

# A GUIDE FOR CANADA'S VETERANS

TO ACCESS SPECTRUM THERAPEUTICS™  
MEDICAL CANNABIS



## INTRODUCTION

We are honoured to support Canadian Veterans and those still serving. Spectrum Therapeutics recognizes how important it is for Canadian Veterans to have a clear understanding of the financial support services available to them. This guide provides you with the information and resources you need to understand what you can expect from Spectrum Therapeutics, how Spectrum Therapeutics works with Veterans Affairs Canada (VAC), and the types of Spectrum Therapeutics products available to you as part of our Veteran Care Program.

- 4** SIX PILLARS OF SPECTRUM THERAPEUTICS VETERAN CARE
- 6** DEDICATED CUSTOMER SUPPORT EXCLUSIVELY FOR VETERANS
- 8** PRE-APPROVAL AND DIRECT BILLING
- 10** THE SPECTRUM STORZ & BICKEL VAPOURIZER PROGRAM
- 12** EXPECT NO LESS THAN PREMIUM WITH STORZ & BICKEL VAPOURIZERS
- 14** HISTORY OF STORZ & BICKEL
- 16** ALL MEDICAL CANNABIS FORMATS ARE COMPLETELY COVERED
- 18** SPECTRUM THERAPEUTICS GIVES BACK TO THE VETERAN COMMUNITY
- 20** COMPASSIONATE PRICING FOR CANADIAN VETERANS
- 22** GET TO KNOW SPECTRUM THERAPEUTICS
- 24** YOUR SELECTION OF CANNABIS BRANDS
- 34** A BUNDLE OF SAVINGS WITH THE CRAFTY+ VAPOURIZER
- 36** JUJU POWER™ BUNDLE
- 37** TOKYO SMOKE LUMAT™ BUNDLE
- 38** HOW TO MAKE SPECTRUM THERAPEUTICS YOUR LICENSED PRODUCER

## SIX PILLARS OF SPECTRUM VETERAN CARE

# SPECTRUM VETERAN CARE IS FOUNDED ON SIX PILLARS

Spectrum Veteran Care is a dedicated program, created for the sole purpose of ensuring that Canada's Veterans get the highest level of care, service, and coverage they deserve.

-  DEDICATED CUSTOMER SUPPORT EXCLUSIVELY FOR VETERANS 
-  PRE-APPROVAL AND DIRECT BILLING 
-  FULL COVERAGE FOR VAPOURIZERS, INCLUDING STORZ & BICKEL\* 
-  ALL MEDICAL CANNABIS FORMATS COMPLETELY COVERED 
-  SPECTRUM THERAPEUTICS GIVES BACK TO THE VETERAN COMMUNITY 
-  COMPASSIONATE PRICING FOR INJURED ACTIVE MILITARY PERSONNEL 

\*The difference is covered when used in combination with the \$300 VAC vapourizer credit, once qualified.

**WE'RE HONOURED AND COMMITTED**

TO SUPPORTING CANADA'S VETERANS WITH ACCESS TO MEDICAL CANNABIS



## DEDICATED CUSTOMER SUPPORT EXCLUSIVELY FOR VETERANS



### Expect Priority Customer Support Right From the Start

At the heart of Spectrum Veteran Care is a dedicated and specially trained team of Veteran Care agents who provide Veterans with exclusive support.

Our entire Customer Care Team has been trained to receive Veterans' orders by phone. Your call will be answered quickly and as a priority. Should a challenge arise, our Veteran Care agents are standing by to help.

Veteran Care agents work to expedite the paperwork required by Veterans Affairs Canada and arrange direct billing, so that you can order products as soon as possible.

### We've Got You Fully Covered



#### Priority registration

Our Veteran customers are always prioritized at Spectrum Therapeutics. This means you'll be ready to start ordering right away.



#### 24-hour registration\*

Register anytime. When you're ready, so are we.



#### Liaise with VAC

We submit your documents to VAC for you and follow up on your behalf, as often as we need to in order to ensure the process runs quickly and smoothly.



#### Send you notifications

We'll keep you informed about your interim coverage, work to secure the right documents, and notify you about any coverage decisions. As soon as you're eligible to order, we'll reach out to let you know.

\*24-hour registration is available for Veterans who have submitted all required and valid documents to us.

