

LIMITED LIFETIME WARRANTY.



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Telephone: 1300 369 574 or +61 2 4284 7888 for outside Australia Email: warranty@piranhaeyewear.com

Ugly Fish is a Registered Trademark of Piranha Eyewear Pty Ltd.

THE UGLY STORY.

Ugly Fish is a leading Aussie eyewear brand specialising in sports polarised sunnies, motorcycle goggles and safety glasses for active people with attitude. After all... Everyone's Ugly!



FISHING



RIDING



SAFETY



BOATING



JETSKIING



SKYDIVING



CYCLING



GOLFING



DRIVING



TRUCKING



LEISURE



BBQ

WARRANTY POLICY.

Ugly Fish sunglasses are protected by a Limited Lifetime Warranty against manufacturer's defects. This doesn't mean it's fair game to throw your sunnies about and not take care of 'em, so here's the fine print.

WHAT'S COVERED UNDER WARRANTY

- Unforced damages, cracks or breaks, or if the product fails in any way that is not a result of misuse, force or accidental damage

Piranha Eyewear Pty Ltd, wholesaler for Ugly Fish, has the sole discretion to determine manufacturer's defects. This warranty does not exclude, or supersede, your standard statutory rights under Australian Consumer Law. All models in the Ugly Fish range comply to the Australian Standard for Sunglasses and Fashion Spectacle AS/NZS 1067:2003.

WHAT'S NOT COVERED UNDER WARRANTY

- Accidental damages, cracks or breaks
- Scratched lenses
- Scratched, or deformities to, the frame
- General wear and tear

So basically, don't go droppin' your sunnies on the pavement or run 'em over with your car, they're bloody tough but unlikely to survive. Also bear in mind, some models may feature an anti-scratch coating but this does not make 'em scratch proof. Your sunnies are there to protect your peepers, so if they do get scratched as a result of a random flying object coming at ya, just be grateful it was your sunnies and not your eyes. Sunnies can be easily replaced, your eyes cannot. To increase the lifespan of your sunnies please follow the 'Ugly For Life' care instructions.

WARRANTY CLAIM PROCESS.

This applies to Ugly's purchased within Australia only.

1. Double check whether the fault is covered under warranty. If it's not covered, it's time for a new pair of Ugly's. Head to the website for stockist details, www.uglyfisheyewear.com
2. Complete the Warranty Claim Form
3. Find your original proof of purchase
4. Get your sunnies, along with the completed Warranty Claim Form and original proof of purchase, back to Piranha Eyewear. You have two options;
 - I. The fastest, and preferred, way is to send it directly to:
Warranty Department
Piranha Eyewear Pty Ltd
PO Box 482
Fairy Meadow NSW 2519
 - II. Take it back to the place of purchase. Please note, due to differing state laws, stockiest of Ugly Fish are not necessarily under obligation to accept your warranty and may direct you to deal directly with Piranha Eyewear
5. Piranha Eyewear will assess your sunnies against our Warranty Policy and aim to get back to you within 10 business days.

DISCLAIMER: Piranha Eyewear Pty Ltd may not be able to repair, or replace, discontinued models even if they do meet the Warranty Policy. But don't worry, if it's a genuine warranty claim, we'll still look after you.

WARRANTY OUTSIDE AUSTRALIA.

Bought your sunnies outside Australia? Contact the relevant international distributor for details on their process. Not sure who that is? Head to the website to find out, www.uglyfisheyewear.com

UGLY FOR LIFE.

We said they were tough but with a little extra care you can increase the lifespan of your sunnies and prolong the effects of normal wear and tear by following these simple instructions:

CLEANING.

1. Regularly wash your sunnies under cold running water and a bit of hand soap to remove dirt, grime, sunscreen and any other harsh substances or chemicals that may cause damage.
2. Air-dry your sunnies away from direct sun light
3. Once dry, use the inside of the Ugly Fish microfibre soft pouch, or an optical cleaning cloth, to further clean the lenses and frame

STORAGE.

If you're not wearing 'em, store 'em. Store your sunnies in the Ugly Fish microfibre soft pouch and/or sports zip hard case for extra protection, or in case you accidentally sit on 'em. You can also use the Ugly Fish visor clip in your car, just don't leave 'em in there on a hot day.

Note: If you own an Ugly Fish RX gasket, please follow the above cleaning and storage instructions using the anti-fog lens cleaning solution.

DO'S & DON'Ts.


- DON'T use lens cleaning sprays or solutions as these may damage the coatings on your glasses
- DO regularly clean your sunnies
- DON'T wipe dirty glasses. Salt crystals, sand or other tiny particles will be scratched into the lenses
- DON'T use a paper towel or a t-shirt as a cleaning or drying agent. This may scratch the lenses or potentially add more dirt to the sunglasses
- DO keep your sunglasses in the Ugly Fish microfibre soft pouch and/or sports zip hard case when you're not wearing 'em
- DON'T store sunglasses in direct sunlight, on the car dashboard or anywhere with extreme heat
- DO remember... Everyone's Ugly!



WARRANTY CLAIM FORM

NAME	PRODUCT NAME / CODE (located on the inside arm)
ADDRESS	DATE OF PURCHASE PRICE
CITY STATE	PLACE OF PURCHASE
POSTCODE COUNTRY	EMAIL
PHONE MOBILE	

DESCRIPTION OF FAULT (You can also use the diagram to indicate the fault)



HOW / WHEN DID FAULT OCCUR