



Flex Timer

No Connection Troubleshooting for Android



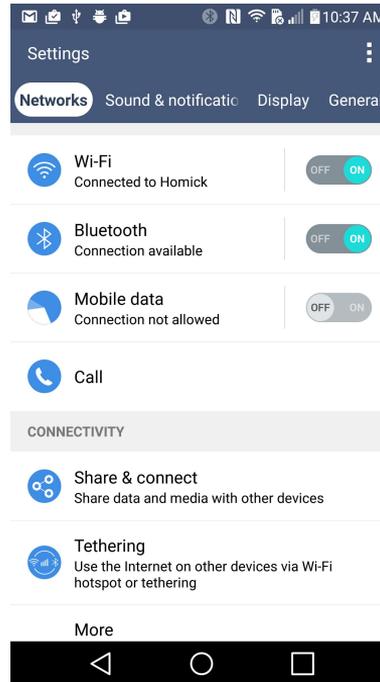
Troubleshooting Steps

- 1) Ensure that bluetooth is enabled on the smartphone/tablet
[see instructions attached]
- 2) Ensure that you have accepted the permissions request
[see instructions attached]
- 3) Ensure that you have location tracking enabled
[see instructions attached]
- 4) Reset the device by unplugging it
- 5) Reset the phone by hard restarting it
- 6) Check if device is discoverable at all
[see instructions attached]
- 7) Factory reset (if necessary)
- 8) Contact support@gymnext.com for further instruction



Ensuring Bluetooth is Enabled

Using Settings App

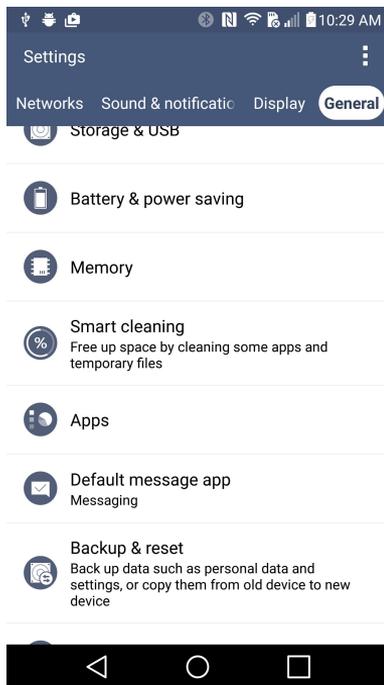


Enable

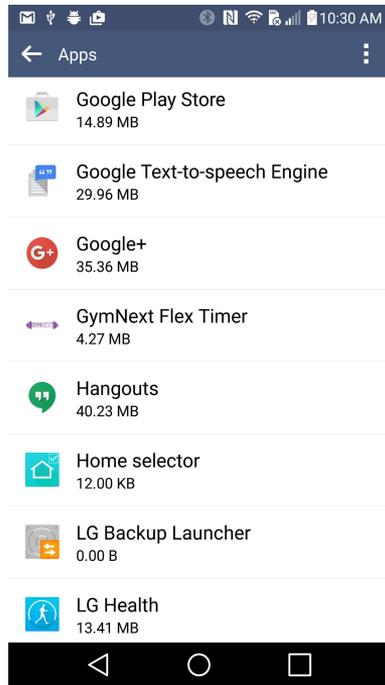


Ensuring Permissions Accepted

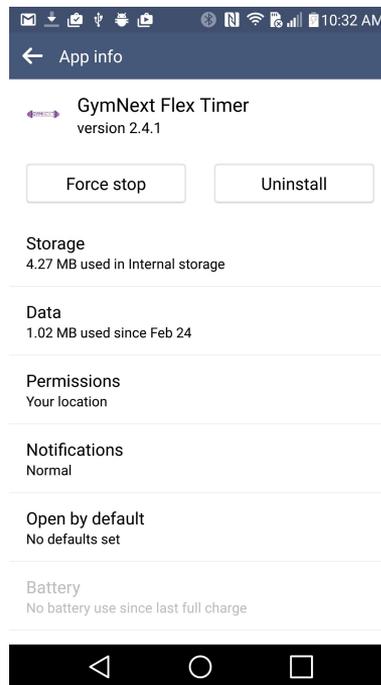
In Settings App, Select
'Apps'