VETERAN CARE AGENTS  
ARE THERE FOR YOU



## PRE-APPROVAL AND DIRECT BILLING



**Spectrum Veteran Care Makes the Set-up of Direct Billing Hassle Free.**

**It's that simple.**

Once you have provided the required documentation\* and we have it on file, Spectrum Therapeutics will cover the cost of your orders until VAC confirms your coverage. This ensures you'll receive your medical cannabis right away, without paying out of pocket.

**Experience lightning-fast pre-approval, direct billing, and immediate, uninterrupted coverage†**

\*As long as we have the correct and required documentation on file, including your Medical Document, Registration Form, Consent to Disclose Form, and Summary of Assessment.

†3-gram limit until coverage has been confirmed by VAC.



## THE SPECTRUM STORZ & BICKEL VAPOURIZER PROGRAM



### Choose a Fully Covered Premier Vapourizer Made by STORZ & BICKEL

Every 3 years, Veterans are eligible for a \$300 credit toward a vapourizer. With Spectrum Therapeutics, you get access to an entire suite of the best vapourizers on the market. Even if the cost exceeds your \$300 credit—we'll pay the difference. In the Spectrum Therapeutics online store, you can access the only vapourizers approved by Health Canada.

The STORZ & BICKEL premier vapourizers are approved as medical devices by Health Canada.

**If the cost exceeds your \$300 credit—we'll pay the difference. For a full list of vapourizers available from Spectrum Therapeutics, visit [SpectrumTherapeutics.com](https://SpectrumTherapeutics.com).**



**STORZ & BICKEL GMBH & CO. KG**

There may be health risks associated with vaping that are not fully known or understood. Refer to Health Canada for risks of vaping:  
<https://www.canada.ca/en/services/health/campaigns/vaping.html>  
Subject to change at the sole discretion of Spectrum Therapeutics.



# EXPECT NO LESS THAN PREMIUM WITH STORZ & BICKEL VAPOURIZERS

The STORZ & BICKEL vapourizers use combined conduction and convection heating for big vapour clouds from the first draw.

Full temperature control allows for cooling the vapour before inhalation.

**Spectrum Therapeutics is the only Licensed Producer to offer fully covered STORZ & BICKEL vapourizers in conjunction with the VAC vapourizer credit**



STORZ & BICKEL GMBH & CO. KG



# HISTORY OF STORZ & BICKEL

Powerful vapour cooling and heat management  
deliver a pleasantly low draw-resistance

## 2014

The launch of the best portable dry herb vapourizers—the MIGHTY and the CRAFTY—that revolutionized the market. To this day, their performance remains unmatched by competitors.

## 2010

The release of the first medical cannabis vapourizer in the world—the VOLCANO MEDIC. It was considered the industry gold standard for vapourizing medical cannabis and was the first vapourizer proven to produce no combustion contaminants.

## 2002

Markus and Jürgen became business partners and founded the company known today as STORZ & BICKEL GmbH & Co. KG.

## 2000

Markus sold his first VOLCANO vapourizer and then sold two to an old friend, Jürgen Bickel, a civil engineer.

## 1996

Markus Storz was captivated by the knowledge that herbs do not necessarily have to be burned in order to release their active ingredients. He built himself a vapourizer, but it was cumbersome to use. He wanted to simplify the experience.

STORZ & BICKEL is an ISO 13485  
certified medical device manufacturer  
and follows the highest quality  
standards in every area of operation

Manufactured in  
Tuttlingen, Germany

Patented heating technology used in the VOLCANO, the MIGHTY,  
and the CRAFTY provide rich vapour clouds from the first draw



STORZ & BICKEL GMBH & CO. KG

## 2016

STORZ & BICKEL released the medically certified MIGHTY MEDIC. Both the VOLCANO MEDIC 2 and the MIGHTY MEDIC are currently approved for the therapeutic inhalation of cannabinoids in Europe, Canada, Israel, Australia, and New Zealand.

## 2018

STORZ & BICKEL was acquired by Spectrum Therapeutics' parent company, Canopy Growth Corporation. This decision united the world's leading vapourizer brand with the leading Licensed Producer in Canada.

