

CLASSIC PAMPA 3 DAYS

DAY 1. RURRENABAQUE - PAMPA

We leave Rurrenabaque around 09h00 to the pampas in the natural reserve of Santa Rosa de Yacuma. After a 3 hour drive we reach the river Yacuma where we board a small boat which will take us up the river to the lodge where we can relax a little in the hammocks and have lunch. In the afternoon we go for a boat ride on the river and we can see many animals and birds that live in and around the river such as caimans, turtles, capybaras, pink river dolphins and various species of monkeys. We return to the lodge where we will have dinner and spend the night.

SPECIFICATIONS

- Visit of the Pampa
- Local bilingual Spanish/English speaking guide
- Accommodation in Eco Lodge; shared or private depending on chosen option
- Breakfast not included
- Lunch and dinner included

DAY 2. PAMPA

We get up at sunrise to admire the splendour of the Pampa at dawn. After breakfast we leave on foot across the Pampa to observe the mammals and reptiles of the area, including the Anaconda and alligators (depending on the season). We return to the lodge for lunch, and in the afternoon we go for another boat ride in order to observe the pink river dolphins and swim with them (depending on the season – usually January to March), and we can also fish for piranha. After dinner we go for a nightly boat ride in order to observe the animals at night.

SPECIFICATIONS

- Visit of the Pampa
- Local bilingual Spanish/English speaking guide
- Accommodation in Eco Lodge; shared or private depending on chosen option
- Breakfast, lunch and dinner included

DAY 3. PAMPA - RURRENABAQUE

In the morning we sail on the river Yacuma in order to observe the yellow monkeys and other animals. After lunch at the lodge we return to Rurrenabaque by car and we estimate to arrive around 17h00.

SPECIFICATIONS

- Visit of the Pampa
- Return to Rurrenabaque
- Local bilingual Spanish/English speaking guide
- Breakfast and lunch included
- Dinner not included
- End of our services



GENERAL INFORMATION

Highlights: Rurrenabaque Pampas Tour, Bolivian Amazon, Pampa

Support Team: Local bilingual Spanish/English speaking guide

Guaranteed departure: from 2 people

Group size: 2 to 8 people

Accommodation: 2 nights in lodge (private)

Porterage: Your luggage will be transported either by plane, car, boat, and bus. You will have to carry the personal belongings (camera, water, etc.) which you need during the day.

Service: In private of 2 to 8 people you will be accompanied by a tour leader in the chosen language. His role is to make sure that everything goes smoothly during the tour and that each individual and the group as a whole are safe. Don't hesitate to ask him if you are unsure of anything and, very important, to follow his advice.

Included in the price:

- Water, air and land transfers as indicated in the program
- Accommodation in hotel/hostel in double rooms, Ecolodge, shelter, home stay, camping, bus and plane as indicated in the program.
- Meals as mentioned in the program
- The assistance of specialised local English speaking guides, their fees and expenses
- The assistance of our local teams; driver(s) and logistics department (24/7)
- Visits as outlined in the program

Not included in the price:

- Entrance fees to sites visited, national parks and museums as indicated in the program (allow for approx. 405 bolivianos (Bolivian national currency) per person – this is an estimate and actual prices may vary)
- Meals not mentioned, drinks, tips, individual equipment, everything not mentioned in “included in the price” and all personal expenses
- Individual obligatory personal travel insurance (this could be included with your credit card – please check with your credit card provider)
- The supplement for a single room: 125 USD (subject to availability, must be reserved and paid upon reservation). Attention; no single room available for the nights with accommodation in shelter, home stay and camping.
- Possible visa expenses
- International flights

Formalities:

Citizens many European countries don't need visa to enter Bolivia.
 Citizens of Canada don't need visa to enter Bolivia.
 Citizens of the US will need visa to enter Bolivia.
 Citizens of Australia don't need visa to enter Bolivia.
 Citizens of New Zealand don't need visa to enter Bolivia.
 Citizens of Russia will need visa to enter Bolivia.

For the countries where you don't need visa entry is granted on presentation of a passport valid for more than six months, a return air/bus ticket and proof of funds to support yourself for the duration of the stay.



For the latest information on your specific visa requirements you should contact the local Embassy or Consulate of the country you will be travelling to well in advance of your planned date of travel.

Attention for all non-US citizens travelling through the USA: All Visa Waiver Program travellers must present a machine-readable passport at the U.S. port of entry to enter the U.S. without a visa; otherwise a U.S. visa is required. See important information the Visa Waiver Program here: [Visa Waiver](#) Each traveller is responsible for having the correct travel documentation.

