



Product User Guide

Glide Artisan Basin



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www.kingkraft.co.uk

PLEASE READ THIS USER GUIDE CAREFULLY BEFORE USE

Glide Artisan Basin

User Guide Contents



- 04 Product Intended Use
- 05 Important Safety Instructions
- 07 Operating Instructions
- 08 Installation & Maintenance Information
- 09 Serial Number & Guarantee Information
- 10 Kingkraft Contact Information

This product user guide has been issued to provide all important user operation and maintenance details. Please ensure you keep this document in a safe place so that you can refer to it when required.

Glide Artisan Basin

Product Intended Use



The Glide Artisan puts you in control. Design your own feature rich, pull out basin to best suit the specifications, preference and style for the intended user.

The Artisan has the added benefit of a range of customisation options and add-ons. Bespoke basin tops are available up to maximum 1000mm wide and include a Corian Calm Round Bowl.

Choose any colour of corian from our range to ensure your artisan best suits your bathroom style.

Design the shape and size of your basin top and choose the location of your discreet grab rails. Add our separate fixed illuminated mirror and Corian Upstand to complete the look.

This is a dynamic washing solution which features a fixed-height pull out basin. An ideal option if you want a washing solution which is specifically installed to meet an individual user's requirements. It can be installed at the preferred operating height of the user so that it is always ready and accessible for use every time it is needed.

This basin may be the ideal option for a user who can wash independently and does not require carer assistance; promoting user independence and autonomy. An ideal solution for users who can benefit from being positioned as close as possible to the basin. This basin design may be particularly ideal for a wheelchair user.

Comes With: Intatherm Safe Touch TMV3 ECO Basin Mixer Tap.



Important Safety Instructions



Please read these instructions carefully before using your Kingkraft product.

Be sure to keep the instructions safe for future reference.

Please ensure that all persons who use the basin are familiar with these instructions.

All safe-use instructions should be adhered to every time the product is in use.

Warning Symbols

The symbols below are used in this user manual to draw attention to hazards which may be encountered whilst using this product.



WARNINGS given in this manual identify possible hazards in procedures or conditions, which if not correctly followed, could result in death, injury or other serious adverse reactions.



CAUTIONS given in this manual identify possible hazards in procedures or conditions, which if not followed, could result in equipment damage or failure, and indicate moderate risk.



WEIGHT HAZARD symbols appears when there is a potential weight related hazard. This could be component weight, or a caution about Patient/User weight or loading.

If you have any doubt in the safe use of this basin, please contact Kingkraft for further advice on 0114 269 0697. A digital copy of these instructions can be downloaded from www.kingkraft.co.uk. It is recommended you download and save a digital copy, in the event that your printed booklet is damaged or lost.

Important Safety Instructions



WARNING. Maximum Safe Working Load (SWL) = 50kg. Do not overload the Basin.



WARNING. Always read the product instructions before using the Basin.



WARNING. Always carry out a risk Assessment before using the Basin, on both the individual(s) who will use it, and the environment in which it is used.



WARNING. Always ensure the User has been Clinically Risk Assessed as to their suitability before prescribing the Basin, in particular their size and medical/mental health condition.



WARNING. Do not sit or stand on the basin,



WARNING. It is not recommended that patients should be left unattended with the product unless they are competent independent users.



WARNING. Do not attempt to modify or repair the basin, it's components or any of its accessories in any way, doing so could potentially result in a hazard. Only competent individuals should maintain and repair the Basin.



WARNING It is the owners responsibility to perform a visual inspection prior to each use to check for any damage on the unit. If you suspect damage to the unit, contact Kingkraft for further advice, maintenance or repair.



WARNING The basin is provided with a TMV3 tap to limit water temperatures, however temperatures should always be checked prior to use. We recommend this should be done using a calibrated thermometer.

If you are in any doubt about the safe use of this product or require to arrange a repair, contact Kingkraft on 0114 2690697.

Product Operating Instructions



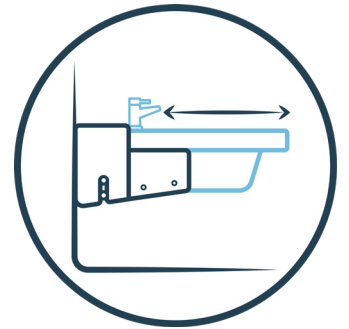
Maneuvering The Basin



Prior to maneuvering the basin, it is vital that a visual inspection is done to ensure that no persons or equipment are positioned where pushing or pulling the basin on its runner could cause harm/damage.

To Pull Out the Basin

Firmly hold the basin on both sides using two hands and pull out to the required position.



