Thinx
community guidelines

overview

Thinx Inc. owns and operates a number of channels across all social media platforms. We strive to use these channels to create a safe, supportive environment, where information can be freely shared and robust conversation can take place.

Our intent is to use these channels to talk candidly about all things periods, be a source of education and inspiration for our community, and listen to their experiences and answer their questions.

While we're always excited to hear from our community, it's important to note that comments posted on our channels are not reflective of the opinions of Thinx Inc, nor do we confirm their accuracy. The comments and responses that you read on our channels that are not posted by us, and come from members of the public not associated with Thinx. We work hard to moderate and respond quickly to comments and feedback. (Generally, we check in several times a day during business hours and sporadically on weekends.)

Our priority is always to create a safe space for you and so we'll do our best to ensure the posts on our pages are in line with the Thinx mission. However, due to the volume of conversations pertaining to Thinx, we cannot monitor every single post or conversation, we encourage our community to respect the following **Community Guidelines:**

protect your privacy
& the privacy of others

Your posts and comments on any of our social channels will be open to the public. Do not share or post any personal or sensitive information that you would not want to make public or generally available about yourself or others. Even if you delete a post, it may have already been viewed by others, may still be available through search engines, or screenshotted.

stay on topic

Your comments should be reflective of the topic of the content. We reserve the right to delete off-topic comments or posts containing false information, unsolicited advertising, spam, hyperlinks or content protected by copyright, trademark or other rights and may ban users accordingly.

Thinx

be polite and respectful,
be will not allow posts and comments that are:

- Abusive, defamatory, or offensive
- Sexually explicit or pornographic
- Fraudulent, deceptive or misleading
- References to upsetting or distressing subjects
- Hateful in language targeting race/ethnicity, age, color, creed, religion, gender, sexual preference or orientation, nationality or political beliefs
- Personal attacks on specific users
- In violation of any law or regulation
- Violations of any intellectual property rights
- Spamming in nature
- Viruses or programs that could damage the operation of other people's computers

Comment, response, or other posting may also be submitted to law enforcement if we have a good faith belief that disclosure of such information is reasonably necessary to detect and prevent fraud or to protect the safety of the public or an individual.

own your views

Followers are responsible for their comments or posts. The views, statements, and opinions expressed on the Thinx account (including Thinx employees/affiliates) do not necessarily reflect the opinions of Thinx or constitute Thinx's official position. Thinx is not responsible for and does not validate any opinions, assertions or forward-looking statements expressed in any follower's comments. By posting content on any Thinx account, the user is promising that their participation in our communities meets all of our guidelines listed above.

violation of community guidelines

If a user posts a comment or content on Thinx-owned channels that violates these guidelines, Thinx reserves the right to:

1. Remove the comment or content.
2. If a second violation occurs, contact the user and explain why they're in violation of our community guidelines.
3. If a third violation occurs, the user may be banned from Thinx channels.

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