Health:

You should always contract your attending physician before departure to enquire about which vaccinations are required in the country or countries you will be travelling to.

It is recommended to be updated with the universal vaccines (diphtheria, tetanus, polio, pertussis, hepatitis B). Traditional vaccines against yellow fever, typhoid and hepatitis A are recommended. The vaccine against yellow fever is required for entry to most Latin American countries. Vaccination against typhoid is recommended for extended stays and hepatitis A for those who are not naturally immune. Vaccination against rabies is recommended for long stays (especially expatriates).

Climate in Bolivia:

The climate and weather in Bolivia vary as greatly as the country's many regions, although when speaking of weather, Bolivians typically refer only to two seasons (the rainy season and dry season) as usually there is no gradual entry into either winter or summer. Changes in temperatures and weather are typically as brusque as the changes in topography from one region to the next. Temperatures depend primarily on elevation.

Tropical Lowlands: To the East (from Pando, down through Beni and Santa Cruz to parts of northern Tarija) the climate is usually very hot, humid and often rainy between late September and May. December and January are the hottest months of the year. Summer days are humid and sticky. Nights are warm and musky, often filled with a moist fruity aroma as winds carry the scent of the tropical jungle into the cities.

Northwest Valleys: The country's northwest valley region (called the Yungas, or the jungles, North of La Paz going toward Pando) is surprisingly hot and humid, considering the altitude. It is the cloudiest, rainiest and most humid region of Bolivia. In this region the Bolivian climate and local weather are similar to that of the eastern lowlands of Santa Cruz with even more precipitation per year. Temperatures drop as the elevation increases. At altitudes higher than 2000 meters above sea level it sometimes snows and at 4600 meters the mountains are permanently capped by snow. Above 5500 meters the climate is similar to that of Polar Regions and there are some glaciers present.

Central Valleys: The central valley's - Cochabamba, parts of Chuquisaca and western Tarija - are temperate to cool. Temperatures are pleasant during the day, but it can get quite cold at night. This region, although high (averaging 1200-1500 meters above sea level) is also rather humid. Bolivia's valleys are very fertile and covered in dense forest. The rainy season is long and sustained.

Altiplano and higher: On the shores of Lake Titicaca, and higher (Potosí), temperatures can reach a balmy 27°C/80°F at midday, but normally by early afternoon a sweater is necessary and the nights are cold. Because of the altitude, the sun feels especially strong here and sunscreen should be worn throughout the entire day. On the Altiplano the winds are cold and harsh and moisturizer or sunscreen (and Chap Stick) are important to prevent both sunburn and windburn. Temperatures in and around the Salar de Uyuni and the South Lipez can drop to -20°C/-4°F.

Travellers arriving from the Northern Hemisphere must remember that the seasons are reversed in Bolivia. Keep in mind that in the Southern Hemisphere seasons (and climate) are reversed, or the "opposite" of those in the North, with the hottest months (our summer) being November to February and the coldest months (our winter) May to July.

Support Team:

Specialised local English speaking guides for the visits in each region – this means a different guide for each region or part of the tour. The reason that we have chosen this option is that a local specialised guide will always have a greater knowledge of his or



her region than a guide who knows “a bit of everything”. This assures that you get the most out of any visit! All transport and transfers between towns, bus or train stations, airports and accommodation will be undertaken by a Spanish speaking driver.

Transport:

Transfers and transport are undertaken in bus, 4x4 vehicles, minibus, plane or boat depending on your itinerary. The vehicles used will depend on the size of the group and the nature of the expeditions. Arrival and departure times by bus, plane, boat, train or car are subject to changes, local celebrations, public holidays, opening hours of museums and/or sights, climatic conditions etc may lead us to change the itinerary and under no circumstances can Lipiko Tours be held responsible for any delays.

Air transport: If you have chosen a tour with international flights your tickets are booked and confirmed based on availability at the time of reservation and in case of non-availability this may involve an extra fee. If you book at the last minute the choice of offers and dates are limited. Plan ahead and book well in advance! This allows us to guarantee you a low price.

All the companies we use are safe and reliable and the prices we quote are "tax included", that is to say including airport taxes (except South America where in some countries you will have to pay between 20-30 Euro per person per flight depending on the country of departure, directly at the airport. The taxes included in your ticket are subject to change at any time so even though it rare (fortunately) it is possible that we have to ask you for a supplement in case of changes.