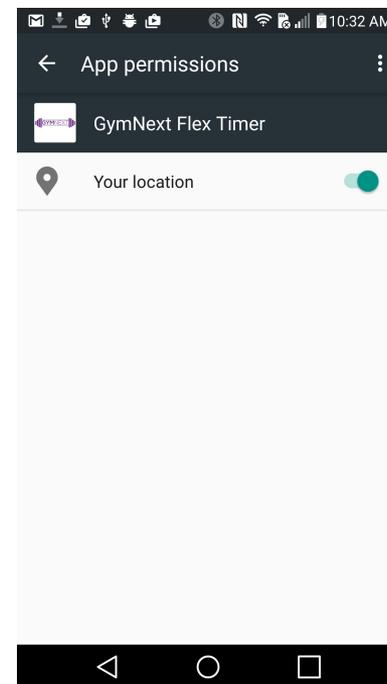
Select 'GymNext Flex
Timer'



Select 'Permissions'



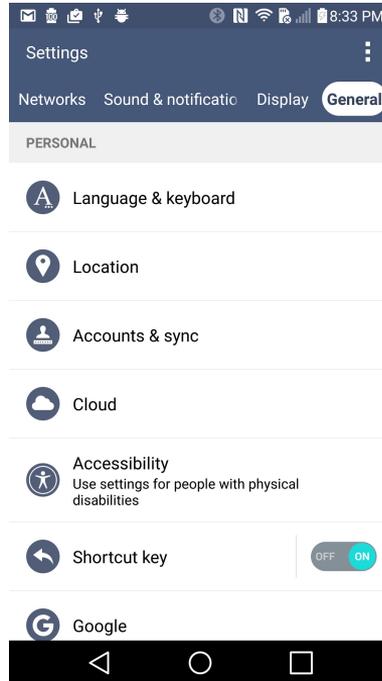
Check that 'Your
Location' is enabled



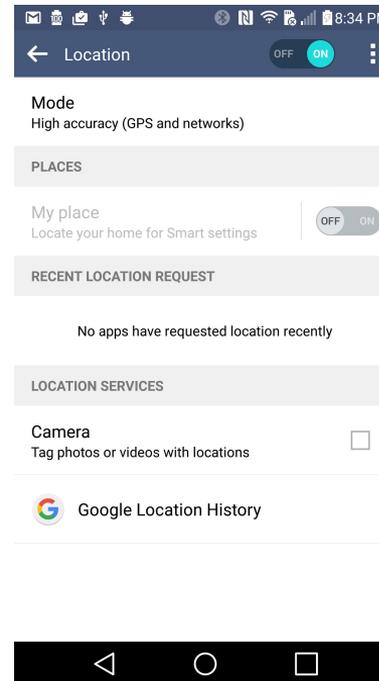
Ensuring Location Tracking Enabled



In Settings App, Select
'Location'



Check that 'Your
Location' is enabled

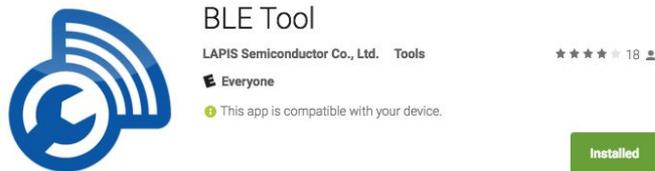


Enable



Checking For Device Using BLE Scan Tool

Download 'BLE Tool' from 'Lapis Semiconductor'



Run the app



Should be in list

https://play.google.com/store/apps/details?id=com.lapis_semi.bleapp

Does 'GymNext' appear in list?



Last Resort: Factory Reset

Unplug and plug the unit in 6 times in a row. This will trigger a factory reset whereby all settings on the device are wiped and the device is restored to the default settings.

