS AND INSTRUCTIONS MAY CHANGE OVER TIME. GO TO [WWW.URB-E.COM/SAFETY](http://WWW.URB-E.COM/SAFETY) FOR THE MOST UPDATED SAFETY INSTRUCTIONS.