

Contempo Grace Porcelain

Get ready for the timeless elegance of Onyx Porcelain, where classic, clean, beauty meets modern functionality. Our blanc Onyx porcelain captures the mesmerizing essence of natural onyx with its profound but delicate veining, creating an air of sophistication in any interior. Enjoy luxury without the high maintenance, making them an ideal choice for both residential and commercial projects. The radiant beauty illuminates your interior with a sense of purity and grace.

SPECIFICATIONS

APPLICATIONS

Product Name: Onyx Porcelain

Product SKU: LCNY-2310-2311, 2312

Materials: Porcelain

Color Family: Black, Rose Pink, White

Sheet Size: 24x48

Sheet Coverage Size: 8 sq ft

Quantity per Box: 2 pcs per box

Sq Ft Per Box: 15.50 sq ft

Outside Applications: Yes

Interior Walls: Yes

Low Traffic Floors: Yes

High Traffic Floors: No

Shower Walls: Yes

Shower Floors: No

Steam Room: Yes

Pool Use: No

COLOR FAMILY

NOIR
LCNY-2310



ROSE
LCNY-2311



BLANC
LCNY-2312



CARE GUIDE

1. Regular Cleaning:

Sweep or vacuum the floor regularly to remove dirt and debris. This prevents scratches from abrasive particles.

Use a damp mop with a mild detergent or a pH-neutral tile cleaner. Avoid using harsh cleaners that might damage the tile or grout.

Dry the floor after mopping to prevent water spots or streaks.

2. Spills and Stains:

Wipe up spills promptly to prevent staining. Porcelain tile is generally stain-resistant, but certain substances like wine, coffee, and oil can leave stains if left unattended.

For stubborn stains, use a gentle cleaner and a soft scrub brush. Always test any new cleaner on a small, inconspicuous area first to ensure it doesn't harm the tile or grout.

3. Grout Maintenance:

Keep the grout lines clean to prevent discoloration. Regular cleaning with a mild grout cleaner or a mixture of baking soda and water can help.

Apply a grout sealer every year or as recommended by the manufacturer to protect the grout from moisture and staining.

4. Avoid Harsh Chemicals:

Avoid using abrasive cleaners, bleach, ammonia, or acidic solutions on porcelain tile, as they can damage the surface and grout.

Choose cleaning products that are specifically designed for porcelain tile.

5. Prevent Scratches and Impact:

Place felt or rubber pads under furniture legs to prevent scratching when moving them.

Avoid dropping heavy objects directly onto the tile, as this can cause chips or cracks.

6. Mats and Rugs:

Place doormats at entrances to prevent dirt and grit from being tracked onto the tile. This reduces wear and tear.

Use rugs or mats in high-traffic areas to protect the tile and reduce the risk of slipping.

7. Avoid High Heel Impact:

High heels, especially thin ones, can chip or crack porcelain tiles. Consider using protective caps on high heels indoors to prevent damage.

8. Outdoor Porcelain Tiles:

Outdoor porcelain tiles may require slightly different care. Regular sweeping and occasional pressure washing can help keep them clean.

Ensure that any outdoor tiles are installed properly to prevent water infiltration and damage due to freezing temperatures.

9. Grout Lines and Mold:

Keep grout lines dry to prevent mold growth. Adequate ventilation in bathrooms and kitchens helps prevent this issue.

If you notice mold or mildew in grout lines, clean it promptly with a mild bleach solution or a commercial mold cleaner. Rinse well afterward.

10. Professional Maintenance:

If your porcelain tile needs deep cleaning or restoration, consider hiring professionals who specialize in tile and grout cleaning. They can safely remove built-up grime and bring back the tile's original luster.

By following these care guidelines, you can ensure that your porcelain tile remains a beautiful and durable part of your home for years to come. Always refer to the manufacturer's recommendations for specific care instructions, as different types of porcelain tiles may have unique requirements.

FREQUENTLY ASKED QUESTIONS

How do I place an order on your website?

To place an order, simply browse our selection of tiles and add your desired items to the shopping cart. Proceed to the checkout page, where you'll need to provide your shipping address and payment details. Review your order and confirm to complete the purchase.

What payment methods do you accept?

We accept major credit cards (Visa, Mastercard, American Express) and PayPal for online transactions. Your payment information is securely processed to ensure a safe shopping experience.

Do you offer free samples?

Yes, we offer free samples for many of our tiles. You can request up to five samples, and we'll ship them to your address. This allows you to see and feel the tiles before making a larger purchase.

How long will it take to receive my order?

Delivery times may vary depending on your location and the availability of the tiles. Generally, orders are processed within 1-3 business days, and shipping times range from 3 to 10 business days, depending on the destination.

Do you ship internationally?

No, we do not ship internationally at this time.

Can I cancel or modify my order after it has been placed?

If you wish to cancel or modify your order, please contact our customer support as soon as possible. We'll do our best to accommodate your request, but once an order has been shipped, it cannot be canceled or modified.

What if I receive damaged or defective tiles?

In the unlikely event that your tiles arrive damaged or defective, please notify us within 48 hours of delivery. Provide us with photos of the damaged items, and we will arrange for a replacement or refund.

What is your return policy?

We offer a 30-day return policy for unused and uninstalled tiles. If you change your mind about the tiles you ordered, you can return them for a refund, minus any shipping costs. Please review our full return policy on our website for more details.

Do you offer installation services?

We do not provide installation services, but we can recommend trusted professionals or resources to help you with the installation process.

Are the colors of the tiles accurate on your website?

We do our best to display accurate colors on our website. However, due to differences in monitor settings and lighting conditions, there may be slight variations in color. We recommend ordering samples to see the actual colors before making a larger purchase.

Do you offer bulk or trade discounts?

Yes, we offer bulk and trade discounts for large orders and professional partners. Please contact our customer support or check our website for more information on our trade programs.

Can I track my order?

Yes, once your order is shipped, we'll provide you with a tracking number via email. You can use this tracking number to monitor the status and estimated delivery date of your shipment.

If you have any other questions or concerns not covered in this FAQ, please feel free to contact our customer support team, and we'll be happy to assist you. Happy shopping!