**"ACCESS TO CANOPY GROWTH'S EXTENSIVE PORTFOLIO OF TEST LABORATORIES  
AS WELL AS PHARMACEUTICAL AND MEDICAL-SCIENTIFIC KNOW-HOW  
OPENS UP ENTIRELY NEW PRODUCT DEVELOPMENT OPPORTUNITIES."**

*Jürgen Bickel, CEO, Storz & Bickel*







## ALL MEDICAL CANNABIS FORMATS ARE COMPLETELY COVERED



### Take Your Pick from a Wide Selection Across Multiple Brands

Once you have been approved for coverage by VAC, you can order any Spectrum Therapeutics medical cannabis product that VAC covers without paying out of pocket. This includes all brands that appear in the shop, including:



TOKYO SMOKE



### No Product Restrictions

If there is a cost difference beyond the VAC reimbursement rate of \$8.50 per gram, we will cover it on all of our medical cannabis products available in store.

### No Order Limits

At Spectrum Therapeutics, there are no limits on your order quantities as long as it's consistent with your Medical Document.\*



## SPECTRUM THERAPEUTICS GIVES BACK TO THE VETERAN COMMUNITY



### Community Support

At Spectrum Therapeutics, we focus on listening to Veterans, so we can better understand how we can be of greatest support. We are dedicated to donating and giving back to Veteran community organizations to aid in program delivery and services that Veterans need **through financial support and raising awareness** of the issues facing Veterans and their families every day.

### Veterans Educating Veterans

There is an ongoing need for education about medical cannabis, how to get assessed, and what to expect. So, Spectrum Therapeutics supports Veterans educating Veterans. We help Veteran educators share their stories and their knowledge about medical cannabis. We are always there to support you along the way.

**For more information and to see our community support group spotlight, visit our veteran website:**  
[spectrumtherapeutics.com/canada/en/patients/veterans](https://spectrumtherapeutics.com/canada/en/patients/veterans)

## We Are Committed to Growing and Strengthening the Communities We Serve

Every quarter, we donate to a Veteran community organization to aid in program delivery and services that Veterans need.





## COMPASSIONATE PRICING FOR CANADIAN VETERANS



### We Support All Canadian Veterans and Still-Serving Members

Any still-serving military member or Veteran without a K number, who has been authorized to use medical cannabis, will receive 20% off all medical cannabis products in the Spectrum Therapeutics store\*.

### Get in touch with the Veteran Care team to find out more

**1-855-558-9333 x 8805**

(Monday – Friday, 9:00 am - 7:00 pm EST)

**[VeteranCare@SpectrumTherapeutics.com](mailto:VeteranCare@SpectrumTherapeutics.com)**

**THANK YOU FOR  
YOUR SERVICE  
TO OUR COUNTRY**

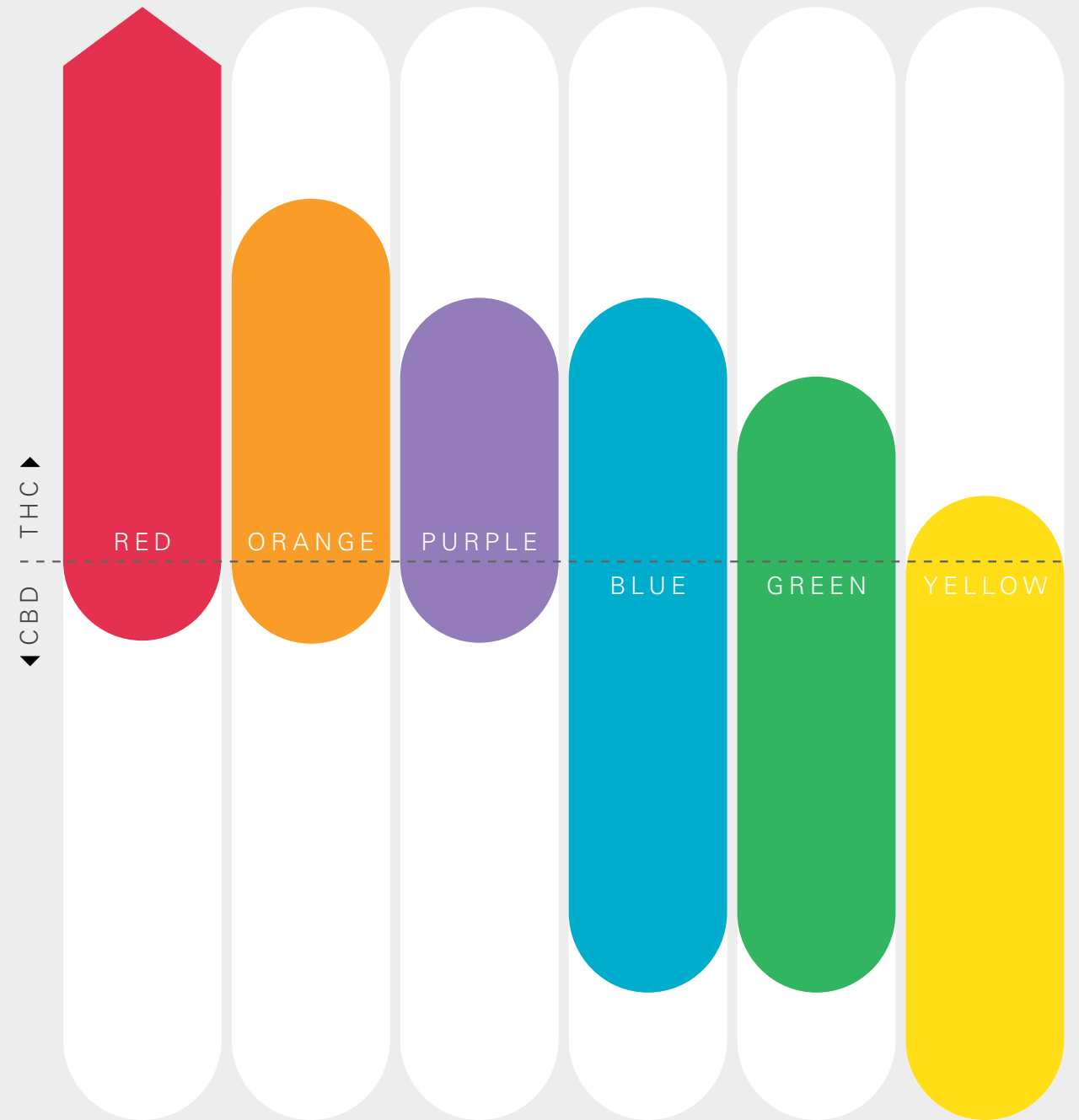
Subject to change at the sole discretion of Spectrum Therapeutics.

