



Ivory Brass Luster

Featuring the elegant Eastern White marble and the stunning Brass intertwined in a stunning Sunburst pattern, meticulously curated to elevate your interiors with timeless allure. Eastern White, with its delicate gray veining over a pristine white surface, brings a sense of tranquility and sophistication to any room, the Brass with its intricate sunburst pattern adds a touch of artistic brilliance, capturing the essence of modern luxury. Transform your kitchen, bathroom or living area into a work of art.

SPECIFICATIONS

APPLICATIONS

Product Name: Ivory Brass Luster

Product SKU: LCNV-2304

Materials: Eastern White Marble, Brass

Color Family: White, Black

Sheet Size: 12.9x11.8"

Thickness: 3/8"

Sheet Coverage Size: 1.06 sq ft

Quantity per Box: 5 Sheets per box

Sq Ft Per Box: 5.29 sq ft

Outside Applications: No

Interior Walls: Yes

Low Traffic Floors: No

High Traffic Floors: No

Shower Walls: No

Shower Floors: No

Steam Room: No

Pool Use: No

COLOR SELECTION



CARE GUIDE

ENVIRONMENT INSTALLATION: Caution should be exercised when installing mosaics with brass accents in wet rooms and bathrooms, as prolonged exposure to moisture can lead to loosening of the brass accents over time. Additionally, the moisture can accelerate the patina process, altering the appearance of the brass and potentially compromising its aesthetic appeal and leaking into the marble. Feel free to schedule a design consultation to learn more and get professional design recommendations.

1. Cleaning:

Daily Cleaning: Wipe down marble surfaces with a soft, damp cloth to remove dust and debris. Avoid using abrasive or acidic cleaners as they can damage the marble's surface.

Spills: Clean up spills immediately to prevent staining. Blot the spill gently with a clean cloth and avoid rubbing, as that can spread the liquid.

pH-Neutral Cleaners: Use a pH-neutral, non-abrasive cleaner specifically designed for marble. Avoid acidic cleaners (such as vinegar or lemon juice) as they can etch the surface.

Soft Bristle Brush: For tougher dirt or grime, use a soft bristle brush along with a mild cleaner to gently scrub the surface.

2. Sealing:

Sealing Schedule: Marble is porous and can absorb liquids, leading to stains. Depending on usage, it's recommended to seal marble every 6-12 months to create a protective barrier.

Sealing Process: Clean the marble thoroughly and ensure it's dry before applying a marble sealer. Follow the manufacturer's instructions for application and drying time.

3. Stain Prevention:

Coasters and Mats: Use coasters under glasses and mats under any items that could scratch or leave marks on the marble.

Wipe Spills Promptly: As mentioned earlier, wipe up spills immediately to prevent staining.

Avoid Acidic Foods: Acidic substances like citrus fruits, vinegar, and tomato sauce can etch the marble's surface. Be cautious with these items around marble surfaces.

4. Scratches and Etching:

Avoid Abrasives: Don't use abrasive cleaning pads, scouring powders, or harsh chemicals, as they can scratch or damage the marble.

Use Cutting Boards: Don't cut directly on marble surfaces, as it can lead to scratches.

5. Maintenance:

Regular Dusting: Dust marble surfaces regularly to prevent dirt and debris buildup.

Polishing: Use a marble-specific polishing compound to restore the shine if it dulls over time.

6. Avoid Heat:

Hot Objects: Don't place hot pots, pans, or other heat-emitting objects directly on marble surfaces, as it can cause discoloration or damage.

7. Professional Care:

Deep Cleaning: Periodically, consider hiring professionals to deep clean and polish your marble surfaces.

Restoration: If your marble becomes significantly scratched, etched, or damaged, consider professional restoration services.

Remember that marble care can vary depending on the type of marble you have (there are different varieties with varying degrees of hardness and porosity) and its specific use. Always check the care recommendations provided by the manufacturer or supplier and tailor your maintenance routine accordingly.

FREQUENTLY ASKED QUESTIONS

How do I place an order on your website?

To place an order, simply browse our selection of tiles and add your desired items to the shopping cart. Proceed to the checkout page, where you'll need to provide your shipping address and payment details. Review your order and confirm to complete the purchase.

What payment methods do you accept?

We accept major credit cards (Visa, Mastercard, American Express) and PayPal for online transactions. Your payment information is securely processed to ensure a safe shopping experience.

Do you offer free samples?

Yes, we offer free samples for many of our tiles. You can request up to five samples, and we'll ship them to your address. This allows you to see and feel the tiles before making a larger purchase.

How long will it take to receive my order?

Delivery times may vary depending on your location and the availability of the tiles. Generally, orders are processed within 1-3 business days, and shipping times range from 3 to 10 business days, depending on the destination.

Do you ship internationally?

No, we do not ship internationally at this time.

Can I cancel or modify my order after it has been placed?

If you wish to cancel or modify your order, please contact our customer support as soon as possible. We'll do our best to accommodate your request, but once an order has been shipped, it cannot be canceled or modified.

What if I receive damaged or defective tiles?

In the unlikely event that your tiles arrive damaged or defective, please notify us within 48 hours of delivery. Provide us with photos of the damaged items, and we will arrange for a replacement or refund.

What is your return policy?

We offer a 30-day return policy for unused and uninstalled tiles. If you change your mind about the tiles you ordered, you can return them for a refund, minus any shipping costs. Please review our full return policy on our website for more details.

Do you offer installation services?

We do not provide installation services, but we can recommend trusted professionals or resources to help you with the installation process.

Are the colors of the tiles accurate on your website?

We do our best to display accurate colors on our website. However, due to differences in monitor settings and lighting conditions, there may be slight variations in color. We recommend ordering samples to see the actual colors before making a larger purchase.

Do you offer bulk or trade discounts?

Yes, we offer bulk and trade discounts for large orders and professional partners. Please contact our customer support or check our website for more information on our trade programs.

Can I track my order?

Yes, once your order is shipped, we'll provide you with a tracking number via email. You can use this tracking number to monitor the status and estimated delivery date of your shipment.

If you have any other questions or concerns not covered in this FAQ, please feel free to contact our customer support team, and we'll be happy to assist you. Happy shopping!