

# Nero Oro Fluted Ceramic

Nero Oro Glossy Black Fluted Ceramic Tile is a sleek and sophisticated choice to enhance any residential or commercial space. This exquisite ceramic tile features a glossy black finish and a unique fluted design, adding a touch of contemporary elegance and texture to your interiors. The Nero Oro tile offers versatility in design, making it a perfect choice for creating dramatic feature walls and stylish backsplashes.

# SPECIFICATIONS

# APPLICATIONS

**Product Name:** Nero Oro Fluted Ceramic Tile

**Product SKU:** LCNV-2320

**Materials:** Ceramic Glossy

**Color Family:** Black

**Sheet Size:** 11.81x35.43"

**Sheet Coverage Size:** 2.91 Sq ft

**Quantity per Box:** 4 pieces per box

**Sq Ft Per Box:** 11.63 Sq ft

**Outside Applications:** No

**Interior Walls:** Yes

**Low Traffic Floors:** No

**High Traffic Floors:** No

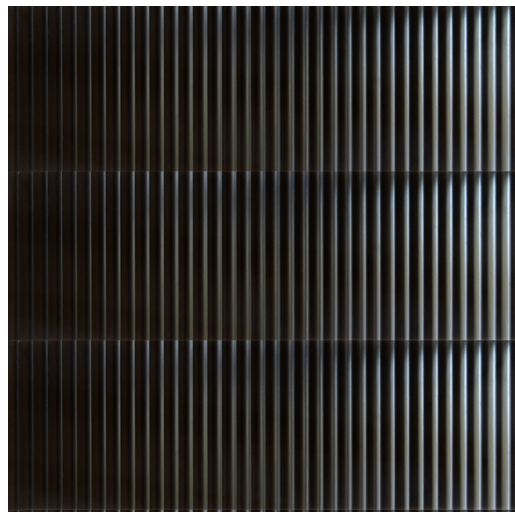
**Shower Walls:** Yes

**Shower Floors:** No

**Steam Room:** No

**Pool Use:** No

# COLOR FAMILY



# CARE GUIDE

Ceramic tiles are a popular choice for flooring, walls, due to their durability, versatility, and aesthetic appeal. Proper care and maintenance can help prolong the life and beauty of your ceramic tiles. Here's a comprehensive ceramic tile care guide to help you keep your tiles looking their best:

## 1. Regular Cleaning:

Sweep or vacuum regularly to remove dirt and debris that can scratch the surface of the tiles.

Use a damp mop or cloth to clean the tiles with a mild detergent or a pH-neutral tile cleaner. Avoid using abrasive or acidic cleaners that can damage the tile surface.

## 2. Grout Care:

Grout can be a magnet for dirt and stains. Regularly clean grout lines using a grout brush or an old toothbrush with a mild grout cleaner. Avoid using bleach or harsh chemicals, as they can weaken the grout.

Applying a grout sealer once a year can help prevent staining and make grout cleaning easier.

## 3. Stain Removal:

Promptly clean up spills to prevent staining. Blot liquids and scrape solids gently to avoid spreading the stain.

For tougher stains, such as grease or coffee, use a mixture of baking soda and water or a commercial stain remover. Test the solution in an inconspicuous area before applying to the stain.

## 4. Preventing Scratches:

Place doormats at entryways to trap dirt and prevent scratches from abrasive particles.

Use felt pads or rubber protectors under furniture legs to prevent scratching when moving or rearranging items.

## 5. Avoiding Impact Damage:

Ceramic tiles can chip or crack if heavy objects are dropped on them. Be careful when handling heavy items, and use rugs or mats in areas where items are likely to be dropped.

## 6. Avoid Excessive Moisture:

While ceramic tiles are water-resistant, prolonged exposure to standing water can damage grout and even seep through and damage the subfloor. Wipe up water spills promptly and use mats in areas prone to moisture.

## 7. High-Traffic Areas:

In areas with high foot traffic, consider using rugs or runners to reduce wear and tear on the tiles.

## 8. Avoid Abrasive Cleaners:

Avoid using harsh scrub brushes, steel wool, or abrasive cleaning pads, as they can scratch the tile surface.

## 9. Regular Inspections:

Periodically inspect your tiles and grout for signs of damage, cracks, or loose tiles. Address any issues promptly to prevent further damage.

## 10. Professional Maintenance:

For deep cleaning, especially if you have tough stains or heavily soiled grout, consider hiring professional tile and grout cleaning services.

***Remember that specific care instructions may vary based on the type of ceramic tile and its finish. Always refer to the manufacturer's guidelines for cleaning and maintenance. With proper care, your ceramic tiles can maintain their beauty and functionality for years to come.***

# FREQUENTLY ASKED QUESTIONS

## **How do I place an order on your website?**

To place an order, simply browse our selection of tiles and add your desired items to the shopping cart. Proceed to the checkout page, where you'll need to provide your shipping address and payment details. Review your order and confirm to complete the purchase.

## **What payment methods do you accept?**

We accept major credit cards (Visa, Mastercard, American Express) and PayPal for online transactions. Your payment information is securely processed to ensure a safe shopping experience.

## **Do you offer free samples?**

Yes, we offer free samples for many of our tiles. You can request up to five samples, and we'll ship them to your address. This allows you to see and feel the tiles before making a larger purchase.

## **How long will it take to receive my order?**

Delivery times may vary depending on your location and the availability of the tiles. Generally, orders are processed within 1-3 business days, and shipping times range from 3 to 10 business days, depending on the destination.

## **Do you ship internationally?**

No, we do not ship internationally at this time.

## **Can I cancel or modify my order after it has been placed?**

If you wish to cancel or modify your order, please contact our customer support as soon as possible. We'll do our best to accommodate your request, but once an order has been shipped, it cannot be canceled or modified.

## **What if I receive damaged or defective tiles?**

In the unlikely event that your tiles arrive damaged or defective, please notify us within 48 hours of delivery. Provide us with photos of the damaged items, and we will arrange for a replacement or refund.

## **What is your return policy?**

We offer a 30-day return policy for unused and uninstalled tiles. If you change your mind about the tiles you ordered, you can return them for a refund, minus any shipping costs. Please review our full return policy on our website for more details.

## **Do you offer installation services?**

We do not provide installation services, but we can recommend trusted professionals or resources to help you with the installation process.

## **Are the colors of the tiles accurate on your website?**

We do our best to display accurate colors on our website. However, due to differences in monitor settings and lighting conditions, there may be slight variations in color. We recommend ordering samples to see the actual colors before making a larger purchase.

## **Do you offer bulk or trade discounts?**

Yes, we offer bulk and trade discounts for large orders and professional partners. Please contact our customer support or check our website for more information on our trade programs.

## **Can I track my order?**

Yes, once your order is shipped, we'll provide you with a tracking number via email. You can use this tracking number to monitor the status and estimated delivery date of your shipment.

***If you have any other questions or concerns not covered in this FAQ, please feel free to contact our customer support team, and we'll be happy to assist you. Happy shopping!***