It is very likely that we issue your tickets directly once you register for a tour. These tickets are often neither modifiable nor refundable nor exchangeable. Be sure to provide us with your names and surnames exactly as they are written on your passport. In case of transcripts errors we have to book a new flight which would be at your expense. On another note in case you cancel your participation on a tour with Lipiko Tours we would be obliged to charge you not only the cancellation fee of the tour but also the expenses specific to the cancellation of your flight tickets. Please understand that these costs may be reimbursed by your insurance if the reason for your cancellation is guaranteed by said contract.

Accommodation:

Accommodation is either in hotel, hostel, eco lodge, shelter, home stay, bus or camping depending on your program. Accommodation is comfortable for nights in hotel/hostel however when sleeping in shelters there is very little comfort; shelters have dorms (6 people in one room), shared toilet and bathroom and no heating. For home stays even though you might be able to get your own room you will share the toilet and there is usually no hot water. The beds will have sheets and blankets but it's always best to bring a sleeping bag especially during winter. For nights in camping we use T3 tents for 2 people – so it doesn't get too crowded! If you are travelling alone and there is no other person willing to share a room with you for nights in hotels you are obliged to book a single room.

The hotels we book in bigger towns are usually located in the centre and are usually close to sights of interest. This means that you can easily walk to the historic sites and museums. In some regions we chose small hostals, “residential” or home stay to facilitate meetings with the locals. Comfort is often rather basic but you have a better chance to interact with the local people, share their experiences and learn about the cultural differences. The local hotel standards are not the same as our western standard, therefore a 3* hotel in a big city has all the necessary comfort but will be a lower category. In some areas hot water and power cuts are possible.

Attention: We will only provide you with a list of hotels approx. 3 weeks before departure as depending on the departure date hotels might change.

Heating and hot water:

In large cities heating and hot water is usually not a problem and is readily available. Eco Lodges in the countryside are often equipped with solar panels to heat water but of course it's possible that they are not working and the heating neither. For nights in shelters or home stays there is neither hot water nor heating. Very remote hotels (i.e. South Lipez and Salar de Uyuni) the supply of hot water and heating is not always regular. In case of problems or failure of this type of service (heating and hot water) Lipiko Tours cannot be held responsible and we recommend you to contact the reception in the hotel to make sure that water and/or heating is either turned on or repaired in case it's not working.

Meals:



For lunch (where included) it will either be a lunch box or a hot meal and for dinner (where included) you will be served a hot meal. Drinks are not included and as a precaution you should never drink tap water – only bottled. During the discovery tours it's usually easy to purchase bottled drinks.

Porterage:

Your luggage will be transported either by plane, car, boat, and bus or carried by mules/porters (during the treks). It is important that you limit your luggage to 20kg/44lb during the discovery tours and to 8kg/18lb during treks and mountain climbing tours. In some cases for national flights the baggage limit is 15kg/33lb. In case you have more than the allowed limit you will have to pay the surcharge directly upon check-in.

Special trek: If the luggage limit advised by Lipiko Tours is not respected the customer is responsible for any extra charges i.e. payment of extra porters and/or mules and any other expenses that occur because of this (mule driver, food and accommodation of mule drivers and/or porters). The payment for extra mules and/or porters will have to be paid upfront directly to the person in charge of the tour.

Electricity:

Bolivia 220/230V* 50 Hz A & C * La Paz & Viacha 115V

[List of plug and socket types](#)

Photos/Videos: Make sure you bring extra memory cards and batteries. It is not always easy to get batteries charged so try to limit the use of functions that consume a lot of energy.

Travelling budget:

In Bolivia the local currency is the Bolivian Boliviano (BOB). The Boliviano is not easily found outside Bolivia therefore it is better to bring USD or Euro which can be changed easily (be careful not to bring bills that are in some way damaged) or use your credit card to withdraw cash.

Life is fairly cheap in Bolivia. It is not obligatory to leave a tip ("propina") but it is of course highly appreciated. The amount you wish to tip depends on the quality of the service but you should calculate approx. 30 USD per person per week.

YOUR PERSONAL EQUIPMENT

Clothing:

Which clothes to pack obviously depends on the country and area you will be visiting as well as the type of travel you will be undertaken. Below we have prepared a list which includes travel to both cold and hot areas.

When packing your bags don't forget that your clothes should be breathable and offer both isolation and protection.

