

# BMC Atrium Orchestrator

Eliminate manual work, manage change effectively, and reliably enforce governance with IT process automation

## PRODUCT DESCRIPTION

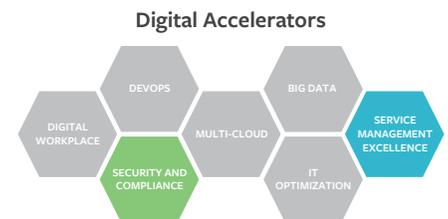
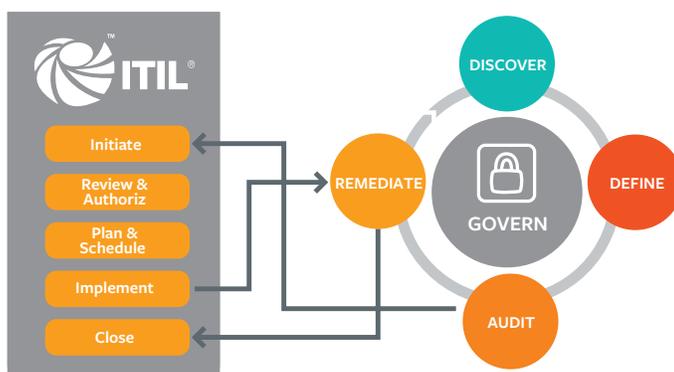
BMC Atrium Orchestrator is an IT process automation solution that allows IT personnel to create workflows across applications, platforms, and tools to orchestrate critical activities for compliance, security, and competitive edge.

## BUSINESS CHALLENGE

Delivering business services at today's pace is difficult enough for IT operations. Add in the complexity of multi-tier, hybrid application stacks, constantly changing industry regulations, and increased security threats, and it's easy to see how IT staff are overwhelmed by labor-intensive, day-to-day operations. **The burden of repetitive, manual tasks affects productivity**—and innovation—of IT staff and business users alike.

## BMC SOLUTION

Atrium Orchestrator lets IT staff look at the big picture and automate tasks via workflows that span multiple applications, systems, or infrastructure with fewer resources and higher-quality, predictable outcomes. A common scenario for business users is leveraging self-service features to execute typical IT service requests, such as new hire onboarding, password resets, or service provisioning or decommissioning. Service desk staff can automatically triage incidents, trigger remediation, or apply ITIL® governance to compliance enforcement processes for servers, networks, and databases. Atrium Orchestrator decreases errors or downtime caused by manual efforts or hand-written scripts that attempt to tie non-integrated systems together. The result: **greater stability and less change impact**, system-wide.



## KEY FEATURES

BMC Atrium Orchestrator increases productivity for IT and the business.

- **It's visual** – visualize end-to-end business process automation
- **It's fast** – let orchestration do the work and free up resources for more important tasks
- **It's flexible** – have the freedom to make change in your environment without rewriting your workflows
- **It's automatic** – eliminate work and reduce the need for human intervention

## KEY BENEFITS

- **Lower the cost** of server, network, and database audits by 25%
- **Reduce the risk** of change and increase stability and availability
- **Speed remediation** and shorten windows of vulnerability
- **Reduce MTTR** for most common service problems by 35%
- **Reduce service desk ticket volume** by 30%
- **Cut manual work** by 90%
- **Empower business users** with self-service

Bring compliance enforcement and ITIL change management together.

## PRODUCT DETAILS

**Workflow design studio:** Create workflows that replace human interactions or enable system-to-system business processes using an intuitive designer with versioning.

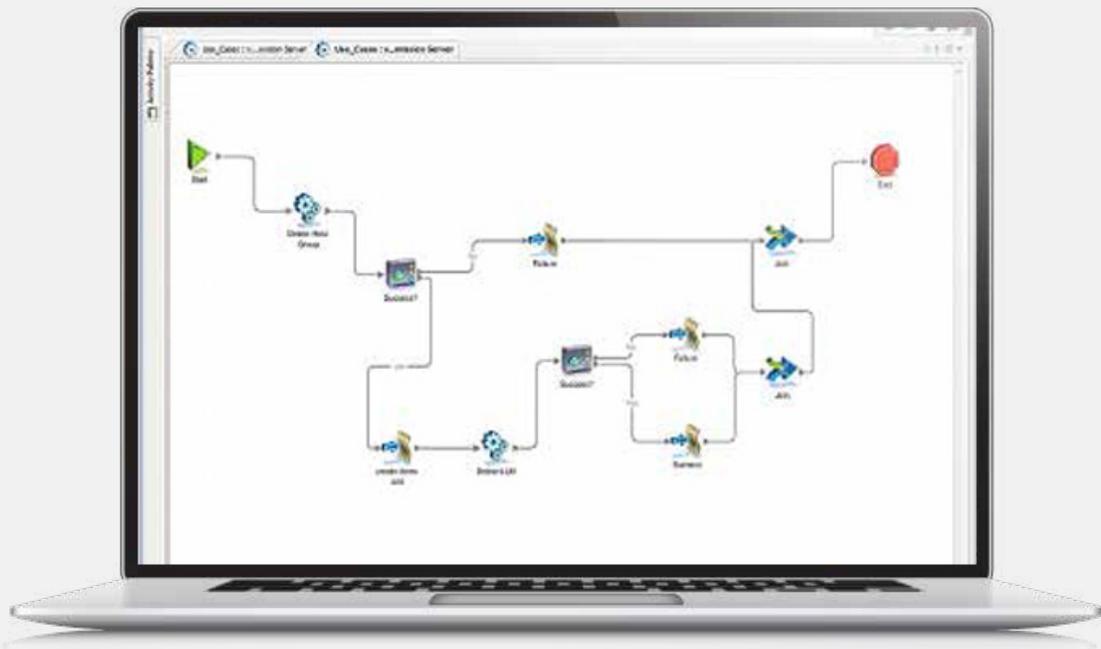
**IT process automation platform:** Peer-to-peer grid architecture based on open standards provides the scalability, resiliency, and security required by even the largest data centers. Process monitoring provides dashboards and reporting of the cross-domain automation effectiveness in your IT environment.

**Integration framework:** Leverage your existing infrastructure with over 50 out-of-the-box application adapters.

**Pre-built content:** Get started quickly with over 550 out-of-the-box operational modules and run books, such as continuous compliance for networks, servers, and databases.

## FOR MORE INFORMATION

To learn more about BMC Atrium Orchestrator, please visit [bmc.com/it-solutions/atrium-orchestrator](http://bmc.com/it-solutions/atrium-orchestrator)



 Leverage the out-of-the-box adapters and content for leading IT service management (ITSM) solutions.

BMC is a global leader in innovative software solutions that enable businesses to transform into digital enterprises for the ultimate competitive advantage. Our Digital Enterprise Management solutions are designed to fast track digital business from mainframe to mobile to cloud and beyond.

**BMC – Bring IT to Life**

**BMC digital IT transforms 82 percent of the Fortune 500.**



BMC, BMC Software, the BMC logo, and the BMC Software logo, and all other BMC Software product and service names are owned by BMC Software, Inc. and are registered or pending registration in the US Patent and Trademark Office or in the trademark offices of other countries. All other trademarks belong to their respective companies. © Copyright 2017 BMC Software, Inc.

