



BESTOLIFE®

PREMIUM COMPOUNDS

BESTOLIFE® Terms and Conditions of Sale

MINIMUM ORDER:

\$500.00 (distributor net cost)

Products that are packaged per case will only be sold in case quantities.

PRODUCTION LEAD TIME:

Orders under 10,000lbs - 4 business days Orders 10,000-20,000lbs - 7 business days

Orders over 20,000lbs - 10 business days

International orders add an additional day for Cap & Band.

TERMS:

Credit terms subject to approval.

FREIGHT TERMS FROM BESTOLIFE® PLANT:

Effective March 1, 2021 Shipments of 3,000 lbs. F.O.B. shipping point Prepaid Freight

Allowed for lower 48 States Only, Excluding Residential Deliveries.

No freight allowance on shipments of less than 3,000 lbs.

STORAGE FEES:

Any product not picked up within 2 weeks (14 days) from date of initial collection notice will accrue \$250.00 weekly storage fee with no prorating.

CONTAINER LOADING FEES:

It takes our plant 4 man-hours, cost for wood to block and brace, and our responsibility to properly mark the container. Here are the charges to load a container:

20' (10 standard pallets) - \$380.00

40' (20 standard pallets) - \$475.00

SPECIAL ORDERS:

Private label products or special packaging including but not limited to IMDG and IATA part numbers cannot be returned for credit and are subject to a 20% charge if order is cancelled or changed after production has begun.

RETURN OF MERCHANDISE:

BESTOLIFE® will accept returns shipped to a destination within the United States with prior written authorization from the sales manager which must be requested within six months of shipping date. If return is approved, materials must be received in resalable condition, freight prepaid to BESTOLIFE® Corporation, 2222 Vanco Drive, Irving, TX 75061. Goods accepted for return will be credited at the original purchase price less a 25% restocking charge.



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INTERNATIONAL RETURN OF MERCHANDISE:

BESTOLIFE® will not accept any return of merchandise on International Orders.

INTERNATIONAL HANDLING FEE:

Effective August 1, 2022 BESTOLIFE® will charge a \$250.00 handling fee on all international orders.

PACKAGING:

BESTOLIFE® offers bins as one form of packaging. BESTOLIFE® bins are an asset to our company and must be returned. Each bin has a serial # stenciled on the bin so that we can track these bins when returned to BESTOLIFE®. We offer prepaid freight when shipping the bin to your shipping point. A return freight charge of the empty bin is the responsibility of the customer.

RAW MATERIALS:

BESTOLIFE® Corporation reserves the right to qualify multiple suppliers for raw materials. Each ingredient used in BESTOLIFE®'s formulations has been evaluated thoroughly to ensure consistent performance to meet industry standards and customers' expectations.

LIMITED WARRANTY:

BESTOLIFE® Corporation makes the Limited Express Warranty that at the date of delivery; this product shall be free from defects in BESTOLIFE® raw materials and workmanship. This Limited Express Warranty is expressly in lieu of any other express or implied warranties, including any implied warranty of merchantability or fitness for a particular purpose, and of any other obligation on the part of BESTOLIFE® Corporation. The sole remedy for breach of the Limited Express Warranty shall be the refund of the purchase price. All other liability is negated and disclaimed, and BESTOLIFE® Corporation shall not be liable for incidental or consequential damages.

Rev. 04/18/2024