Here a non-exhaustive list:

- 3 T-shirts (breathable)
- 5 pairs of underwear (warm and breathable)
- 1-2 long sleeved casual shirts (i.e. fleece)
- 2 trekking trousers – the ones you can zip off at the legs are perfect and can be used as shorts.
- 1 fleece jacket
- 1 thick jacket
- 1 waterproof jacket
- Warm hat, scarf and gloves
- Warm, long underwear
- Sunhat
- 5-7 pairs of socks (warm and comfortable)



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- 1 bathing suit
- 1 lightweight, fast drying towel

Footwear:

- Trekking boots or shoes; the most important is that you are comfortable in your shoes – avoid buying new boots/shoes that you will be wearing for the first time during the trip. They should be waterproof, light with a nonslip sole and should provide good ankle support.
- 1 pair of sandals

Miscellaneous:

- A small toilet bag (avoid shampoo and liquid soap that don't handle pressure changes well)
- A good pair of sunglasses (protection 3 is recommended as a minimum and 4 for treks above 4000m/13.120ft)
- Sunscreen (high protection) and special lip protection
- Insect repellent
- Head torch (don't forget extra batteries)
- Water flask
- Walking cane (for trekking)
- Toilet paper
- Extra pair of shoelaces
- Travel sewing kit
- A small Swiss knife (don't forget to put this in your checked luggage during air travel)
- Wet wipes
- Handkerchiefs
- Survival blanket
- A big plastic bag to cover your bag for rain protection
- A lighter (to burn toilet paper – with caution)
- A copy of your passport and other important documents
- Sleeping bag – choose a good sleeping bag that goes to -15°C/5°F and don't forget a liner
- Personal first aid kit (a group first aid kit will be provided but should only be used in case of emergency)

NB: You might not need all of the above mentioned material and you should adjust the list to your particular tour.

Luggage:

You should divide our belongings into 2 bags; a backpack in which you will carry the things you need during the day and a second bigger bag which you will have access to in the evenings and mornings. During the tour your luggage can be transported by car, bus, mules etc. and should be adapted to these transport conditions. Lipiko Tours cannot be held responsible in case of wear and tear.

Unfortunately dishonest people can be found everywhere so you should always take care of your luggage and personal documents. Where available we suggest you use the safety boxes in the hotels. Lipiko Tours cannot be held responsible in case of any loss of property.

Last but not least: the unforeseen happens – and nowhere more than in South America - your flight might be late or the bus brakes down! Remember that life works at a different pace here, and people do not have the same sense of timekeeping as at home - people do not expect you to be on time! Try to accept this as part of the charm of travelling in a relaxed country. We always include extra time to allow for these things, sometimes too much and sometimes not enough; in both cases we try to ensure that you have a great trip.



GENERAL TERMS AND CONDITIONS

Lipiko Tours (LT) defines the General Terms and Conditions of Sale (GTCS) depending on the specifics of its trips. Any purchase of a tour implies acceptance of the GTCS. In case of contradiction between the GTCS figured in the program or the brochure and the website, the GTCS on the website shall prevail.

1 – REGISTRATION AND PAYMENT

1.1. Registration

Any adult can register for our trips with our sales team (in the agencies or by phone) or via our website www.lipiko.com. Your registration is final after receipt of the complete registration document (RD), dated and signed or validation of the RD on our site by the online registration process (subject to confirmation by LT, considering the aptitudes, especially the physical conditions required by these trips).

1.2 Terms of payment, according to each case:

- a) For all registration to our tours
- More than 35 days before departure, a deposit of 35% of the total price of the tour as well as 100% of any plane tickets is required at registration and the balance no less than 35 days before departure;
- Less than 35 days before departure the total price of the tour is required

All our quotes are valid for one (1) month and are subject to changes depending on the date of purchase. For all payments, an invoice will be sent no later than 15 days following any collection. The balance of any tour can include extra services requested by the customer and should it be necessary also the small group supplement and must be paid without reminder from LT within 45 or 35 days before departure, as applicable according to the RD. Any delay in payment of a deposit or the balance may be considered as a cancellation in which case cancellation charges under Article 4 will apply. For any registration less than 5 days prior to departure (including air transportation) additional charges called "last minute charges" of the amount of 50 € per person will be charged. Any payments for a tour less than 15 days in advance will have to be paid by credit card or in cash. If choosing to travel with the protection of a travel insurance recommended by LT the traveller must apply and pay for the insurance directly to the insurance provider. For any payments by credit card there is no withdrawal period from the time of booking and payment of your tour. In case of difficulty, LT is at your disposal.