## GET TO KNOW SPECTRUM THERAPEUTICS

We believe that medical cannabis should be consistent, affordable, and of the highest quality. Our ongoing research and innovation ensure we continue to deliver a range of lab-tested cannabis products, grown to the industry's highest standards, that may help improve quality of life for those affected by acute and chronic illness.

Plus, we're trying to make things easy—each colour in the framework represents a product category based on THC and CBD content. Depending on your needs, you may use a product containing THC, CBD, or a mixture of both.

- **Red products are THC-dominant with low levels of CBD**
- **Blue products have a more balanced ratio of THC and CBD**
- **Yellow products are CBD-dominant with low levels of THC**



**Choose Spectrum Therapeutics Brand  
When Consistent Access to the  
Same Product Is Important**



DRIED FLOWERS

SOFTGELS

OILS

This packaging image is for illustration purposes only and differs from product packaging sold at retail.

# YOUR SELECTION OF CANNABIS BRANDS

## Take Your Pick From a Wide Selection Across Multiple Brands

Once you have been approved for coverage by VAC, you can order any brand that appears in the Spectrum Therapeutics shop, including:



This packaging image is for illustration purposes only and differs from product packaging sold at retail.

There may be health risks associated with vaping that are not fully known or understood. Refer to Health Canada for risks of vaping: <https://www.canada.ca/en/services/health/campaigns/vaping.html>

# Tweed



## TWEED IS ONE OF THE MOST RECOGNIZED CANNABIS BRANDS IN THE WORLD.

It has built a large and loyal following by focusing on quality products and meaningful customer relationships. Tweed doesn't just sell cannabis; it facilitates a conversation about a product we've all heard about but haven't met intimately yet.

