

PRODUCT RETURNS AND DAMAGED ITEMS

• All special orders (non-stock items) are non-returnable.

• All returned items are expected to arrive in the same condition as the item was shipped.

Items will be inspected, and if damage is found, a fee may apply.

• Any damage that occurs after the item is loaded onto the buyer's vehicle or the vehicle of the

persons hired by the buyer will not be the responsibility of LuxCraft.

• Items should be inspected after being removed from the box, prior to assembly, to ensure

no damage transpired during shipping. If an item is damaged, photos of the damage must be

submitted via email.

• A restocking fee may apply to returned items.