2 – TRAVEL INFORMATION

2.1. Administrative and health formalities

Before signing up for your journey you must ensure that each passenger is in possession of a passport or other document and meets the requirements for transit and / or entering the country (ies) of travel. On the website LT communicates general information on custom formalities and health requirements but it is each passenger's responsibility to ensure that they are in possession of the proper administrative documents required for the journey. Each passenger is required to personally check the health and administrative requirements for their proper nationality before enrolling in any trip. Any traveller who fails to present the required documents upon request of police, customs officials or health officials will not be able to claim any refund for the trip. LT cannot under any circumstances be held liable for the failure of any passenger to present required documents at any point during or prior to the tour (i.e. loss of identity papers and/or tickets...). Specific formalities are required for entry into or transit through the United States of America. If your nationality is part of the Visa Waiver Program you may apply for an electronic authorization ESTA (Electronic System for Travel Authorization) before embarking to the United States. Travellers must, at least 72 hours before departure, fill out (online) the ESTA forms at <https://esta.cbp.dhs.gov/esta/>. Please be aware that if you have not completed this process at the time of boarding you will be refused boarding and any further travel will be compromised. As of the 8th of September 2010 a fee is charged for the ESTA procedure which will have to be paid online at the time of application. Any traveller not eligible to travel under the Visa Waiver agreement must contact his/her consulate or embassy for more information. Any possible visa charges are at the expense of the traveller.

2.2. Security and health information

We advise you to visit the website of your foreign ministry before departure for information on the current political and social

situation in countries visited. For some destinations LT may require that you register at your consulate or embassy.

Health Risks: We advise you to contact your general physician for information on current required vaccinations and your national health information centre to periodically review the information disseminated by the competent authorities on the health risks of the country / countries of your journey and follow the recommendations and sanitary measures to fight against such risks. For more information refer to the website of the World Health Organization: <http://www.who.int/en/index.html>

3 – CHANGES AT THE DEMAND OF THE CUSTOMER BEFORE DEPARTURE

Any requests for changes at the demand of the customer for one or more parts of the tour after registration and before the issue of any plane tickets or others in case LT is able to meet this demand which has been requested in writing more than 45 days before departure will be charged 60 € per person, excluding any extra costs for issuing or penalties. Any changes to air or land transport or any request to change the spelling of the name of the client, after issuance of personal plane tickets and others, made 35 days before departure will be considered as a cancellation by the client and will have to be followed by a new registration. Cancellation fees described under Article 4 may apply.

4 - CONDITIONS AND CANCELLATION FEES

4.1. If, for any reason, you are obliged to cancel your trip, you have to inform your insurance company and LT by any written means, which allows for an acknowledgement of receipt, upon the occurrence of the event triggering the cancellation. The issue date of the written cancellation will be considered the date of cancellation for the billing of cancellation fees. We draw your attention to the fact that the insurance company will estimate, based on the documents that you communicate directly to them, the date of the reason behind your decision to cancel your trip and in accordance will decide whether to reimburse the cancellation fees. We also wish to clarify that the insurance premium, visa fees, registrations fees and cancellations fees more than 60 days before departure are non refundable by LT.

4.2. Total cancellation charges schedule, except other terms (§ 4.3. and 4.4.)

4.2.1. The below mentioned cancellation fees will be charged for all travels with LT, and should the case arise also those from articles 4.3 and 4.4 below:

- More than 60 days before departure: 5% of the total of the RD, with a minimum of 100 € per person as well as any non refundable fees for all types of transport (air, land and water travel). These fees are non refundable by the cancellation insurance offered by most insurance companies.
- From 60 to 31 days: 35% of the total amount of the RD, with a minimum of 200 € per person as well as any non refundable fees for all types of transport (air, land and water travel).
- Less than 30 days before departure: 100% of the total amount of the RD as well as any non refundable fees for all types of transport (air, land and water travel).

4.3. Partial cancellation charges schedule

If one or more registered traveller(s) on the same RD cancels their participation in a trip which the other participant will upkeep, the schedule for cancellations fees (section 4.2.1 and 4.2.2) will be calculated for the traveller(s) that cancel their tour based on the following:

- The amount of nominative services (i.e. plane tickets) and unused services at the date of cancellation and
- The quota of the shared maintained services of the tour (rental, accommodation, services...).