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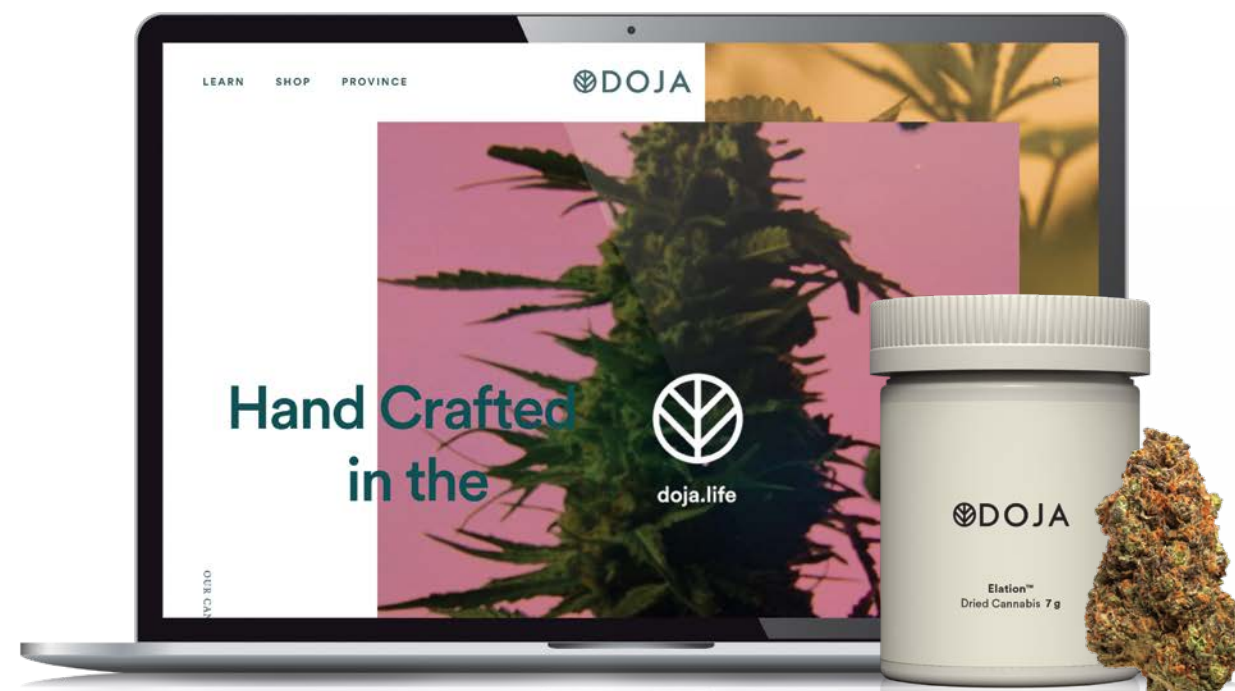
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# TOKYO SMOKE



Tokyo Smoke is an award-winning, design-focused company that seamlessly blends the best of cannabis with high-quality material. Tokyo Smoke is built on a core belief that intentional cannabis usage can better people's lives.



DOJA is a Licensed Producer based in British Columbia's picturesque Okanagan Valley, where DOJA proudly grows premium, handcrafted flower. Born with a rebellious spirit and respect for the land, DOJA always stays true to its West Coast roots, proudly representing those "Of a Different Strain."

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# THE STORY OF HOUSEPLANT STARTS WITH ITS FOUNDERS.

Their work has helped bring cannabis to the forefront of culture, while de-stigmatizing outdated notions about the plant. Houseplant is continuing this work with a relentless focus on the highest-quality products that allow people to trust, try, and enjoy cannabis in the format that's right for them. Houseplant has a sincere love for cannabis and thinks it should be treated with the reverence it deserves. They are on a mission to enhance people's lives through curating quality products that elevate cannabis and its surrounding culture.



# HOUSEPLANT™



This packaging image is for illustration purposes only and differs from product packaging sold at retail.



We believe there is a place for producers big and small in the cannabis sector, and we are putting action to our words. Our approach with CraftGrow is to establish a diverse online marketplace for legal medical cannabis products. People can seamlessly access Canada's leading cannabis brands with one medical document, rather than being tied to a single producer. For new producers, having access to the largest group of registered patients in the country can go a long way toward building brand awareness. It is also our way of supporting expedited speed to market for newly Licensed Producers. CraftGrow partnerships represent a win-win-win model for Canadian patients, the CraftGrow partners, and Spectrum Therapeutics.

# CRAFTGROW

- COLLECTION -



This packaging image is for illustration purposes only and differs from product packaging sold at retail.



## THE SCIENCE OF WORLD-CLASS CANNABIS

DNA has partnered with us to ensure that all their knowledge and experience are put to good use as we continually improve the growing and curing processes. Working with DNA, we continually develop and breed new strains for customers that simply aren't available anywhere else in the world. Customers can expect products that are bred and grown to the standards the world expects from DNA genetics.

