

# Cordelia Glass Pennytile

A luxurious, captivating glass penny tile where modern aesthetics meet the opulent allure of gold. These tiles were designed to create a breathtaking visual impact, featuring a striking gold that adds a touch of glamour and sophistication to your interiors. The unique penny tile shape adds depth and texture to any project residential or commercial, creating an intriguing focal point that catches the eye on sight.

## **SPECIFICATIONS**

## **APPLICATIONS**

Product Name: Cordelia Glass Pennytile

Product SKU: LCNY-2325

Materials: Glass

Color Family: Gold, Silver

**Sheet Size**: 12.2x12.2"

Thickness: 5/32"

Sheet Coverage Size: 1.03 sq ft

Quantity per Box: 10 sheets per box

Sq Ft Per Box: 10.34 sq ft per box

Outside Applications: No

**Interior Walls**: Yes

**Low Traffic Floors**: yes **High Traffic Floors**: No

**Shower Walls**: Yes **Shower Floors**: No

Steam Room: No

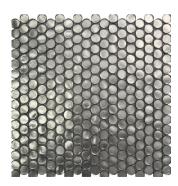
Pool Use: No

### **COLOR FAMILY**

LCNY-2325 GOLD



LCNY-2367 SILVER



# CARE GUIDE

Caring for glass tiles involves a combination of regular cleaning, maintenance, and precautions to ensure they remain in pristine condition.

Whether you have glass tiles in your kitchen, bathroom, or any other area, here's a comprehensive care guide:

### 1. Regular Cleaning:

Wipe down the glass tiles with a soft, damp cloth or sponge to remove dust and debris.

For stubborn dirt, use a mild, non-abrasive glass cleaner or a mixture of warm water and a few drops of dish soap.

Avoid using abrasive cleaners or scrub brushes that can scratch the glass surface.

#### 2. Grout Care:

If your glass tiles are installed with grout, keep the grout lines clean by using a soft brush or an old toothbrush. Avoid using abrasive tools that could damage the grout or tiles.

Regularly clean grout lines with a grout cleaner to prevent discoloration and mold growth.

### 3. Preventing Scratches:

Avoid dragging heavy objects across glass tile surfaces as this can cause scratches. Place protective pads or felt under furniture legs to prevent direct contact with the tiles.

### 4. Avoid Harsh Chemicals:

Steer clear of harsh chemicals, acidic cleaners, and abrasive substances, as these can damage the glass surface or the grout.

### 5. Sealing (if applicable):

Some glass tiles require sealing to prevent staining, especially if they have a porous surface. Check with the manufacturer or installer to determine if your glass tiles need sealing and follow their recommendations.

### 6. Preventing Hard Water Stains:

In areas with hard water, glass tiles can develop mineral deposits. Wipe down the tiles after each use to prevent water spots and dry the tiles to avoid mineral buildup.

### 7. Avoid Impact:

Glass tiles are delicate and can break upon impact. Avoid hitting them with sharp or heavy objects.

#### 8. Ventilation:

Proper ventilation is essential in areas with glass tiles, such as bathrooms and kitchens, to prevent excess humidity and mold growth.

### 9. Professional Cleaning and Maintenance:

Periodically, consider hiring professionals to clean and maintain your glass tiles. They have the right tools and expertise to ensure a thorough cleaning without causing damage.

### 10. Regular Inspections:

Regularly inspect your glass tiles for any signs of cracks, chips, or other damage. Address any issues promptly to prevent further deterioration.

Remember that different types of glass tiles may have specific care requirements, so always refer to the manufacturer's recommendations for the best care practices. By following these guidelines, you can help keep your glass tiles looking beautiful and well-maintained for years to come.

# FREQUENTLY ASKED QUESTIONS

### How do I place an order on your website?

To place an order, simply browse our selection of tiles and add your desired items to the shopping cart. Proceed to the checkout page, where you'll need to provide your shipping address and payment details. Review your order and confirm to complete the purchase.

### What payment methods do you accept?

We accept major credit cards (Visa, Mastercard, American Express) and PayPal for online transactions. Your payment information is securely processed to ensure a safe shopping experience.

### Do you offer free samples?

Yes, we offer free samples for many of our tiles. You can request up to five samples, and we'll ship them to your address. This allows you to see and feel the tiles before making a larger purchase.

### How long will it take to receive my order?

Delivery times may vary depending on your location and the availability of the tiles. Generally, orders are processed within 1-3 business days, and shipping times range from 3 to 10 business days, depending on the destination.

### Do you ship internationally?

No, we do not ship internationally at this time.

### Can I cancel or modify my order after it has been placed?

If you wish to cancel or modify your order, please contact our customer support as soon as possible. We'll do our best to accommodate your request, but once an order has been shipped, it cannot be canceled or modified.

### What if I receive damaged or defective tiles?

In the unlikely event that your tiles arrive damaged or defective, please notify us within 48 hours of delivery. Provide us with photos of the damaged items, and we will arrange for a replacement or refund.

### What is your return policy?

We offer a 30-day return policy for unused and uninstalled tiles. If you change your mind about the tiles you ordered, you can return them for a refund, minus any shipping costs. Please review our full return policy on our website for more details.

### Do you offer installation services?

We do not provide installation services, but we can recommend trusted professionals or resources to help you with the installation process.

### Are the colors of the tiles accurate on your website?

We do our best to display accurate colors on our website. However, due to differences in monitor settings and lighting conditions, there may be slight variations in color. We recommend ordering samples to see the actual colors before making a larger purchase.

### Do you offer bulk or trade discounts?

Yes, we offer bulk and trade discounts for large orders and professional partners. Please contact our customer support or check our website for more information on our trade programs.

### Can I track my order?

Yes, once your order is shipped, we'll provide you with a tracking number via email. You can use this tracking number to monitor the status and estimated delivery date of your shipment.

If you have any other questions or concerns not covered in this FAQ, please feel free to contact our customer support team, and we'll be happy to assist you. Happy shopping!