4.4. Other terms

In addition to the billing of costs under the schedule above, 100% of fees on hotel services for all types of journeys and for all tickets issued or subject to firm commitments and are non refundable (scheduled flights, charter...) will be retained; that is 100% of i.e. the plane ticket. When multiple clients are registered on the same RD and one of them cancels their trip, the cancellation fee is deducted from money collected by LT, regardless of the person who made the payment. In case of cancellation for any reason whatsoever, travel expenses outside the subscribed with LT and incurred by the customer such as transport fees to and from the starting point of the journey with LT, visa fees, travel documents, cost of vaccinations etc. are non refundable.

5 – INSURANCE

5.1. The registration to any of the services with LT implies the possession of a personal insurance covering repatriation assistance. If no insurance has been purchased before departure the customer is obliged to inform LT who requires the signing of a 'discharge of responsibility' before commencing any tour. In all cases it is important for the customer to always carry a copy of the insurance policy (or the contact details of the insurance company) as the customer remains solely responsible for any claims made.

6 – AIR TRANSPORT

6.1. Airline companies

Upon registration LT will communicate you the name of the airline company/ies known to date who are likely to assure your flight(s). In case of changes after your registration LT will inform you of these changes as soon as this comes to our knowledge. Flight schedules can vary up to several days or hours prior to departure depending on the permissions given by the air control traffic authorities. To avoid any confusion we will only communicate to you the confirmed schedule by the company. We would like to point out that flights can occur at any time during day and night and this might mean that you have to register at the airport several hours before day break and a maximum of 3 hours before departure.

6.2. Transport conditions

The general and special conditions of carriage of the airline company are available via the airlines website or on demand. According to the Warsaw Convention, the airline may have to change, without notice, schedules, routes, airports of departure and arrival. Given the conditions applied by the airlines (scheduled or chartered), if the passenger does not register for the outbound flight or any of the flights in a series of flights (air pass) the return flight or other flights of the series will automatically be cancelled by the company. The passenger, if they wish to continue their travels, will have to buy, at their own expense, the new ticket(s) depending on availability. If in case of changes by the airline company i.e. technical problems, weather conditions or political problems beyond the control of LT, delays, cancellations or strikes beyond the control of LT, additional stop and/or stopovers, change of aircraft or itinerary, political or social problems the traveller decides to abandon their trip they will be charged according to the cancellations fees referred to in Article 4 above. LT will not reimburse any expenses (transport, hotels, catering, taxi...) while the client is under the protection of the airline company. In case of delay at the dispatch or return travel and/or damage to or loss of luggage, denied boarding (overbooking) and/or cancellation of flights by the airline company, we advise you to retain all original documents (tickets, boarding passes, luggage or other coupons) in order to be able to claim your rights vis-à-vis the airline and we recommend you to ask for written proof from the airline company in case of denied boarding (overbooking) and/or cancellation of flights. The traveller must then send his claim including a copy of all documents (retaining the originals) as soon as possible to the airline company in order to claim a refund. Our customer service can in case of difficulty try to assist you in the resolution of the claim.

6.3. Transportation before and after the tour with LT starts

If you are organizing your transportation before and after the tour with LT starts by yourself (transport, hotel...) to the starting point of the tour and the return to your residence at the end of the tour we advise you to purchase services (tickets,....) that are modifiable and/or refundable and to provide for sufficient time for transfers between airports/train stations. Upon the occurrence of an unpredictable and insurmountable event of a third party or the traveller which modifies the service of your tour with LT and involves changes in the service, LT will not reimburse the cost incurred.

6.4. Baggage

During air travel the luggage is the responsibility of the airline company. Any litigation during these transfers must be directly handled between the customer and the airline company. For the remainder of the trip all personal belongings remain the sole responsibility of the customer. LT takes no responsibility for lost or damaged personal belongings. If the luggage limit advised by LT is not respected the customer is responsible for any extra charges i.e. payment of excess weight during air travel and the payment of extra porters and/or mules and any other expenses that occur because of this (mule driver, food and accommodation of mule drivers and/or porters). The payment for extra mules



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and/or porters will have to be paid upfront directly to the person in charge of the tour.

7 - PRICE

7.1. Accompanied Tours/Group Departures

The applicable prices for the tours are those available on the website. The price per passenger and per tour is fixed on the basis of a minimum number of participants mentioned in the offer of the tour. For a lower number of participants, the technical conditions for making the journey are different and can lead us, in order to guarantee the departure, or because of special circumstances (expeditions, special travels) specified in our offer, to charge you an additional price called "small group" within 21 days before departure date of travel, of course LT will reimburse you if additional participants were to complete the enrolment of the tour.