# A BUNDLE OF SAVINGS

## WITH THE CRAFTY+ VAPOURIZER

For Canadian military Veterans who register or renew their account, Spectrum Therapeutics is offering 5 grams of medical cannabis, plus a STORZ & BICKEL CRAFTY+ for just \$62.50.\*

**You can get this offer with or without using your 3-year VAC vapourizer credit.**

Call a Veteran Care agent to access this offer

**1-855-558-9333 x 8805**

(Monday – Friday, 9:00 am - 7:00 pm EST)



\*To qualify for this offer, customers must be approved by VAC to use Spectrum Therapeutics as their medical cannabis Licensed Producer. Offer valid with Spectrum Therapeutics dried flower only. The cannabis portion of this purchase can be covered through VAC-authorized coverage, which would cover \$42.50 of the \$62.50. Regular price of this product bundle is \$401.50 + tax.

Subject to change at the sole discretion of Spectrum Therapeutics.

There may be health risks associated with vaping that are not fully known or understood. Refer to Health Canada for risks of vaping: <https://www.canada.ca/en/services/health/campaigns/vaping.html>

## JUJU POWER™ BUNDLE

JUJU Power™ is a rechargeable and compact cannabis extract vape battery that is designed to be compatible with 510-threaded cannabis vape cartridges. It has buttonless activation and an LED power status indicator.



### A powerful deal

Purchase a JUJU Power™ battery and Tweed 510 cartridge for \$38.99.\*

Call a Veteran Care agent to access this offer

1-855-558-9333 x 8805

(Monday – Friday, 9:00 am - 7:00 pm EST)

\*To qualify for this offer, customers must be approved by VAC to use Spectrum Therapeutics as their medical cannabis Licensed Producer. Offer may be redeemed twice per 12-month period. The cartridge portion of this purchase can be covered through VAC-authorized coverage. Additional batteries available for eligible customers at a 20% discount for a limited time. Please contact Spectrum for more details.

Subject to change at the sole discretion of Spectrum Therapeutics.

There may be health risks associated with vaping that are not fully known or understood. Refer to Health Canada for risks of vaping: <https://www.canada.ca/en/health-canada.html>.

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## TOKYO SMOKE LUMA™ BUNDLE

**High quality. Fast acting. And beautifully simple.**

Our swappable pods with colour-coded mouthpieces are curated with premium cannabis extracts.

**The vape batteries, Daybreak and Midnight, feature:**

- Premium ceramic heating element
- Magnetic pod port
- Buttonless inhale
- Illuminating battery indicator
- Vibrating battery functionality

**Choose your pod, add a battery, and get glowing.**



### Get the superior deal

Purchase a Tokyo Smoke Luma™ rechargeable battery and swappable pod for \$53.99.\*

Call a Veteran Care agent to access this offer.

1-855-558-9333 x 8805

(Monday – Friday, 9:00 am - 7:00 pm EST)

\*Subject to change at the sole discretion of Spectrum Therapeutics.

There may be health risks associated with vaping that are not fully known or understood. Refer to Health Canada for risks of vaping: <https://www.canada.ca/en/health-canada.html>.

# HOW TO MAKE SPECTRUM THERAPEUTICS YOUR LICENSED PRODUCER

## It's easy to register with us

- 1 Ask your healthcare professional to submit a Medical Document to us on your behalf.
- 2 Complete your Registration Form online at [SpectrumVeteranCare.com](https://SpectrumVeteranCare.com).
- 3 Submit your Consent to Disclose Form to Spectrum Therapeutics, also online at [SpectrumVeteranCare.com](https://SpectrumVeteranCare.com).

**We will confirm your eligibility with VAC and then notify you.  
Please note that approval from VAC can take about 2 to 6 weeks.**

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### **We've got you covered with pre-approval access**

While you wait for VAC to approve your coverage, you can order up to 3 grams a day from us via direct billing—and we'll cover the cost.

**We can provide pre-approval to Veterans who send us the following information:**

- ✓ A valid Medical Document and Registration Form.  
*The diagnosis on the Medical Document must match the Summary of Assessment or Official Decision letter*
- ✓ A Summary of Assessment or Official Decision letter
- ✓ A valid VAC K number



## WE'RE HERE TO HELP

Contact a Veteran Care agent with questions  
or to place an order

**1-855-558-9333 x 8805**

(Monday – Friday, 9:00 am - 7:00 pm EST)

[VeteranCare@SpectrumTherapeutics.com](mailto:VeteranCare@SpectrumTherapeutics.com)