To Push Basin back into its Docking Position

Firmly hold the basin on both sides using two hands and push the basin back into the Docking position.

Using the Tap

Kingkraft products usually require to be fitted with Thermostatic Mixer Taps.

PLEASE NOTE: If the pressure of the water supply to the basin and tap is too high, there is a possibility of water overflow from the basin.

Controlling the tap to utilise Hot/Cold/OFF Functionality

- Turn the lever to the RIGHT to turn on hot water
- Turn the lever to the LEFT to turn on cold water
- Turn the lever to the middle position to switch OFF



Mixed temperatures are blended when the lever is moved towards the middle setting.



REMEMBER: the water temperature must be checked on EVERY occasion before a dependent person uses the basin- this should ideally be done using a calibrated thermometer.

Operating the Pop Up Waste

Filling your basin is easy and hand-operated. Simply push the pop up waste button down to close.

To empty your basin, simply push down again to open the plug- this will empty the water from your basin.



Installation & Maintenance Information




Installation


Installation of your Kingkraft product should have been carried out by a competent person or Kingkraft engineer. The pre-installation guides should have been adhered to at all times. If you are in any doubt about the safety of your product, please contact Kingkraft for further advice.


If you require the basin to be relocated for any reason, Kingkraft can offer this service. Alternatively, instructions are available.


Maintenance Information:


- If you find any faults with the unit, ensure they are rectified in any event before the basin is next used.
- We recommend that the Glide product is serviced annually. Kingkraft are able to carry out this work for you, please contact us for further advice.
- For spare parts please contact Kingkraft.


 **RISK OF SCALDING.** Your Glide Basin has been installed as standard with a TMV3 Tap to minimise any risk of scalding. Users must be aware that this is not fail safe. We recommend that the water temperature is independently verified on every occasion it is used, BEFORE use. We recommend that a calibrated thermometer should be used.

 **WARNING.** Do not attempt to modify or repair the basin, it's components or any of its accessories in any way, doing so could potentially result in a hazard. Only competent individuals should maintain and repair the Basin.


 Contact Kingkraft immediately if the water is too cold or too hot. Do not use the basin until the problem is corrected.

 Certain chemical additives may damage the plastic used for the covers on the basin, especially if they contain bleach or other corrosives. Use only water, normal soap and approved cleaning agents. If in doubt, please contact Kingkraft for advice about the suitability of the additives you wish to use.

 We recommend that your Kingkraft Glide Basin should be cleaned and disinfected with a non-bleach, non-abrasive solution such as 'Chemgene' which is available to buy from us. See the section on cleaning below for instructions on how to safely and completely clean your unit. Under no circumstances must acid bleach based cleaners be used. If such products are used, this will immediately invalidate your product guarantee.

 Do not use pressurised water jets to clean any areas of the basin, including the controls. Do not steam clean.

 Do not attempt maintenance unless the basin is empty.

 Check the unit frequently for damage. If you find signs of damage, do not use the basin. Contact Kingkraft as soon as possible to arrange for service or repair.

Serial No & Guarantee Information



Below is an example of a product sticker that will be located on your basin:



Assist Glide

Manufacture date:

Serial No:

Weight load: 50kg – do not exceed limit

Never leave anyone unattended with this product who is unable to help themselves. Read instructions before use. Annual servicing recommend. Bleached based cleaning products may cause staining.

Kingkraft, 26D Orgreave Crescent, Dore House Industrial Est, Sheffield, S13 9NQ www.kingkraft.co.uk info@kingkraft.co.uk 0114 2690697



230v ~ 50/60Hz Int 10%. Max 2 min/18min IPX4

YOUR SERIAL NUMBER

To keep your records up to date, ensure that you write your product serial number in the box provided

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PRODUCT BAR CODE



Product Guarantee & Extended Warranties

Your Kingkraft Glide product is guaranteed for two years. This covers any breakdowns and parts for this period only. Full terms and conditions of your guarantee can be found on our website.

In addition to this, you may have opted to take out an extended warranty of up to five years when you made your product purchase. If you are unsure, please check upon receiving your product whether you have an extended warranty as we cannot offer this once your item has been installed.

In the unfortunate event that you experience a breakdown and you think you are still covered under guarantee or extended warranty please contact our main office on 0114 2690697 or info@kingkraft.co.uk.

Product out of warranty? If you are experiencing problems, we can still attend, however charges will apply for our engineers to visit. Please ensure you know who would be funding this charge when you call us as we cannot attend a product without prior authorisation from the bill payer.

Unsure About Anything? Contact Us Today!



Kingkraft are here to help and we want to ensure that our customers get the most out of using our products. If you have any queries, or require clarification on any section of this guide, please contact a member of the team using the contact details below:

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