7.2 All other Tours

We communicate you a price for your tour without international flights in order for you to be able to personalise your tour by choosing your dates, services and mode of transport. The price of the tour will be the one quoted on your personal quote/program issued by LT with an expiration date.

7.3. All Tours with LT

Upon registration for a tour the price is fixed, final and payable in Euro or USD. However until 30 days before departure we (LT) can make adjustments, both increases and decreases, without you being able to cancel without cancellation fees and that for the following reasons:

1. Variations in transport costs, particularly related to the cost of fuel and / or
2. Variations in costs, fees and taxes relating to services provided, such as landing taxes, embarkation, disembarkation at ports and airports and/or
3. Variation of the Euro or USD against the or those currencies used in the destination country.

LT will charge you the full extra cost induced. Your refusal to pay this price adjustment will be considered as a cancellation on your part. If one or more registered traveller(s) on the same RD cancels their participation in a journey, the tour can be maintained as long as the remaining participants have paid in full, before departure, the possible extra cost of the service which has had to be modified because of the cancellation of one or more travellers. Any refusal on the part of the remaining travellers registered to pay this adjustment will be considered as a cancellation and the cancellation fee schedule in article 4 will apply.

8 - PARTICULAR TERMS AND CONDITIONS FOR OUR TOURS

8.1. When we offer you a tour (brochures or websites) we do not know the exact times of flights. Accordingly, as a precaution LT considers the first and last day of the trip and in some cases the second and the second last as completely devoted to transport even though those days may finally included travel services (accommodation, meals, visits.....).

8.2. The only services considered contractual are the services mentioned in the data sheet on your program or on the internet site www.lipiko.com. All our tours (unless otherwise mentioned) are provided with accommodation in double rooms (two people). Where possible, a single room can be requested, against a surcharge. In case of the impossibility to group a single traveller in a double room with another single traveller the single supplement will automatically apply to the person travelling alone. In case of contradiction between the information contained in your offer (brochure, website....) and those detailed in the detailed data sheet available from LT or from the website, the latter ones shall prevail.

8.3. The personnel selected by LT or its partners to accompany the group are the sole decision makers during the trip and they are the only ones able to make changes to or modify the program the purpose of ensuring passenger safety, that the tour goes smoothly and to meet unforeseen circumstances. Depending on the weather-, social- and political- conditions and/or the conditions of the peaks to be climbed and/or the physical condition of the travellers, LT, via their representative, may be required to offer the travellers an adapted program and/or require the presence of an extra guide. Additional cost will be at the charge of the clients. The interruption of a tour due to a participant will not give rise to any refund.

8.4. If you wish to depart before the planned departure date of a tour, return home earlier or leave from your city of residence this is possible and LT can offer you these tailor-made changes. This service will be charged 60 € per traveller not including the extra costs of transportation, accommodation, services etc.

8.5. Given the character of the organized services, each participant must adhere to the advice and the instructions given by the guide/person in charge of the group representing LT.



Guides or any person in charge representing LT cannot be held responsible for any incident, accident or physical injuries which are a result of the initiative of the individual traveller. Moreover, each participant must be aware that there are certain risks due in particular to the distance of medical centres, the state of the road network, the adventurous character of certain tours (in particular those in high altitude, treks, excursions, trips in off-road vehicles etc.). The traveller acknowledges all risks and agrees to total responsibility for any incident and to not hold LT or anyone affiliated with LT (guides, crew etc...) responsible. LT reserves the right, at any moment, to expel individuals whose behaviour can be regarded as endangering the safety and/or well being of the group as a whole or another individual within the group. In this case no refund will be made. Good physical fitness and a jovial nature are essential in order to carry out the services proposed by LT.

9 - GROUP SIZE - MINORS

9.1. Unless otherwise specified, the maximum group size for our tours is 18 people except for our « big group » tours which are limited to 45 people per tour. However, the maximum may be exceeded by a participant in the case where the last person who registers is travelling with another person. The services will not be modified and the terms of your tour will be identical. We may exceptionally be forced to cancel a departure if the minimum number of participants is not reached. This decision will be communicated to you at the latest 21 days before the originally scheduled departure date. An alternative may be proposed to you. In case the proposed alternatives do not suit you, your payments will be refunded in full except any non refundable charges which have already been pre-paid. All costs incurred by you are at your own responsibility (transportation, hotel, necessary travel equipment...).

9.2. LT agrees to enrol travellers with a minimum age of 18. Applications for registration for minors who will undertake the journey unaccompanied by their parents or legal guardians, is subject to prior approval of LT and an agreement shall be signed by the parent or legal guardian and marked "authorized by father, mother or guardian". Unaccompanied minors will, before undertaking the trip, have to be in possession of an identity document and all other documents necessary for a trip abroad and an authorization to leave the country of residence. For minors travelling with one parent, guardians or other adults, you have to ensure that you are in possession of documents required for the minor who accompanies you (family register and a national identity card or passport and where applicable, authorization to leave the territory). The travelling minor will also during the entire trip have to carry contact information for his parents or legal guardians (name, address and phone numbers) in order to be able to contact them directly at any point.

10 - RESPONSABILITY

LT cannot be held responsible for consequences of any external events impeding travel, notably

- Loss or theft of airline tickets or tickets for any other transportation
- Failure to present or presentation of identity and/or health documents, which are expired or not valid long enough (passport, national ID card, visa, vaccination certificate....) or that do not comply with the indications that figure on the travel offer and the RD. In case of failure to check-in (including delay at boarding) 100% of the total price of the tour will be retained.
- Unforeseen and insurmountable incidents and/or events caused by a third party such as war, political unrest, strikes, riots, technical incidents or administrative incidents beyond the control of LT, airspace congestion, bankruptcy of a service or transportation provider, bad weather, natural catastrophes, delays (including delays in shipping services for sending e-tickets, passports.....), breakdown, loss or theft of luggage or other personal belongings. The delay or delays and/or cancellations originating from the above mentioned events as well as the changes in itinerary/program that will result from this will not result in any compensation, notably because of the change in the duration of the originally planned tour or the delay in a stopover. Any additional charges related to a or any disturbance (taxes, hotel, parking, ticket purchase....) will remain the responsibility of the traveller.
- Cancellation imposed by circumstances of force majeure and/or for reasons related to maintaining the safety of passengers and/or at the order of an administrative authority and/or a significant fluctuation in the or those currencies used in the destination country and/or the economical situation in the destination country. LT reserves the right to change the dates, times or itineraries provided if it determines that the safety of the traveller cannot be ensured, without the latter being able to claim any compensation.

• In case of a partial cancellation of a tour generating changes in the journey, the itinerary, reservations of any transportation (bus, train, boat, plane etc....) and accommodation (hotel, hostel, shelter etc....) LT cannot be held responsible and no reimbursement can be claimed. In case of changes in a tour a new offer will be established and the expenses associated with the new offer will be at the charge of the client. Your refusal to pay this price adjustment will be considered as a cancellation from you.

• If one or more travellers on the same RD have to cancel, the tour can be maintained as long as the remaining travellers before the tour commences have paid in full to LT the possible surcharges that might have risen from this cancellation. The refusal from one or more of the remaining registered travellers to pay this price adjustment will be considered as a cancellation on their part and will be charged as stipulated under article 4.

11 - COMPLAINTS

Except in cases of unforeseen and insurmountable events without prejudice to any future legal action, any claim must be addressed to Lipiko Tours Customer Service: Calle 7, n°150 - Los Pinos - La Paz - Bolivia, by certified mail as soon as possible after the tour, including documentary evidence.

12 - PERSONNEL INFORMATION

You have the right to ask that LT modifies, corrects or erases the personal information LT collected. The information given to LT can be passed on to our partners for commercial purposes. If you no longer wish that your information be shared with a third party please contact LT by e-mail at lipiko@lipiko.com

Lipiko Tours EURL - RC La Paz 162644
- Head office: Calle Pedro Salazar - Edif. Santa Martha - Piso 13 - La Paz, Bolivia
- Liability CREDINFORM n° CAC-A01704. Edificio CREDINFORM Calle Potosi n°1220 esq. Ayacucho - La Paz - Bolivia

Lipiko Tours, EURL capital 270.000,00 Bs, registered at the chamber of commerce in Bolivia (Fundempresa) n° 162644, head office Calle Pedro Salazar - Edif. Santa Martha - Piso 13 - La Paz, Bolivia.

Lipiko Tours holds a state license as a Travel Agency n° RD02VT256 and a state license as a Tour Operator n° RD02VT and is legally installed in Bolivia.

General Terms and Conditions updated the 11/10/2017

Signature for the group

Signature for Lipiko Tours

